

Instant online - Booking Amendments (Indonesia)

Faster & Easier Way to Amend your Booking

Dear Valued Customer,

At Maersk, we want to ensure you can always amend your booking information easily every step of the way. Based on your valuable customer feedback, we are now enhancing the solution and making it even better thereby introducing **Instant online booking amendments for Indonesia**.

Effective **22 March 2021**, you can easily amend all your booking requests online through our website <https://www.maersk.com/>.

Note:

Only exceptions are SPOT, Store door (SD/CY), DG (Dangerous cargo), OOG (Out of gauge) shipments, Reefers, Multiple container size/type and Shipper's own container bookings which will not be amended instantly (and go to old interface of booking amendment with current process).

What's New

- ✓ You will get complete visibility of available sailing options in case you need a change of vessel
- ✓ Instant confirmation on your non-Spot booking amendment (subject to business rules)
- ✓ Amend your bookings regardless of channel of original booking (Website, EDI, INTTRA etc.)
- ✓ You can change/add/delete parties to the booking
- ✓ Can change your depot (subject to validations)
- ✓ No more free text fields in the amendment process

Note: the only exception is the Haulage reference field, which has the same rules for keywords as when you create a new booking

You can refer to the next page of detailed step-by-step guide to place online amendments of your booking requests.

Step-by-step guide

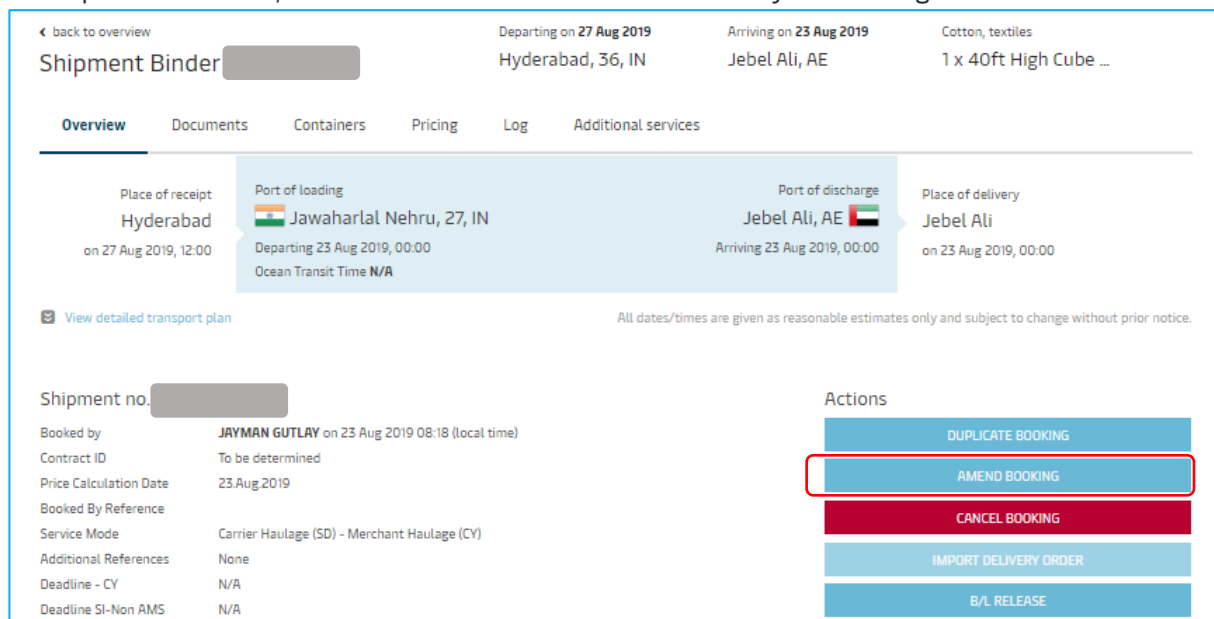
To Place Online Amendment

of your booking request via Website

Step 1:

Open your Booking on <https://www.maersk.com/>,

MANAGE - Shipment Overview, and Click on AMEND BOOKING to amend your Booking as shown below:



← back to overview

Shipment Binder

Departing on **27 Aug 2019** Hyderabad, 36, IN

Arriving on **23 Aug 2019** Jebel Ali, AE

Cotton, textiles
1 x 40ft High Cube ...

