

### How to Amend Booking via www.Maersk.com

Easily Change Your Booking, Anytime, Anywhere

Dear Valued Customer,

We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, & enhancing better customer experience by enabling you, our valued customer to edit / amend your booking submission via <a href="https://www.Maersk.com">www.Maersk.com</a>.

It will really help you to change your booking easily by yourself, anytime, anywhere!

# Step-by-step guide

# To Amend your Booking

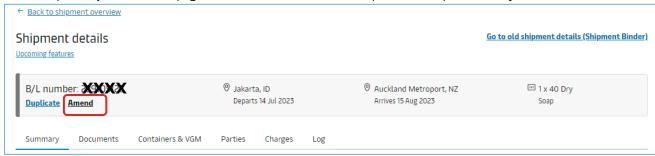
#### **STEP #1**





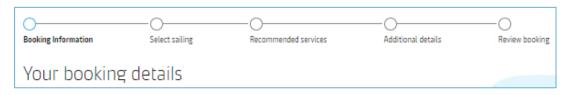
#### **STEP #3**

This will open Shipment details page which shows all details of that particular shipment then you can click Amend.



#### **STEP #4**

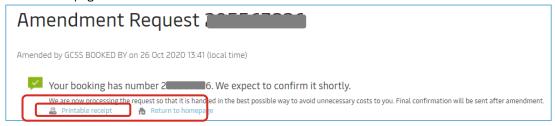
You will redirect to initial Booking Information page and you can make amendment there



To split the booking, please reduce the container according to expected container type and amount, then Click **CONTINUE** until the review booking stage then Click "**SUBMIT AMENDMENT**". You may create another NEW booking which cover other container that will be split. Please find guidance on how to create booking here.



You will ge the confirmation page as below.



You can click "PRINTABLE RECEIPT", to print or save as PDF the booking amendment request receipt.

## Website Feature

## Guidance

Click below button to find out more website feature guidance.



Should you have any concerns or questions, please do not hesitate to reach us. We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia