

User Guide for SMART INLAND DELIVERY

MAERSK Prices Book Tracking Schedules Logistics solutions Manage

EN

Hub dashboard

Welcome to your Hub

Warehouseing & Distribution

Whatever your warehousing needs are, we have a solution to fit, no matter what corner of the globe.

Contact us

Outstanding tasks

Export task due in 7 days

0 Submit shipping instructions

1 Submit VGM

View outstanding tasks

Shipment Overview

Shipments in 7 days

9 Departing

13 Arriving

View all shipments

Import Demurrage & Detention

Enter a bill of lading number to view detention and demurrage details

View details

Delivery Order

Enter a Bill of Lading number to request the delivery order

Request delivery order

ETA Changes

Changes in the last

24 hrs 0

3-5 days 0

5-7 days 4

ETA changed by

1-3 days 0

3-7 days 3

Over 7 days 1

View all ETA changes

To get started

Log in to
www.maersk.com/hub
www.sealandmaersk.com/hub

Start the journey by updating Booking number and clicking request delivery order

[Back to dashboard](#)

B/L no. XXXXXXXX

B/L Status

Cargo release status

- Bill of Lading surrendered
- Manifest submitted to customs

Finance status

- Prepaid charges payment is completed
- Collect charges payment is completed

Invoices and payment

Delivery orders

Please proceed to delivery order request for the containers with 'ready to submit' status.

Continue

Other actions

Release to party (optional)

No "Release to party" assigned for this shipment yet.

Nominate a release to party

Change payer details to charges

Change payer details for all the charges for this shipment

Change payer details

You can view task status

Check status for

- Bill surrender
- Manifest submission
- Prepaid charge payment
- Collect charge payment

You can add your agent as release to party if you are consignee



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Request delivery order

Shipment: 912345678XXXX

ETA 5 May 2020

From Rocky Mount, US
9 March 2019

To Algeciras, ES
19 March 2019



View payer

7 charges in shipment 912345678

Containers awaiting delivery order request

4 containers in shipment 912345678

Container	Status
<input checked="" type="checkbox"/> MRKU5045742 20' Dry Standard Fabrics, nos, textiles (12374.9 kg)	Ready to submit
<input checked="" type="checkbox"/> MRSU3674190 20' Dry Standard Fabrics, nos, textiles (17230.2 kg)	Ready to submit
<input checked="" type="checkbox"/> MRIC3772395 40' Open Top Fabrics, nos, textiles (10410.6 kg)	Ready to submit
<input checked="" type="checkbox"/> MRSU6612590 40' Open Top Fabrics, nos, textiles (9952.9 kg)	Ready to submit

Maersk Inland

Discover our reliable inland service

Rates from Cat Lai for 2x 40' Open Top and 2x 20' Dry Standard available to these location

<input checked="" type="radio"/> Di An, Vietnam — By Truck	4,480,000 VND View price breakup
<input type="radio"/> Thuan An, Vietnam	4,480,000 VND
<input type="radio"/> Bien Hoa — Dong Nai, Vietnam	5,360,000 VND
<input type="radio"/> Tan Uyen, Vietnam	5,420,000 VND
<input type="radio"/> Choose location	

Booking would be confirmed subject to available capacity. For more detail you can contact customer service team.

☒ I agree to the [terms and conditions](#) for haulage price applicable to the selected delivery location.
Additional charges may incur, please refer to your country's local web page or contact customer service for these details

Book Inland delivery

Or

Container release

Want you haulage delivered to a container yard near you?

Continue with Merchant Haulage

Smart Inland View

- Customer can select the container for which Inland Delivery is required
- Delivery location would be shown basis previous historical patterns
- Customer can also change mode and view price breakup
- Customer can also input delivery location basis their need

Note: For every Merchant Haulage booking we would show this smart inland option

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Release type, payers & containers



Documents & References



Delivery details



Review

Delivery details for Carrier Haulage

Port of discharge (City, Country/Region)

📍 Bremerhaven, DE
16 Aug 2022 03:30



Delivery location (City, Country/Region)

📍 Bremen, DE
Terminal: undefined
18 Aug 2022 01:00



Delivery address details for all containers

📍 Bremerhaven, DE
16 Aug 2022 03:30

+ Add multi-stop location

📍 Delivery - final stop

Delivery address

+ Add delivery address

Delivery contact

These details will be used in the event of any problems during the delivery

Name

👤 Pavan Shetty

Contact e-mail

✉ pavan.shetty@maersk.com

Phone (Optional)

Delivery date ⓘ

05 Sep 2022



Delivery time

--:--



Earliest date: 5 Sep 2022

Delivery reference (Optional) ⓘ

Delivery details

- Please update Delivery address by clicking on + Add Delivery address



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Delivery details for Carrier Haulage

Port of discharge (City, Country/Region)

📍 Bremerhaven, DE

26 Jan 2023 06:00

Delivery location (City, Country/Region)

📍 Bremen, Germany

Delivery address details for all containers



<< <

Feb 2023

> >>

Mo	Tu	We	Th	Fr	Sa	Su
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	1	2	3	4	5
6	7	8	9	10	11	12

Delivery date

03 Feb 2023



Delivery time

--:--



Select the date by when



Available capacity: 00:00-

23:59.

Delivery reference (Optional) ⓘ

Preferred contractor (Optional) ⓘ

Haulage instructions(Optional)

0 / 800

Delivery contact

These details will be used in the event of any problems during the delivery

Name

👤 Lovina Joyer Cardoza

Contact e-mail

✉ lovina.cardoza@maersk.com

Phone (Optional)



Delivery details

- Select the Delivery Date & Time
- Underlined Green is one where capacity is available
- Underlined Grey where capacity is unknown but requested.
- One which is greyed out are one not available.

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Cancel

Continue



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Shipment: ~~210211007~~ 210211007

📍 Sihanoukville, KH
19 Jun 2022

📍 Bremen, DE
18 Aug 2022



Release type, payers & containers



Documents & References



Delivery details



Review

Review your order details

Recipient details

^ Hide recipient details

Delivery order recipient e-mail ID

✉

[+ Add e-mail address](#)

Payer details

^ View payer details

Documents and references

^ View documents and references

Release details

^ View delivery details for carrier haulage

Cancel

Submit

Review Order details

- Provide DO receiver who wants to receive the delivery order



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Final Confirmation

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Request delivery order

Documents & References Release details Recipient & Payer details Review **Confirmation**

Confirmation

Great. Your request has been submitted with case ID 2004-117329780.

[Download Request 2004-117329780.pdf](#)

This request will be handled by our customer services team.
All recipients for this request will receive a confirmation email within 24 hours.

What can you do next?

[Check status/ proceed for new request](#)
You can proceed to request for other 'ready to submit' containers on this shipment

[View/ Make a change to your request](#)
You will need your case ID 2004-117329780

- Delivery Order would be send by internal agents manually basis all requisite being closed.
- Case will be created in case management

Thank you

