

Maersk Go

Product Guide

Version 1.0

MAERSK

Prices

Book

Tracking

Schedules

Logistics solutions

Manage

En

Hub

Shipments

Partners

Locked rates

MyCustoms

MyFinance

Support

Welcome, Jane

Twill is now called **Maersk Go**. It looks different, but has the same booking and shipping experience you know. [Learn more](#)

Ready to book your next shipment?

It's been 19 days since your last shipment

Start new shipment

Upcoming shipments

Estimated Pick-up 25 May 2022
4A123C1P · to Rotterdam 4d later

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HU On time

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HU On time

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HU On time

Starred shipments

1KT299026

18 Jul Bremerhaven, DE

18 Aug Budapest, HU

Schedule update

Tasks due

Departed from Bremerhaven, DE

Show starred shipments

Latest documents

Booking confirmation
4A123C1P · to Rotterdam New

Booking confirmation

Book a new shipment

Re-book a previous shipment

Book a new shipment

Re-book a previous shipment


Welcome to Maersk Go!

Twill is now Maersk Go! We look different, but we are still the same booking and shipping experience you've come to love.




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Maersk Go booking flow


 **MAERSK**


PricesBook ▼TrackingSchedulesLogistics solutionsManage ▼


En ▼


Book a new shipment

ImportExport


 **From** City or port

 **To** City or port

 Select your cargo

 First available departure

Search

 You have an active Maersk contract. To book on your contracted routes, go to [Maersk contract](#).

Re-book a previous shipment

You didn't finish your last booking. We've saved everything for you, so you can continue where you left off.

Import • Door to Port


Shanghai, CN

03 Jul 2022 04:00

→

Rotterdam, NL

12 Jul 2022 18:00

 3 Containers

Book again

Import • Door to Door


Gdansk, PL

10 Aug 2022 04:00


→

Rotterdam, NL

15 Sep 2022 18:00

 1 Container

Book again

 **MAERSK**

03

New Maersk Go booking

https://www.maersk.com/go/hub

- To start a new Maersk Go booking, select “New booking” from the Book menu or click “Start new shipment” on the dashboard

MAERSK

Prices

Book

New bookingNew LCL Booking

Tracking

Schedules

Logistics solutions

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En

Hub

Shipments

Partners

Locked rates

MyCustoms

MyFinance

Support

Well

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5B456D2Q · to Budapest, HUOn time

Starred shipments

1KT299026


18 Jul Bremerhaven, DE

18 Aug Budapest, HU

Schedule updateTasks due

Departed from Bremerhaven, DE

Show starred shipments

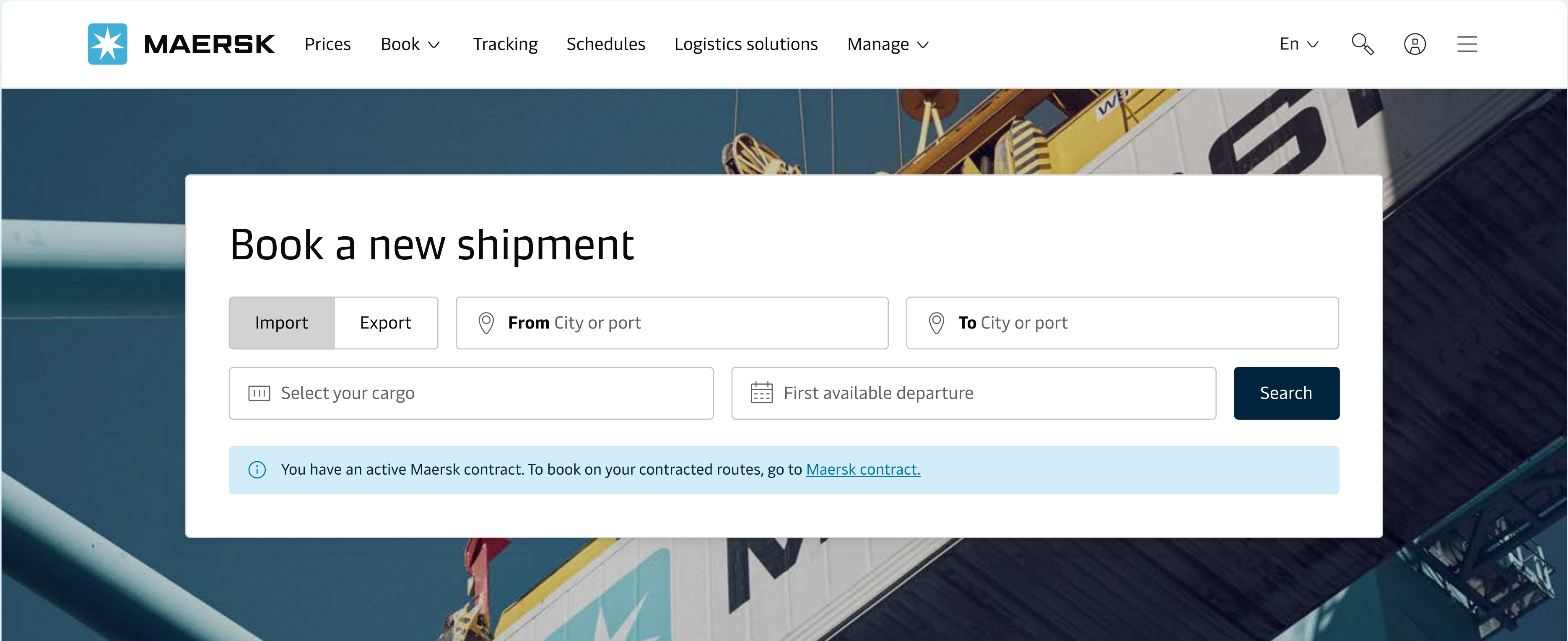
 MAERSK

04

Maersk Go booking - Step 1 of 6

https://www.maersk.com/go/booking

- To search rates, select your origin, destination, container type, and departure date
- Choosing Import or Export will determine your role in the shipment



Re-book a previous shipment

You didn't finish your last booking. We've saved everything for you, so you can continue where you left off.

Import · Door to Port	Shanghai, CN 03 Jul 2022 04:00	→	Rotterdam, NL 12 Jul 2022 18:00	3 Containers	Book again
Import · Door to Door	Gdansk, PL 10 Aug 2022 04:00	→	Rotterdam, NL 15 Sep 2022 18:00	1 Container	Book again

Maersk Go booking - Step 2 of 6

https://www.maersk.com/go/booking

- Select a shipment to continue booking
- Lock rate to freeze the price for 30 days

MAERSK

Prices

Book

Tracking

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Logistics solutions

Manage

En

Search results

Import • Door to Port

Rotterdam, NL to Shanghai, CN

from 14 February 2023

3 Containers

Other filters

Price range

97010317

Latest departure date

DD-MM-YYYY

Max transit time

41 days

Max transfers

4

Earliest

8 Aug

Cheapest

8 Aug

Fastest

8 Aug

4 aug

Rotterdam

→

29 Aug

Shanghai

⌚ 25 days

↔ 1 transfer

Daily rate

USD 5,621

4 aug

Rotterdam

→

29 Aug

Shanghai

⌚ 25 days

↔ 1 transfer

Daily rate

USD 5,621

4 aug

Rotterdam

→

29 Aug

Shanghai

⌚ 25 days

↔ 1 transfer

Cargo must be in port before 2 Aug 2023, 14:00

Rotterdam, The Netherlands

Maasvlakte terminal II, Rotterdam

Shanghai, China

Shanghai Port IV, Shanghai

Full schedule & deadlines

Daily rate

Today's best available rate, subject to daily change.

Like this rate? Enjoy unchanging rates and worry-free booking by locking it for 30 days.

Lock rate

This is a 2-way commitment shipment

USD 5,621

View price details

Select shipment

MAERSK

06

- Select additional value added services

MAERSK

Prices

Book

Tracking

Schedules

Logistics solutions

Manage

EN

Book a shipment

Additional services

Select Shipment

Services

Cargo

Supplier

Confirm

Customs clearance

Import customs clearance

Sihanoukville Autonomous Port (PAS)

Service not available for selected country

What is Customs Clearance?

Cargo Protection and Insurance

Value Protect

Protect the value of your cargo from logistics-related risks.

Starting from USD 29

+ Add

What is Value Protect?

Next

Import - Port to port

Departure

27 September 2023

27 Sep 20:00

ESTIMATED DEPARTURE

Inchon, Korea

Hanjin Inchon Container Terminal, Inchon, KR

1 transfer

20 Oct 21:30

ESTIMATED ARRIVAL

Sihanoukville, Cambodia

Sihanoukville Autonomous Port (PAS), Sihanoukville, KH

Show schedule

Cargo

40ft container

1x

Total Price:

USD 791.00


MAERSK

07

Maersk Go booking - Step 4 of 6

https://www.maersk.com/go/booking

- Add cargo details
- This step can be skipped if you are importing as a buyer. In this case, your supplier will be asked to fill in the details to submit the booking



MAERSK

Prices

Book

Tracking

Schedules

Logistics solutions

Manage

EN

Book a shipment

Cargo details

Select Shipment

Services

Cargo

Supplier

Confirm

What are you shipping?

Commodity

Toys, games

My cargo is not temperature-controlled and does not include any hazardous or personal goods.

What are the details of your cargo?

Ask my supplier to fill in cargo details

Your supplier will receive a notification to fill out a remaining details. This might delay your booking confirmation.

Cargo description

Describe the goods you are shipping

Import - Port to port

Departure

27 September 2023

27 Sep 20:00

ESTIMATED DEPARTURE

Inchon, Korea

Hanjin Inchon Container Terminal, Inchon, KR

1 transfer

20 Oct 21:30

ESTIMATED ARRIVAL

Sihanoukville, Cambodia

Sihanoukville Autonomous Port (PAS), Sihanoukville, KH

Show schedule

Cargo

40ft container

1x

Total Price:

USD 791.00


MAERSK

08

Maersk Go booking - Step 5 of 6


https://www.maersk.com/go/booking

- Add your supplier, for an import booking or add your buyer, for an export booking



MAERSK


Prices






Book 

Tracking

Schedules


Logistics solutions


Manage 


EN 


Book a shipment


Supplier details

 Select Shipment

 Services

 Cargo


 **Supplier**

 Confirm

You're booking for import. That means your company is the buyer (or 'consignee') of this shipment. The one who receives the goods. To get your shipment ready, we need the contact information of your supplier (or 'shipper').

Note: the supplier can't be the same as your company.

Who is your supplier?

Company 

+ Add a new supplier

Next

Import - Port to port

Departure



27 September 2023

27 Sep 20:00

ESTIMATED DEPARTURE

Inchon, Korea

Hanjin Incheon Container Terminal, Incheon, KR


 1 transfer

20 Oct 21:30

ESTIMATED ARRIVAL

Sihanoukville, Cambodia

Sihanoukville Autonomous Port (PAS), Sihanoukville, KH

 Show schedule


Cargo

40ft container

1x

Total Price:

USD 791.00


 MAERSK

09

Maersk Go booking - Step 6 of 6

https://www.maersk.com/go/booking

- Confirm details and place booking



MAERSK

Prices





Book ▾

Tracking

Schedules

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EN ▾

Book a shipment

Confirm your booking

✓

Select Shipment

✓

Services

✓

Cargo

✓

Supplier

Confirm

Please make sure the details below are correct. Confirm the booking when you're ready to go!

Shipment details

Direction

Import

Shipping service

Port to port

Tradelane

27 Sep

20:00

ESTIMATED DEPARTURE

Inchon, Korea

Hanjin Inchon Container Terminal, Inchon, KR

1 transfer

20 Oct

21:30

ESTIMATED ARRIVAL

Sihanoukville, Cambodia

Sihanoukville Autonomous Port (PAS), Sihanoukville, KH

Total Price


USD

791.00

[View price details](#)

I agree to the [terms of service](#)

Confirm booking




MAERSK

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- Booking successfully submitted



LCL & Air booking flow

 **MAERSK**

PricesBookTrackingSchedulesLogistics solutionsManage

EN

How will your cargo be transported?

Containers

Boxes & Pallets

NEW

Information

Pricing

Acknowledgement

Your information

Ocean (LCL)

Air

1. ROUTE

From (City, Country/Region)

To (City, Country/Region)

Please enter a location

Please enter a location

2. DATE

Pick up date

2023-09-21

3. PACKAGES

Commodity

Package type

Enter commodity

Select a package type

This cargo is considered dangerous

[Read about dangerous cargo](#)

Number of packages

Gross volume

Gross weight

-

+

cbm

kg


or

Help me calculate

New LCL/air booking

https://www.maersk.com/lcl/ocean

- Enter the details to search for LCL prices



MAERSK

Prices





Book ▾

Tracking

Schedules

Logistics solutions

Manage ▾

EN ▾

How will your cargo be transported?

Containers

Boxes & Pallets

NEW

Information

Pricing

Acknowledgement

Your information

Ocean (LCL)

Air

1. ROUTE

i

From (City, Country/Region)

Please enter a location

To (City, Country/Region)

Please enter a location

2. DATE

i

Pick up date

2023-09-21

3. PACKAGES

i

Commodity

Enter commodity

Package type

Select a package type

▾


This cargo is considered dangerous

Read about dangerous cargo

Number of packages

Gross volume

Gross weight

 MAERSK

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New Air booking

https://www.maersk.com/lcl/air

- Change the tab from “Ocean (LCL)” to “Air” to show the Air booking flow



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Prices

Book ▾

Tracking

Schedules

Logistics solutions

Manage ▾

EN ▾



How will your cargo be transported?

Containers

Boxes & Pallets

Your information

Ocean (LCL)

Air

1. ROUTE ⓘ

From (City, Country/Region)

Please enter a location

To (City, Country/Region)

Please enter a location

2. DATE ⓘ

Pick up date

2023-09-23



3. PACKAGES ⓘ

Commodity

Enter commodity


☐ This cargo is considered dangerous

☐ This cargo requires temperature control

☐ This cargo is non-stackable



Contract (SSIB) booking flow

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PricesBookTrackingSchedulesLogistics solutionsManage

EN

How will your cargo be transported?

Containers

Boxes & Pallets

NEW

Booking Information

Select sailing

Recommended services

Additional details

Review booking

Your booking details

Location details

From (City, Country/Region)

Enter city or port

To (City, Country/Region)

Enter city or port

Inland transportation

☒ **CY** I will arrange to deliver the container to the port/inland location

☐ **SD** I want Maersk to pick up the container at my facility

☐ I want to pick-up the empty container(s) in another city (charges may apply)

☒ **CY** I will arrange for pick up of the container from the port/inland location

☐ **SD** I want Maersk to deliver the container at my facility

What do you want to ship?

Enter commodity

☐ This cargo requires temperature control

Check Maersk offers for your next vessel

Please enter your location and the container details to see the offers.

Fixed price at booking

Loading guarantee

Changes and cancellations possible for a fee

Spot rate is not applicable for our contract customers

New Contract (SSIB) booking

https://www.maersk.com/go/hub

- To start a new Maersk Contract (SSIB) booking on Maersk Go, select the “Book” item in the top menu.



PricesBook ^TrackingSchedulesLogistics solutionsManage v

En 🔍🔔👤☰

HubShipmentsPartnersLocked ratesMyCustomsMyFinanceSupport

Well

Ready to book your next shipment?
It's been 19 days since your last shipment

Start new shipment

Upcoming shipments

Estimated Pick-up 25 May 2022
4A123C1P · to Rotterdam4d later

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HUOn time

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HUOn time

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HUOn time

Starred shipments

1KT299026
18 Jul Bremerhaven, DE
18 Aug Budapest, HUSchedule updateTasks due
Departed from Bremerhaven, DE

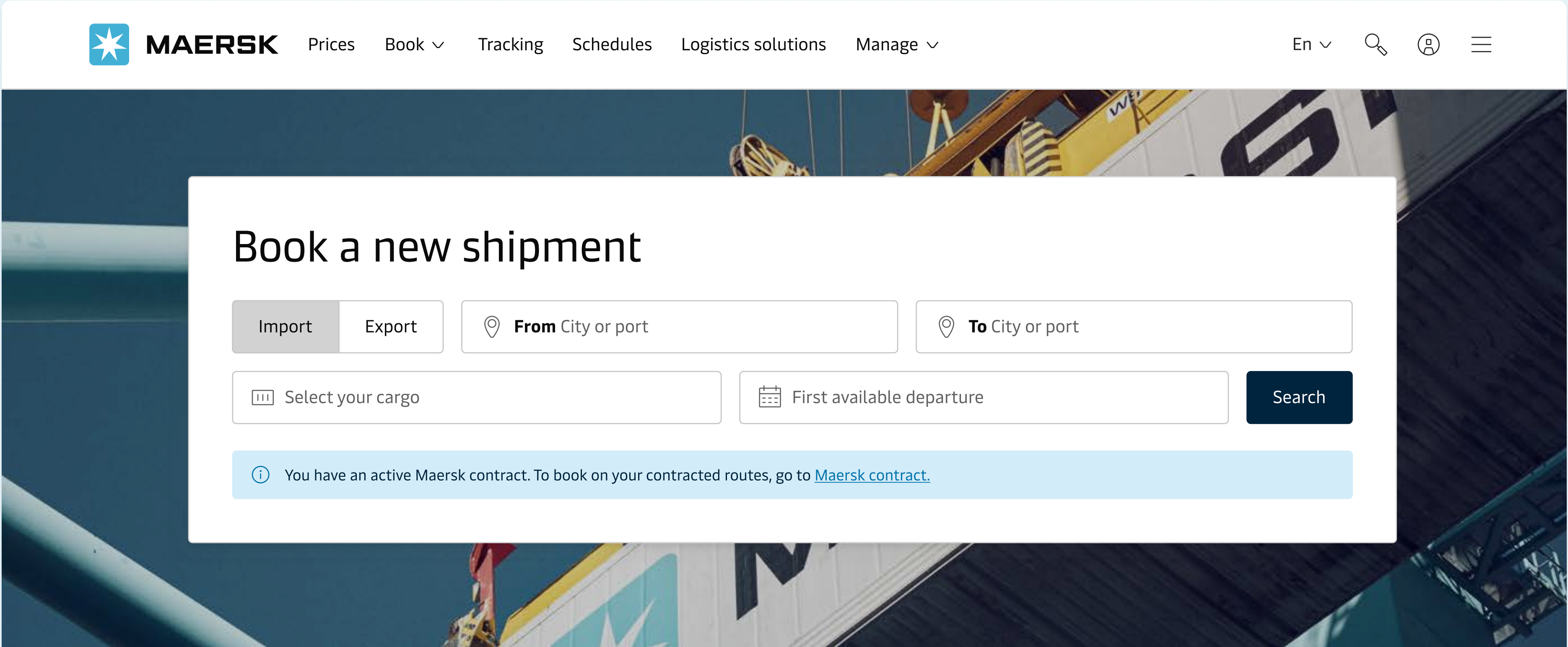
Show starred shipments

Twill is now called **Maersk Go**. It looks different, but has the same booking and shipping experience you know. [Learn more](#)

New Contract (SSIB) booking

https://www.maersk.com/go/booking

- To book against your Maersk Contract, click the “Maersk Contract” link in the blue banner



Re-book a previous shipment


You didn't finish your last booking. We've saved everything for you, so you can continue where you left off.

Import • Door to Port	Shanghai, CN 03 Jul 2022 04:00	→	Rotterdam, NL 12 Jul 2022 18:00	3 Containers	Book again
Import • Door to Door	Gdansk, PL 10 Aug 2022 04:00	→	Rotterdam, NL 15 Sep 2022 18:00	1 Container	Book again

New Contract (SSIB) booking

<https://www.maersk.com/book/>

- Enter the origin, destination, commodity, containers, and departure date matching the terms of your contract to place a booking.
- Bookings created in Maersk Contract journey will show up in the Maersk Go Shipment list and can be managed as usual



MAERSK

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EN

How will your cargo be transported?

Containers

Boxes & Pallets

Booking Information

Select sailing

Recommended services

Additional details

Review booking

Location details

From (City, Country/Region)

To (City, Country/Region)

Enter city or port

Enter city or port

Inland transportation

CY

I will arrange to deliver the container to the port/inland location

SD

I want Maersk to pick up the container at my facility

Inland transportation

CY

I will arrange for pick up of the container from the port/inland location

SD

I want Maersk to deliver the container at my facility

I want to pick-up the empty container(s) in another city (charges may apply)

What do you want to ship?

Enter commodity

This cargo requires temperature control

Check Maersk offers for your next vessel


Please enter your location and the container details to see the offers.

Fixed price at booking

Loading guarantee


Changes and cancellations possible for a fee

Spot rate is not applicable for our contract customers

 MAERSK

19

Maersk Spot booking flow

 **MAERSK**

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How will your cargo be transported?

Containers

Boxes & Pallets

Booking Information

Select sailing

Recommended services

Additional details

Review booking

Your booking details

Location details

From (City, Country/Region)

Enter city or port

To (City, Country/Region)

Enter city or port

Inland transportation

☒ **CY** I will arrange to deliver the container to the port/inland location

☐ **SD** I want Maersk to pick up the container at my facility

☒ **CY** I will arrange for pick up of the container from the port/inland location

☐ **SD** I want Maersk to deliver the container at my facility

☐ I want to pick-up the empty container(s) in another city (charges may apply)

What do you want to ship?

Enter commodity

☐ This cargo requires temperature control

Check Maersk offers for your next vessel

Please enter your location and the container details to see the offers.

Fixed price at booking

Loading guarantee

Changes and cancellations possible for a fee


Spot rate is not applicable for our contract customers

 **MAERSK**


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- In general, Maersk Go customers should book Maersk Go bookings rather than Maersk Spot bookings. Therefore, Maersk Spot has been de-prioritized but not removed as an option
- There are still a few ways that customers can navigate to Maersk Spot
- Select “New LCL booking” in the Book menu



MAERSK


Prices


Book 


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
Manage 


En 














Hub


Shipments


Partners

Locked rates

MyCustoms

MyFinance


Support




Well

New booking

New LCL Booking



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It's been 19 days since your last shipment

Start new shipment

Upcoming shipments

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4d later

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5B456D2Q · to Budapest, HU

On time

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time


Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time


Starred shipments

1KT299026



1K


18 Jul



Bremerhaven, DE

18

18 Aug



Budapest, HU

18


Schedule update

Tasks due

Departed from Bremerhaven, DE

D


Show starred shipments



New Maersk Spot booking

https://demo.maersk.com/lcl/ocean

- Toggle to “Containers” instead of “Boxes & Pallets”
- Bookings created in Maersk Spot will show up in the Maersk Go Shipment list and can be managed as usual



MAERSK

Prices

Book ▾


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EN ▾











How will your cargo be transported?

 Containers

 Boxes & Pallets

NEW

Booking Information

Select sailing


Recommended services

Additional details

Review booking

Location details

From (City, Country/Region)

 Enter city or port

From (City, Country/Region) cannot be left blank


Inland transportation ⓘ

☐ CY I will arrange to deliver the container to the port/inland location

☒ SD I want Maersk to pick up the container at my facility

☐ I want to pick-up the empty container(s) in another city [\(charges may apply\)](#) ⓘ

To (City, Country/Region)

 Enter city or port

Inland transportation ⓘ

☐ CY I will arrange for pick up of the container from the port/inland location

☒ SD I want Maersk to deliver the container at my facility

What do you want to ship?

Enter commodity

☐ This cargo requires temperature control


☐ This cargo is considered dangerous


Speed up your booking process by reusing details from a previous booking


Show previous bookings

Check Maersk offers for your next vessel


Please enter your location and the container details to see the offers.

 Fixed price at booking

 Loading guarantee

 Changes and cancellations possible for a fee

Spot rate is not applicable for our contract customers


 MAERSK

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New Maersk Spot booking

https://www.maersk.com/go/hub/

- Alternatively, to access Maersk Spot, select “Prices” from the navigation menu



MAERSK

Prices

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Locked rates

MyCustoms

MyFinance

Support

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Upcoming shipments

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On time

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time

Starred shipments

1KT299026


18 Jul · Bremerhaven, DE

18 Aug · Budapest, HU

Schedule updateTasks due

Departed from Bremerhaven, DE

Show starred shipments




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New Maersk Spot booking





<https://www.maersk.com/prices-and-quotes>

- Click the “Instant price” button on the Ocean and Maersk Spot tile

**MAERSK**

PricesBookTrackingSchedulesLogistics solutionsManage

En



PERSONALISED

Your personalised services and solutions

Overview

Transportation services


Supply chain & logistics

Digital services

SUPPORT

Find local office

Tariff inquiry




Inland Delivery

With Maersk Inland delivery service, you can easily arrange a new pick-up from your supplier's factory as well as the delivery to your chosen location.

Contact us

FEATURED


Container Shipping Rates for Transportation and Integrated Logistics Services



Ocean and Maersk Spot

Book your Ocean & Inland shipments online at fixed container shipping prices and with a loading guarantee to know when they will arrive.


Instant prices



Inland container shipping prices

Use our inland container shipping price look-up feature to find inland container rates online that are already included in your existing contract or look up our tariff rates.

Instant prices



Ocean quote request


Request a freight quote, valid up to 90 days for standard, oversized and Less-than-Container Load (LCL) ocean shipments.

Get a quote

POPULAR

Popular in Transportation services

View all

 **MAERSK**

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New Maersk Spot booking

https://www.maersk.com/go/booking

- Place a Maersk Spot booking as usual
- Bookings created in Maersk Spot will show up in the Maersk Go Shipment list and can be managed as usual



MAERSK

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Book ▾

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Manage ▾

EN ▾



How will your cargo be transported?



Containers



Boxes & Pallets

NEW



Booking Information



Select sailing



Recommended services



Additional details



Review booking

Your booking details

Location details



From (City, Country/Region)

To (City, Country/Region)

Inland transportation ⓘ



CY

I will arrange to deliver the container to the port/inland location



SD

I want Maersk to pick up the container at my facility

Inland transportation ⓘ



CY

I will arrange for pick up of the container from the port/inland location



SD

I want Maersk to deliver the container at my facility



I want to pick-up the empty container(s) in another city [\(charges may apply\)](#) ⓘ

Check Maersk offers for your next vessel

Please enter your location and the container details to see the offers.

Ⓢ Fixed price at booking

⏴⏵ Loading guarantee

↔ Changes and cancellations possible for a fee

Spot rate is not applicable for our contract customers

What do you want to ship?




This cargo requires temperature control



MAERSK

Maersk Go Hub

 **MAERSK**

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Hub

Shipments

Partners

Locked rates

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Support

«

Welcome, Jane

Twill is now called **Maersk Go**. It looks different, but has the same booking and shipping experience you know. [Learn more](#)

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It's been 19 days since your last shipment

Start new shipment

Upcoming shipments

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5B456D2Q · to Budapest, HUOn time

Estimated Delivery 12 Jun 2022
5B456D2Q · to Budapest, HUOn time

Starred shipments

1KT299026★


18 Jul Bremerhaven, DE

18 Aug Budapest, HU

Schedule updateTasks due

Departed from Bremerhaven, DE

Show starred shipments



Maersk Go Hub

https://www.maersk.com/go/hub/

- The Maersk Go hub provides an overview of all your Maersk Go bookings
- For now, the Hub does not show details of Maersk Contract, Maersk Spot, LCL, or Air bookings



MAERSK

Prices

Book ▾

Tracking

Schedules

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Hub

Shipments

Partners

Locked rates

MyCustoms

MyFinance

Support



Welcome, Jane

Twill is now called **Maersk Go**. It looks different, but has the same booking and shipping experience you know. [Learn more](#)

Ready to book your next shipment?

It's been 19 days since your last shipment

Start new shipment

Upcoming shipments

Estimated Pick-up 25 May 2022

4A123C1P · to Rotterdam

4d later

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time



Starred shipments

1KT299026



18 Jul Bremerhaven, DE

18 Aug Budapest, HU

Schedule update

Tasks due

Departed from Bremerhaven, DE

Show starred shipments




MAERSK




Shipments overview


https://www.maersk.com/go/shipments/


- The Maersk Go shipment overview shows all your Maersk bookings, for Maersk Go, Contract, and Spot


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<<


Shipments

Search by port, partner, etc


ActiveDeliveredCancelled

Filter

Sort by [creation date](#) ▼


**DJ875102** • Import • Port to port

28 Sep



Rotterdam, Netherlands
MAERSK LINE WEB

12 Oct




Jakarta, Indonesia
GCSS BOOKED BY

Booking initiated


No tasks

Booked by
GCSS BOOKED BY

Reference Number
11


**CE615102** • Export • Port to door

26 Sep



Frankfurt, Germany
MAERSK LINE WEB

9 Oct




Toronto, Canada
GCSS BOOKED BY


Booking initiated

No tasks

Booked by
Discoservices LTD.

Reference Number
Not provided

 This booking was made using Maersk contract or Maersk Spot

**DJ875102** • Export • Door to door

Cancellation pending

Partners

https://www.maersk.com/go/partners/

- Manage your shipping partner relationships and permissions



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Hub



Shipments



Partners



Locked rates



MyCustoms



MyFinance



Support



Partners



[Filter](#)

+ Add partner

Sort by [Name A-Z](#) ▾


Company name	Location	Type	Booking authorisation ⓘ
Baby Juice ✓	Bucharest, Romania	Buyer	
Cortana ✓	Gdansk, Poland	Buyer	
Daisy305 ✓	shanghai, China	Supplier	Pending partner's acceptance
Daisy306 ✓	shanghai, China	Supplier	Pending partner's acceptance
daisy307 ✓	shanghai, China	Supplier	Not authorised to initiate my bookings
Foo bar ✓	Gdansk, Poland	Supplier	Pending partner's acceptance
GCSS CONSIGNEE ✓	COPENHAGEN, Denmark	Buyer	
Irina test ✓	Den Haag, Netherlands	Buyer	
jakub+1438@twill.rocks2 ✓	Gdańsk, Poland	Buyer	
MAERSK LINE WEB ✓	AARHUS, Denmark	Supplier	Not authorised to initiate my bookings



Partner profile


https://www.maersk.com/go/partners/

- Detailed view of an individual shipment partner



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Partner profile

GCSS CONSIGNEE

Remove partner

Company name


GCSS CONSIGNEE 


Address

DAMPFAERGEVEJ 21 PAKHUS D, 2ND FLOOR
COPENHAGEN
Denmark

Type

Supplier

Booking authorisation 


Authorised to initiate my bookings 


Revoke permission


Your contacts at partner company

+ Add Contact

Name	Email	Phone
Claude Reyes	mangrobang1994@gmail.com	

 Remove

 Chat

 MAERSK

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Locked rates

<https://www.maersk.com/go/lockedrates>

- View the details of all of your active and expired locked rates
- Rates can be locked in the booking flow for 30 days



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Locked Rates

Active


Expired

Type	Origin	Destination	Effective period	Reference N ^o		
Import Port to Port	Port Quasim, PK	Frederiksberg, DK	23 May 2023 to 24 Jun 2023	150182312	View rates	Book now
Export Port to port	Shanghai, CN	Frederiksberg, DK	28 May 2023 to 29 Jun 2023	68341231	View rates	Book now
Export Port to port	Poti, GE	Bedford Park, US	14 Aug 2023 to 15 Sep 2023	18219323	View rates	Book now

MyCustoms

https://www.maersk.com/mycustoms/

- Buy and manage for all your Maersk shipments

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MyCustoms

Here you can buy and manage customs for your Maersk ocean shipments; anywhere, anytime. [Find out more](#)

Book & Manage

Data & Documents

☒ Export

☐ Import

From

To

Status (All) ▾


Online customs only ☒

Status: All

B/L no.	Container	From ETD	To ETA	Customs status Last Updated	Your next action
588085990	1 X 20 ft DRY	Antwerp, BE 20 Sept 2023	Charleston, US 07 Oct 2023	Customs available	Deadline passed
GEMSNT658	1 X 20 ft DRY	Singapore, SG 04 Oct 2023	Dammam, SA 20 Oct 2023	Request received 20 SEPT 2023, 10:43 AM	Documents
588144318	2 X 20 ft DRY	Jeddah, SA 04 Oct 2023	Colombo, LK 14 Oct 2023	Request pending 20 SEPT 2023, 10:39 AM	Documents
588144317	1 X 20 ft DRY	Jeddah, SA 04 Oct 2023	Colombo, LK 14 Oct 2023	Request pending 20 SEPT 2023, 10:43 AM	Documents
588144293	2 X 20 ft DRY	Jeddah, SA 04 Oct 2023	Colombo, LK 14 Oct 2023	Request pending 20 SEPT 2023, 10:35 AM	Documents
588144316	1 X 20 ft DRY +1 more	Charleston, US 21 Oct 2023	Sydney, AU 21 Nov 2023	Request received 20 SEPT 2023, 10:34 AM	Documents
588144315	3 X 40 ft DRY	Tanjung Pelepas,... 02 Sept 2023	Da Nang, VN 10 Sept 2023	Request received 20 SEPT 2023, 10:33 AM	Documents
588144308	4 X 20 ft DRY	Cape Town, ZA 05 May 2023	Rotterdam test, ... 23 May 2023	Customs available	Deadline passed
588144299	1 X 20 ft DRY	Colombo, LK 01 Oct 2023	Houston, US 08 Nov 2023	Request received 20 SEPT 2023, 08:43 AM	Documents
TSTSPLIT2	4 X 20 ft DRY	Colombo, LK	Houston, US	Request received	Documents

- Select "Support" to access Maersk customer support



 **MAERSK**

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Book ▾


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
Logistics solutions


Manage ▾


En ▾











 Hub


 Shipments


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 Locked rates


 MyCustoms

 MyFinance

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Welcome, Jane

 Twill is now called **Maersk Go**. It looks different, but has the same booking and shipping experience you know. [Learn more](#)

Ready to book your next shipment?

It's been 19 days since your last shipment

[Start new shipment](#)

Upcoming shipments

Estimated Pick-up 25 May 2022

4A123C1P · to Rotterdam

4d later

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time


Estimated Delivery 12 Jun 2022


5B456D2Q · to Budapest, HU


On time


Starred shipments

1KT299026

18 Jul  Bremerhaven, DE

18 Aug  Budapest, HU

 Schedule update

 Tasks due


Departed from Bremerhaven, DE

[Show starred shipments](#)

Support

https://www.maersk.com/support/

- Get support, FAQ, and raise a case

 **MAERSK**

PricesBookTrackingSchedulesLogistics solutionsManage

EN

How can we help you?

Search by keywords, topics or questions


Most asked questions

Common troubleshooting topics:

BookingDemurrage and detentionSubmitting SIRegisterDocumentation


[How to access Demurrage & Detention details?](#)[What is a free time and Demurrage and Detention \(D&D\) offer for Maersk Spot?](#)[What types of containers and sizes do you offer services for?](#)[How to view, download and share invoices?](#)[How much freetime do I have on my container?](#)

Main topics

 Prior to booking


Everything you need to start working with Maersk.

View all

 Logistics Solutions

All the key information about the services Maersk provides in the shipping and logistics industry.


View all

 Booking

Easily find answers to your booking questions such as how to book or make changes to your shipments.

View all

Maersk Go shipment detail

 **MAERSK**

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EN ▼🔍🔔👤☰

☆

Shipment VU361237

Gdansk, PL
Est. departure **16 Aug 2023**

→

Jeddah, SA
Est. arrival **12 Sep 2023**

Shipment No.
To be confirmed ⓘ

Maersk Go ID
VU361237

Ref No.
Not provided

OverviewShipment tasksDocumentsAdditional services

⋮ More

Shipment overview

Import • Port to port • 📦 1 Container

● **Booking initiated**08 Aug 2023

GCSS BOOKED BY

○ **Carrier booking confirmed**

MAERSK

○ **Empty container(s) picked-up**

Gdansk, PL

[See full overview](#)

Pending tasks & deadlines 2

Shipping instructions

Due today

VGM


Due 12 May

[See all pending tasks & deadlines](#)

📅 Show schedule

+

-




 **MAERSK**

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Shipments


https://www.maersk.com/go/shipments


- To access the detailed view of an individual shipment, select it from the Shipments page


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<<


Shipments

Search by port, partner, etc


ActiveDeliveredCancelled

Filter

Sort by [creation date](#) ▼


 **DJ875102** • Import • Port to port

28 Sep



Rotterdam, Netherlands
MAERSK LINE WEB

12 Oct




Jakarta, Indonesia
GCSS BOOKED BY

Booking initiated


No tasks

Booked by
GCSS BOOKED BY

Reference Number
11


 **CE615102** • Export • Port to door

26 Sep





Frankfurt, Germany
MAERSK LINE WEB

9 Oct




Toronto, Canada
GCSS BOOKED BY

 This booking was made using Maersk contract or Maersk Spot


 **DJ875102** • Export • Door to door

Cancellation pending

- The shipment detail page contains all the information about the shipment
- The overview tab gives access to the milestones, schedule, map, pending tasks and deadlines, and partner information

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Prices


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Tracking


Schedules


Logistics solutions


Manage 


EN 











Shipment VU361237

Gdansk, PL

→

Jeddah, SA


Est. departure **16 Aug 2023**

Est. arrival **12 Sep 2023**

Shipment No.

Maersk Go ID

Ref No.

To be confirmed 

VU361237


Not provided

Overview


Shipment tasks


Documents

Additional services

 More


Shipment overview

Import • Port to port •  1 Container




Booking initiated

08 Aug 2023




GCSS BOOKED BY



Carrier booking confirmed

MAERSK



Empty container(s) picked-up

Gdansk, PL

[See full overview](#)

Pending tasks & deadlines 2


Shipping instructions


Due today


VGM

Due 12 May

[See all pending tasks & deadlines](#)

 Show schedule






Shipment details – tasks


https://www.maersk.com/go/shipments/...

- The shipment tasks list give an overview of all the pending and completed shipment task
- For Maersk Go, most shipment tasks now link to existing shipment tasks in Maersk.com rather than Twill specific tasks



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
Logistics solutions


Manage 

En 









Shipment FL12312321

More...

Rotterdam, NL
ETD 25 May 2023

→

Gdansk, PL
ETA 31 May 2023

Shipment No.
To be confirmed

Maersk ID
IZ201081


Ref No.
1212310 ABC

Overview

Shipment tasks

Documents

Additional services

 MySupplier101

My tasks

Buyer tasks

Pending (1)

Task	Status	
Shipping instructions	Due today	Start

Upcoming (3)


Task	Status	
Submit Verified Gross Mass (VGM)	Upcoming	View
Importer Security Filing (ISF)	Upcoming	View
Request Delivery Order	Upcoming	View

Completed (1)





Shipment details – documents


https://www.maersk.com/go/shipments/...

- The documents section contains the shipment documents

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[Prices](#) [Book](#) [Tracking](#) [Schedules](#) [Logistics solutions](#) [Manage](#)

[EN](#)    



Shipment VU361237

Gdansk, PL


Est. departure **16 Aug 2023**

→

Jeddah, SA

Est. arrival **12 Sep 2023**

Shipment No.

To be confirmed 

Maersk Go ID

VU361237

Ref No.


Not provided

Overview

Shipment tasks

Documents

Additional services




 More

Documents

MyFinance

MyFinance lets you make payments electronically, significantly reducing your paperwork and giving you a simple overview of your invoices and accounts.


Go to MyFinance

Document	Date added	
Booking confirmation Confirmation-1KT000524.pdf	02 Jun 2023	
Draft Bill of Lading/Sea Waybill (verify copy) Verifycopy-1KT000524.pdf	04 Jun 2023	<div>View</div>
Sea Waybill Verifycopy-1KT000524.pdf	07 Jun 2023	<div>View</div>

Shipment details – additional services


https://www.maersk.com/go/shipments/

- Additional services tab contains the upsell and cross-sells relevant for the shipment

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 Shipment VU361237

Gdansk, PL
Est. departure **16 Aug 2023**

→

Jeddah, SA
Est. arrival **12 Sep 2023**

Shipment No.
To be confirmed ⓘ

Maersk Go ID
VU361237

Ref No.
Not provided

OverviewShipment tasksDocumentsAdditional services

⋮ More

Additional services

	Price	Status	
Export customs clearance	<i>Not applicable</i>	Not available	ⓘ This service is currently unavailable
Import customs clearance	<i>Not applicable</i>	Not available	ⓘ This service is currently unavailable
Value Protect	Starting from USD 29.00	Available	+ Add

- The action menu contains the primary actions for the shipment, including: cancel, amend, and raise ticket

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☆

Shipment VU361237

Gdansk, PL

Est. departure 16 Aug 2023

→

Jeddah, SA

Est. arrival 12 Sep 2023

Shipment No.

To be confirmed ⓘ

Maersk Go ID

VU361237

Ref No.

Not provided

Overview

Shipment tasks

Documents

Additional services

Shipment overview

Import • Port to port • 1 Container

● Booking initiated

GCSS BOOKED BY

19 Sep 2023

○ Carrier booking confirmed

MAERSK

○ Empty container(s) picked-up

Qingdao, CN

See full overview

Booking

Pending

Amend

No pending

Cancel

Customer Support


Create Ticket

My Tickets

See all pending tasks & deadlines


Show schedule

Maersk Go task flows

 **MAERSK**

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[En](#) [Search](#) [User](#) [Menu](#)

 Shipment FL12312321

More...

Rotterdam, NL
ETD 25 May 2023

→

Gdansk, PL
ETA 31 May 2023

Shipment No.
To be confirmed

Maersk ID
IZ201081


Ref No.
1212310 ABC

Overview

Shipment tasks

Documents

Additional services

 MySupplier101

My tasks

Buyer tasks

Pending (1)

Task	Status	
Shipping instructions	Due today	Start

Upcoming (3)

Task	Status	
Submit Verified Gross Mass (VGM)	Upcoming	View
Importer Security Filing (ISF)	Upcoming	View
Request Delivery Order	Upcoming	View

Completed (1)

Maersk Go shipment tasks

https://www.maersk.com/go/shipments/...

- The shipment task list contains all the tasks for the shipment including:
 - Booking tasks (tasks needed to complete your booking)
 - Shipment tasks (SI, VGM, ISF, DO)
 - Customs tasks (import/export)
- Customers can view their own tasks and the task of their shipping partner



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Prices

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En ▾



Shipment FL12312321

More...

Rotterdam, NL
ETD 25 May 2023



Gdansk, PL
ETA 31 May 2023

Shipment No.
To be confirmed

Maersk ID
IZ201081

Ref No.
1212310 ABC

Overview

Shipment tasks

Documents

Additional services

MySupplier101

My tasks

Buyer tasks

Pending (1)

Task	Status	
Shipping instructions	Due today	Start

Upcoming (3)


Task	Status	
Submit Verified Gross Mass (VGM)	Upcoming	View
Importer Security Filing (ISF)	Upcoming	View
Request Delivery Order	Upcoming	View

Completed (1)






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- In Maersk Go, the SI flow utilises the Maersk.com SI task flow


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[Tracking](#)
[Schedules](#)
[Logistics solutions](#)
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[← Exit Shipping Instructions](#)

Shipment: 586539785

Split, part & combine


From
India
07 Jun 2023


To
Gabon
17 Jul 2023

BoL: 586539785

Document

Parties

Payers

Cargo and VGM

Review

Documents

Transport Document Receiver

GCSS BOOKED BY

*****951

[Change](#)

Company name and Address

GCSS BOOKED BY
40, DAMPFAERGEVEJ
PAKHUS D, 3ND FLOOR
COPENHAGEN
2200

Document Type

Waybill


Bill of Lading

☐
Shipped on Board

☐
Received for Shipment

Shipment References

BIETC NUMBER



^ Vessel and Location Aliases on B/L

Vessel

Maersk Go Shipment tasks - Confirm booking

https://www.maersk.com/go/shipments/...

- Supplier confirmation of a buyer initiated booking
- Additionally, can also include a section to enter the cargo pick-up date and time if there is inland included at origin

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Cargo

Services

Confirm

Tell us a bit more about your cargo.

Cargo description

Describe the goods you are shipping

Commodity

Adhesive tape, plastic, frozen

Number of packages

Reference number (Optional)

Type

Cargo weight

Reference

1

20ft

Cargo weight

kg

-

2

20ft

Cargo weight

kg

-

☐

My cargo is not temperature-controlled and does not include any hazardous or personal goods.

Next

Import - Port to port

Pick-up date

21 September 2023

ESTIMATED DEPARTURE

21 Sep 17:00

Jebel Ali, United Arab Emirates

Jebel Ali Terminal 2, Jebel Ali, AE

1 transfer

ESTIMATED ARRIVAL

17 Oct 07:00

Rotterdam, Netherlands

APM Terminals Rotterdam, Rotterdam, NL

Show schedule

Cargo

20ft container

2x

Feedback

Chat

MAERSK

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About us

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Terms & conditions

Container tracking

- VGM submission is now through the Maersk.com standard VGM task flow

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← Back to shipment overview

Shipment details

B/L, booking, container or booked by reference numberView details

B/L number: 588090714
Duplicate Amend Cancel

Salalah, OM

Departed 15 Sep 2023

London Gateway, GB

Arrives 02 Oct 2023

2 x 20 Dry

Various commodities

SummaryDocumentsContainers & VGMPartiesChargesLog

← Back to Containers

Enter VGM details on below table & submit.

VGM submission pending: All (2) containers

Container	Size & type	Cargo weight in kg	Tare weight in kg	VGM	VGM Method
<div>CONTAINER01</div> <div>VGM pending</div>	20 ft Dry	9071.847	-	<div>Enter VGMkg</div>	Select VGM method
<div>CONTAINER01</div> <div>VGM pending</div>	20 ft Dry	9071.847	-	<div>Enter VGMkg</div>	Select VGM method

Get confirmation for VGM submission

By submitting, I agree to the VGM Terms & Conditions for supplying the gross weight.

Submit

About us

Careers

Insights

News & advisories

Maersk Growth

Whistleblower

Contact us

Investors

Press

Sustainability

Procurement

Support

Terms & conditions

Data Privacy Notification

Brand protection

Cookie policy

Cookie preferences

Unsolicited Submissions Policy

Container tracking

Supply Chain and Logistics

Transportation Services

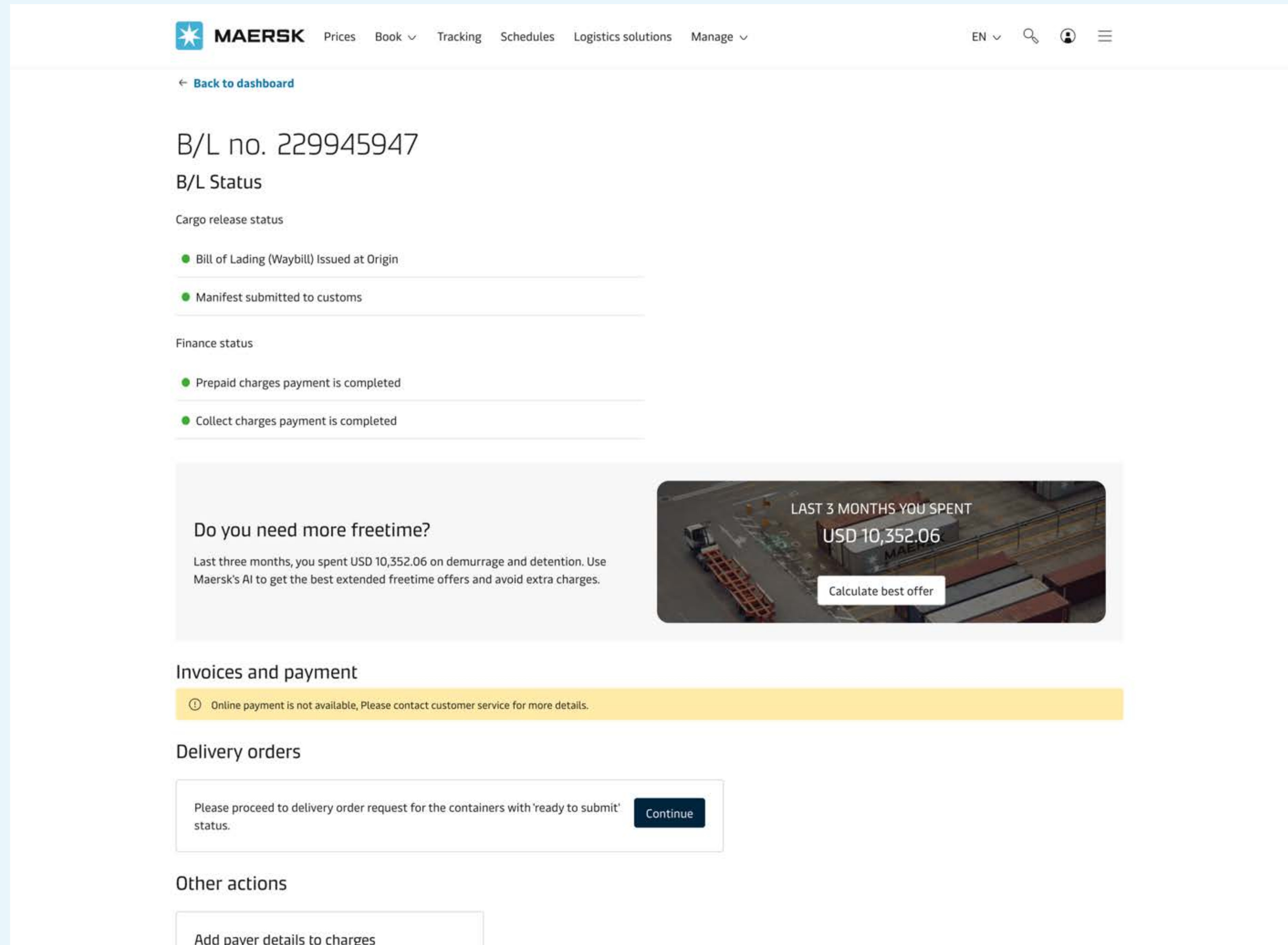
Vessel schedules

Container sales


Download on the App Store

GET IT ON Google Play

- Delivery order now flows through the standard Maersk.com delivery order task
- Maersk.com delivery order also contains the input for delivery data and time for delivery at destination



Maersk Go customer profile

 **MAERSK**

PricesBookTrackingSchedulesLogistics solutionsManage

ENSearchUserMenu

Customer: DIVINE OUTDOORS LTD

Customer code: 13001855588Change customer code

Your profile

Your permissions

Company permissions

Payment Setup

Customer search

Your profile is managed by your organisation.

