

# How to Amend Booking via www.Maersk.com

Easily Change Your Booking, Anytime, Anywhere

Dear Valued Customer,

We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, & enhancing better customer experience by enabling you, our valued customer to edit / amend your booking submission via <a href="https://www.Maersk.com">www.Maersk.com</a>.

It will really help you to change your booking easily by yourself, anytime, anywhere!

# Step-by-step guide

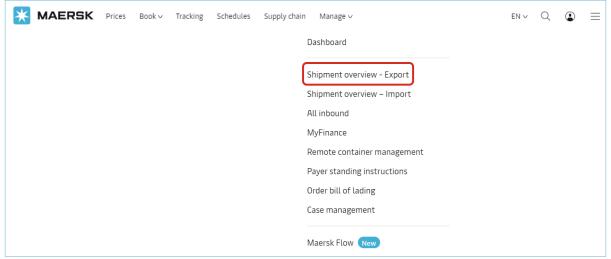
# To Amend your Booking

## **STEP #1**



## **STEP #2**

After login, click "MANAGE", then click "SHIPMENT OVERVIEW - EXPORT"



#### **STEP #3**

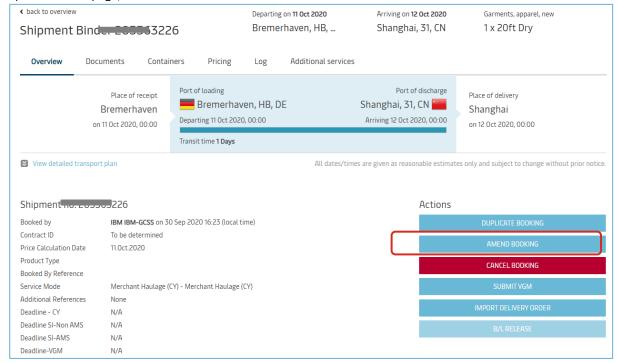
On Shipment Overview page, "SEARCH" your shipment or B/L or container number & click the SHIPMENT NUMBER.





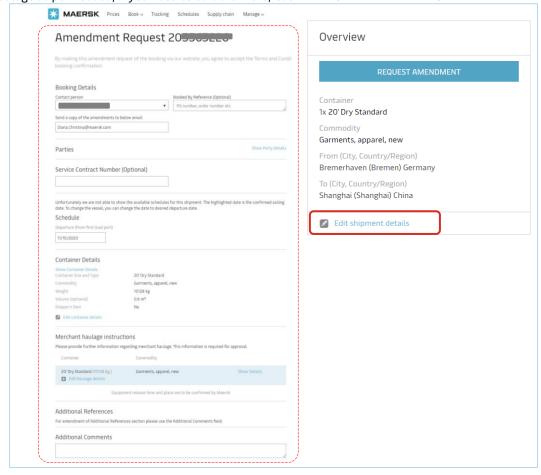
## **STEP #4**

## On Shipment Binder page, click "AMEND BOOKING" button



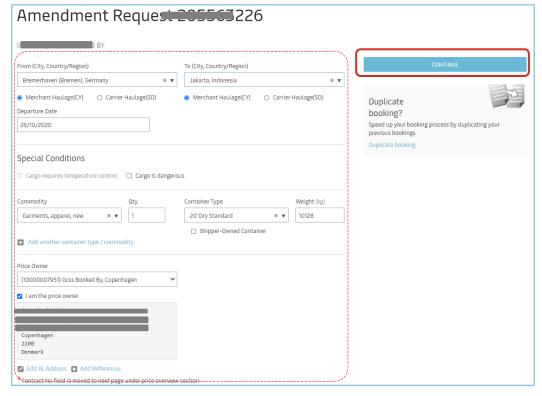
## **STEP #5**

EDIT the haulage as per needed, if you need to edit the more, Click "EDIT SHIPMENT DETAILS".



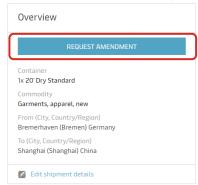


## STEP #6. Just edit the details you needed, then click "CONTINUE"

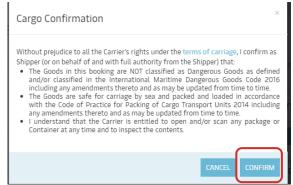


## STEP #7. After edit all details needed,

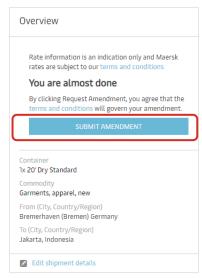
## Click "REQUEST AMENDMENT",



## then Click "CONFIRM"

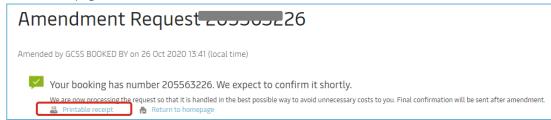


#### STEP #8. Click "SUBMIT AMENDMENT"





You will ge the confirmation page as below.



You can click "PRINTABLE RECEIPT", to print or save as PDF the booking amendment request receipt.

# Website Feature

# Guidance

Click below button to find out more website feature guidance.



Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL ⊠	PHONE 2	+6221 30065444, +6221 50837911
<ul><li>id.export@maersk.com for export enquiries,</li><li>id.import@maersk.com for import enquiries,</li><li>id.sales@maersk.com for sales matters.</li></ul>	CHAT 🗔	click <u>here</u> for guideline
	WEB PAGE 1	Indonesia Local Information Page and Global Information Page

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia

Classification: Public