Overview Documents Containers Pricing Log Additional services

Place of receipt: Hyderabad
on 27 Aug 2019, 12:00

Port of loading: Jawaharlal Nehru, 27, IN
Departing 23 Aug 2019, 00:00
Ocean Transit Time **N/A**

Port of discharge: Jebel Ali, AE
Arriving 23 Aug 2019, 00:00

Place of delivery: Jebel Ali
on 23 Aug 2019, 00:00

View detailed transport plan

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no.

Booked by: **JAYMAN GUTLAY** on 23 Aug 2019 08:18 (local time)

Contract ID: To be determined

Price Calculation Date: 23 Aug 2019

Booked By Reference:

Service Mode: Carrier Haulage (SD) - Merchant Haulage (CY)

Additional References: None

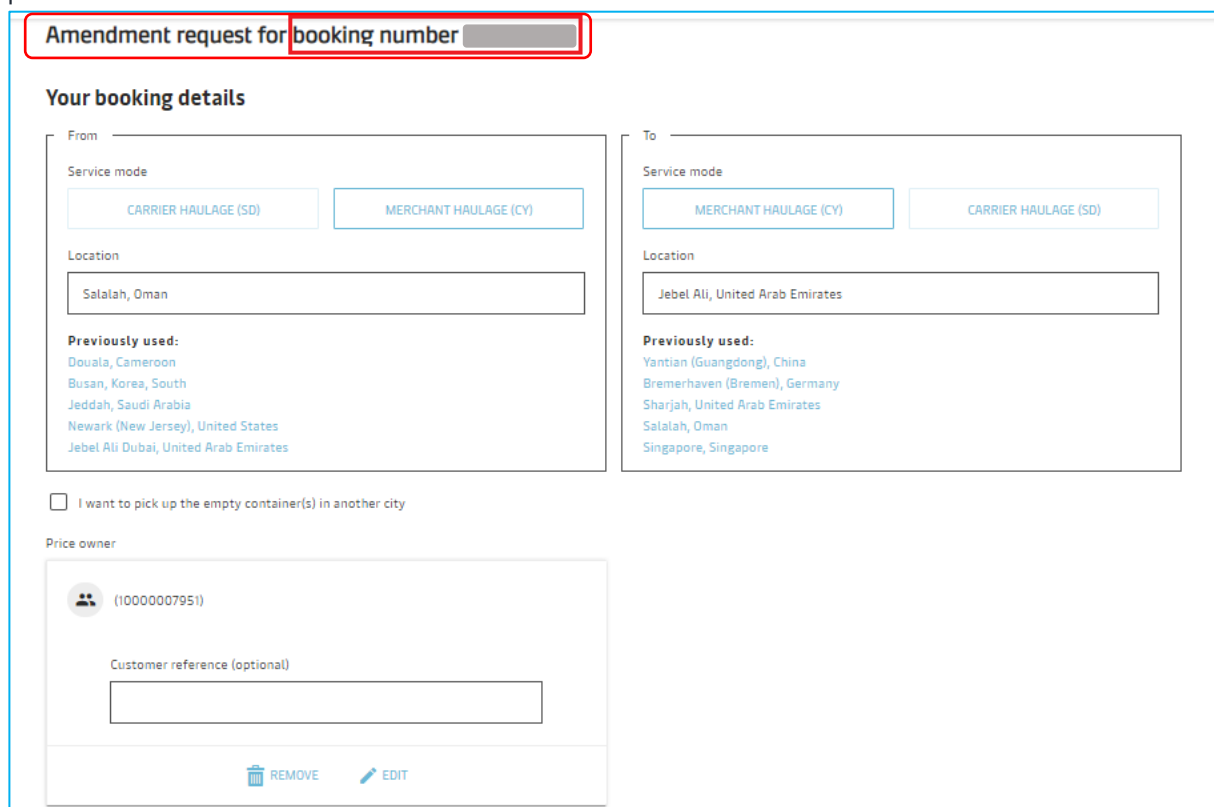
Deadline - CY: N/A

Deadline SI-Non AMS: N/A

Actions

Step 2:

After clicking on the AMEND BOOKING button, below screen appears where you can make the changes as per your requirement



Amendment request for booking number

Your booking details

From

Service mode:

Location:

Previously used:
Douala, Cameroon
Busan, Korea, South
Jeddah, Saudi Arabia
Newark (New Jersey), United States
Jebel Ali Dubai, United Arab Emirates

To

Service mode:

Location:

Previously used:
Yantian (Guangdong), China
Bremerhaven (Bremen), Germany
Sharjah, United Arab Emirates
Salalah, Oman
Singapore, Singapore

☐ I want to pick up the empty container(s) in another city

Price owner

(10000007951)

Customer reference (optional):

Step 3:

You can make changes to Origin service mode and location, Destination service mode and location, Cargo weight, Container size/type/height/quantity, Commodity and Price Owner details on the first page. You can also see your current sailing as well as new sailings available for selection.

Amendment request for booking number

Original route and schedule
Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

This is the current vessel on your booking.

Departs 03 DEC 2020 San Antonio	Arrives 13 JAN 2021 Haifa	Vessel POLAR BRASIL	Voyage number 048N	Container gate in deadline Currently unavailable	Service contract Currently unavailable	CONTINUE
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SHOW DETAILS

By continuing with the existing route you will not be able to amend the pickup-date and depot on the next page. If you want to change any of the details related to route or haulage, you need to load more sailings below and then select a validated sailing.

New sailing options
These are the new vessels options you may consider for your booking.

Departs 03 DEC 2020 San Antonio	Arrives 13 JAN 2021 Haifa	Vessel POLAR BRASIL	Voyage number 048N	Container gate in deadline Currently unavailable	Service contract No contract found	SELECT
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Show Route | Pricing | Other Details

Step 4: Additional details page.

You can change the Pickup depot details or pick up date on additional details page. All the depots and pick up date shall be displayed where we have equipment's available so that you can pick and choose basis on your requirement.

Amendment request for booking number

Required details
These details are required to complete your booking

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Container pick-up depot

☒ MAS TRN Yard Karachi
R-Range MAS/TFN Yard, R-Range, MT/Elton Road
Karachi, Pakistan

☐ DP World Empty Park
DPW Empty Yard, South Western Indust, Port Qasim Authority
Karachi, Pakistan

ORDER BOOK

Pickup date

02 DEC 2020

Haulage reference (optional)

0 / 500

Other is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard deals. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.

Proceeding by selecting one of the following options.

Note: In case containers are already picked up- depot and pickup date calendar will appear disabled

Amendment request for booking number

Required details
These details are required to complete your booking

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Container pick-up depot

☒ Contopsa Santiago Depot
0600, San Bernardo, Av. La Divisa
Santiago, Chile

Pick-up date

02 DEC 2020

Haulage reference (optional)

0 / 500

Note that additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard deals. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.

Step 5: Review booking screen – instant booking confirmation, we are DONE!!

A) If all data is validated and there are no exceptions, we instantly confirm the booking amendments

Thank you for booking with us

Thank you for booking with us. Your amendment has been confirmed. A copy of the amended booking confirmation will be sent to you shortly.

Booking will be available in the shipment overview only after it is confirmed. To amend the booking, go to the [shipment overview](#).

<div>Booking number: 200110179</div>			
<div>Shipment details</div>	<div>JAWAHARLAL NEHRU to ALGECIRAS</div> <div>Fabrics, textiles</div> <div>1 x 40 Dry Standard</div>		
<div>Key information</div>	<div>Vessel</div> <div>MAERSK GIRONDE</div>	<div>Voyage</div> <div>052W</div>	<div>Ship sailing</div> <div>30 DEC 2020</div>
			<div>Ship arrival</div> <div>14 JAN 2021</div>

B) In case there are any exceptions, then we do not instantly amend and confirm the booking and you will get the below response (the case as is today)

Booking information

Select sailing

Additional details

Review

Amendment request for booking number 1234567890

Review booking

We need to perform additional checks and cannot confirm this booking instantly online. Please click submit in order to proceed and we will process the booking accordingly.

BOOKING INFORMATION

SAILING SELECTION

ADDITIONAL DETAILS

Booking information

From	To		
Jawaharlal Nehru (MAHARASHTRA), India	Savanna (Illinois), United States		
Commodity	Price owner		
Fabrics, textiles	GCSS BOOKED BY (10000007951)		
Container type	Container quantity	Container weight	Special conditions
40 DRY Standard	1	100 KGS	None

EDIT

Website Feature Guidance

Click below button to find out more website feature guidance.

Simple Guidance

Illustrated Guidance

Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL 

id.export@maersk.com for export enquiries,
id.import@maersk.com for import enquiries,
id.sales@maersk.com for sales matters.

PHONE  +6221 30065444, +6221 50837911

CHAT  click [here](#) for guideline

WEB PAGE 

[Indonesia Local Information Page:](#)
[Global Information Page:](#)
[Simple Guideline](#)
[Complete Guideline](#)

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,
 Maersk Indonesia