User details

Username

Joseph.chrisman@twill.net

First Name

Joseph

Last Name

Chrisman

Email Address

Joseph.chrisman@twill.net

Your local carrier office

Rotterdam - NL

Units

☐ Imperial

Examples

Weight: 280 lbs

Volume: 3390 cu ft

Fahrenheit: 50 °F

☒ Metric

Examples

Weight: 127 kg

Volume: 96 m³

Celcius: 10 °C

Save changes

Cancel changes

About us

Contact us

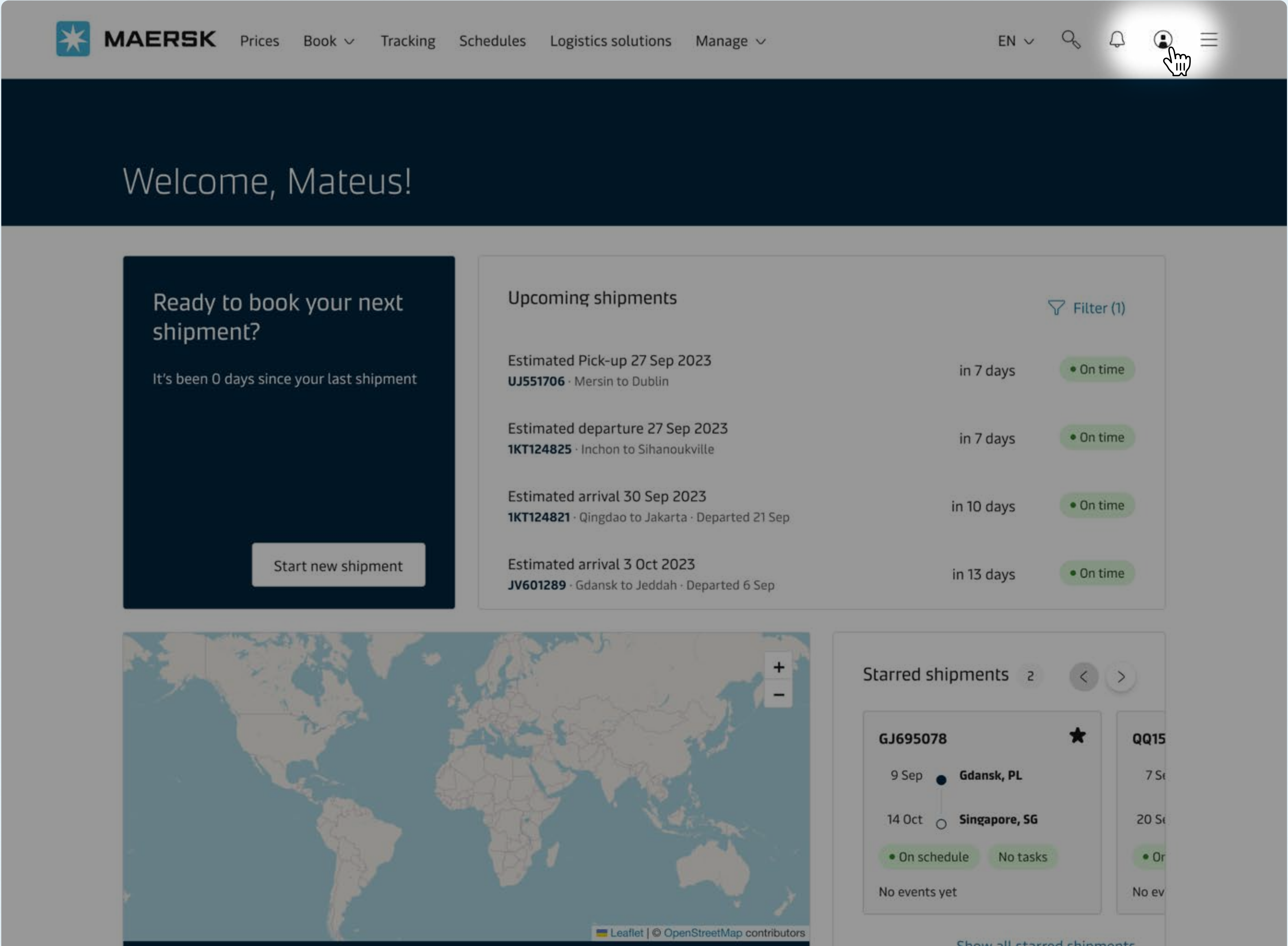
Terms & conditions

Container tracking

Customer profile

<https://www.maersk.com/go/hub/>

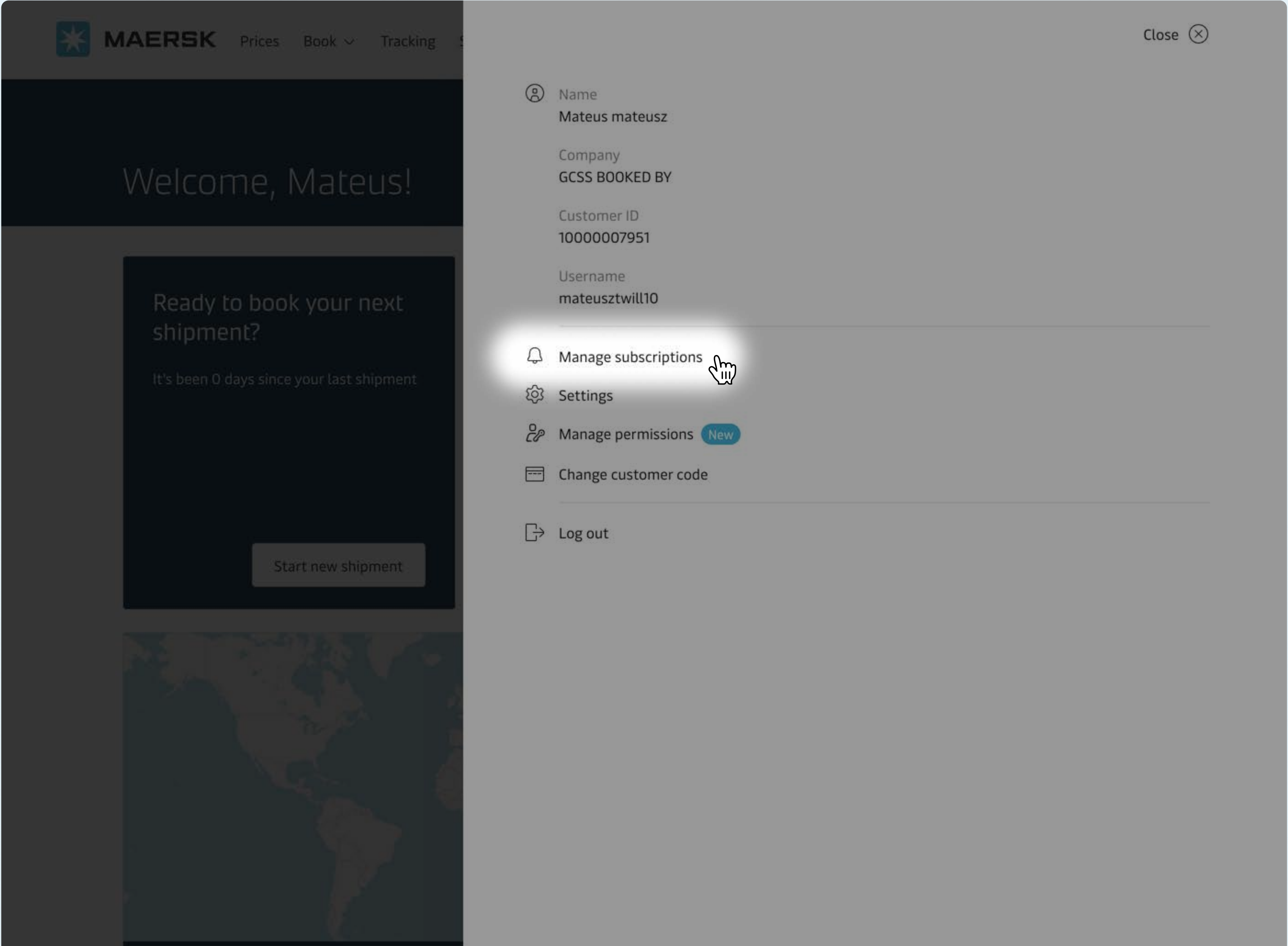
- To access the customer profile click on the person icon in the top menu



Manage subscriptions

<https://www.maersk.com/go/hub/>


- The profile sidebar has several options. These are all the same for Maersk.com and Maersk Go customers except for “Manage Notifications” for Maersk Go, this section is the same as the notification setting section in Twill



Manage subscriptions

<https://www.maersk.com/go/settings/my-profile/notifications>

- Manage notifications exactly how it was previously done in Twill

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Manage subscriptions

Email notifications

SEND ME NOTIFICATIONS ABOUT

☒ **Only my bookings**
Receive emails for bookings you made and bookings where you are a contact

☐ **All bookings**
Receive emails for all bookings in your company

SELECT THE SHIPMENT UPDATES YOU WOULD LIKE TO RECEIVE

☒ **Vessel departure**
Receive an email when the vessel has departed the port of origin

☒ **Arrival Notice**
When importing, receive an email when the vessel is expected to arrive soon and the Arrival Notice document is available on the Twill platform

☒ **Estimated departure changes**
Receive an email when the estimated departure for a shipment changes (recommended for export bookings)

Minimum estimated departure change


1 day

▼

☐ **Estimated arrival changes**
After departure, receive an email when the estimated arrival for a shipment changes (recommended for import bookings)

☒ **Delivery completed**
Receive an email when the delivery is completed

Maersk Go registration flow

 MAERSK

Welcome to your Maersk
Registration

If you are already registered with Safmarine or any Sealand – A Maersk Company region, then you don't need to register again. You can instead go to the respective portal and login with your username and password. You will then have the opportunity to request access for Safmarine or any Sealand - A Maersk Company region as well.

Create username

Business email

First name

Surname

Country/Region

Business contact number

Prefix is prefilled based on selected country

Mobile number

Landline number

Extension (Optional)

Registration

accounts.maersk.com/.../auth/register

- Maersk Go will follow the global Maersk.com registration process rather than the old Twill registration.
- To explore the registration flow, please watch the video.




<https://www.maersk.com/support/faqs/how-to-register-online-with-video-guide>

Registration - Segmentation

accounts.maersk.com/.../auth/register

- Additional to the steps in the “How to Register” video, there will be a segmentation survey near the end of the registration flow. If a customer selects **1,000 or less container shipped per year** and that **I am the cargo owner / I ship for their own company**, then they will be segmented as a SME BCO and get access to Maersk Go.
- If they ship more containers or indicate that they are are freight forwarder or commodity trader, then they **will not** get access to Maersk Go.



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Personalisation preferences

We are dedicated to tailoring our services to suit your specific business needs. To ensure we provide you with the best solutions, we'd love to learn more about your business

Business details

How many people work in your logistics department?

Select

How many containers did your company ship per year?

Select

Who do you plan logistics for?

☐ I own the cargo / I ship for my own company

☐ I am a freight forwarder / I book on behalf of my clients

☐ I am a commodity trader

Proceed

Discard

Find customer

Add details

Upload documents

Select local office

About us

Careers

Insights

News & advisories

Maersk Growth

Whistleblower

Contact us

Investors

Press

Sustainability

Procurement

Support

Terms & conditions

Data Privacy Notification

Brand protection

Cookie policy

Cookie preferences

Unsolicited Submissions Policy

Container tracking

Supply Chain and Logistics

Transportation Services

Vessel schedules

Container sales

Registration - Additional step 2


accounts.maersk.com/.../auth/register

- A

If the customer has uploaded documents during the registration process they will see this screen
- B

If the customer has **not** uploaded documents as part of the registration flow they will see this screen
- When the customer clicks “Start with Maersk Go” they will be logged out and redirected to the Login screen. This is required to be able to set the Maersk Go customer flag that allows the customer to access the Maersk Go journey in Maersk.com. If the customer does not have this flag, they will not see Maersk Go.

A



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En

Thank you for registering!

Your request is in progress and we are reviewing your application. We aim to get back to you in two working days. In the meantime, you can explore prices, and place bookings with Maersk Go.


Start with Maersk Go

Find customer

Add details

Select local office

B



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En

Your application is in progress...

Next, we need you to submit documents to prove your relationship with your company. We will contact you in the next two working days to help complete your application.

Submit proof

Mention your registered Username in the subject line of the mail.

Please send one of the below documents :
to CGDGSCSCVREG@maersk.com, for registrations in China and Sealand Asia,
or to CENWWWVSVCREG@maersk.com, for the rest of the world.

Approval letter from your company with an official letter head.

Copy of company identity card or business card.

Electricity bill with your company name and address.

Business licence or TAX certificate or Goods and Services Tax (GST) certificate of the company.

In the meantime, you can explore prices, and place bookings with Maersk Go.

Start with Maersk Go

Find customer

Add details

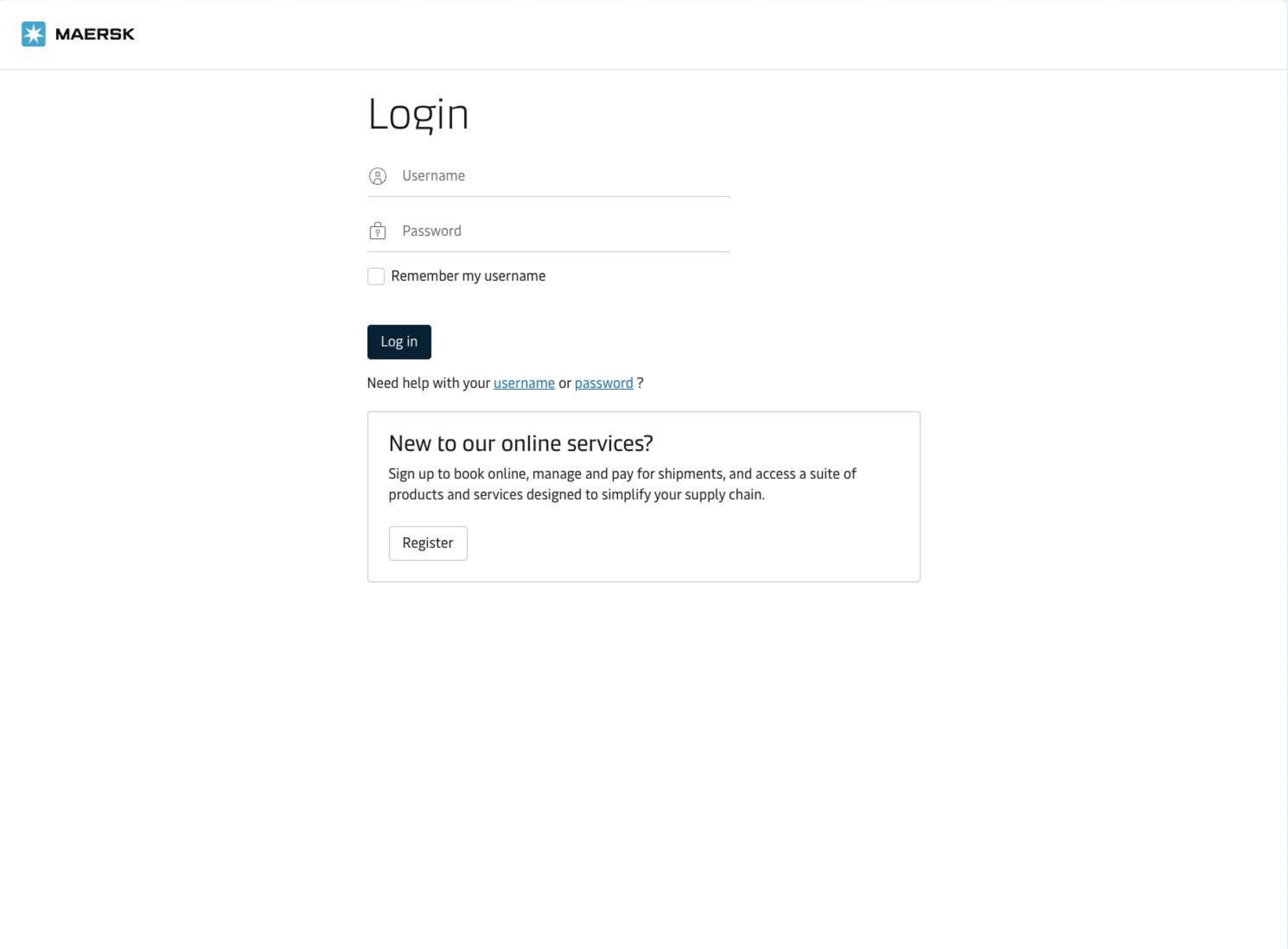
Select local office

Send proofs over email

Registration - Login

accounts.maersk.com/.../auth/register

- The customer must login again to access the Maersk Go product



Maersk Go Hub

https://www.maersk.com/go/hub/

- Upon login, they will see an onboarding intro to the product and now have access to Maersk Go

