

## How to Book (Block Space and Flex Contract) via www.Maersk.com

Easily Book Your Shipment, Anytime, Anywhere

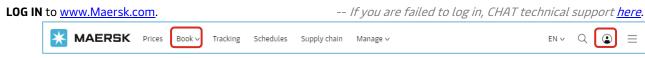
Dear Valued Customer,

At Maersk, we constantly strive to improve our customers' experience. To offer more ease of doing business and enhance better customer experience, recently we have combined the booking journey in <a href="https://www.maersk.com">www.maersk.com</a>.

# Step-by-step guide

# To Book your Shipment

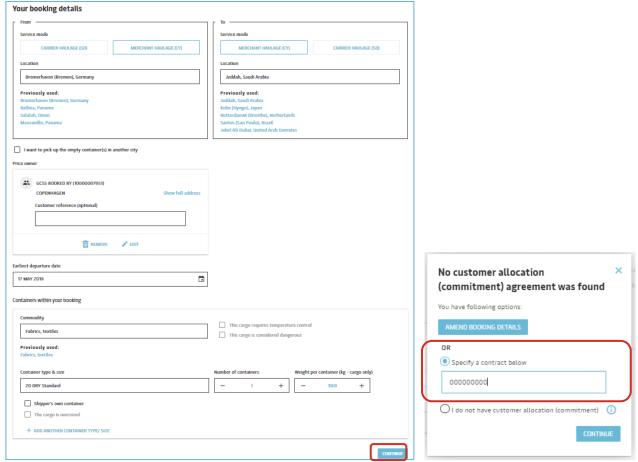
#### **STEP #1**



Click BOOK Tab (New booking, Duplicate booking).

### **STEP #2**

Input your booking details in this page, no matter what type of booking you intend to place. (*Maersk Spot, non Maersk Spot, dry, reefer, market rate booking or contract booking, etc*). Then click **CONTINUE**.





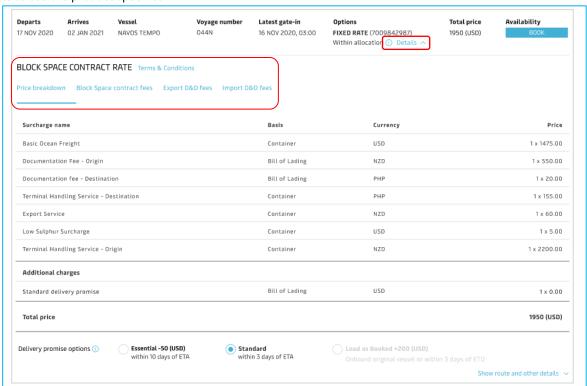
#### **BLOCK SPACE CONTRACT BOOKING**

The **FIXED RATE** will appear if the allocation still available.

You can also choose the **Delivery Promise Option** as per your needs.



#### Click details to see the product specifics



#### Other Notes

If the allocation already used up, you can book "Maersk SPOT" product



- Click here for more information about Block Space Terms.



### **FLEX CONTRACT BOOKING**

#### Flex booking options

#### **Late Booking**

Your contractual allocation and price no longer applies as departure is leass than two weeks away. A late booking premium was applied to your contract price.

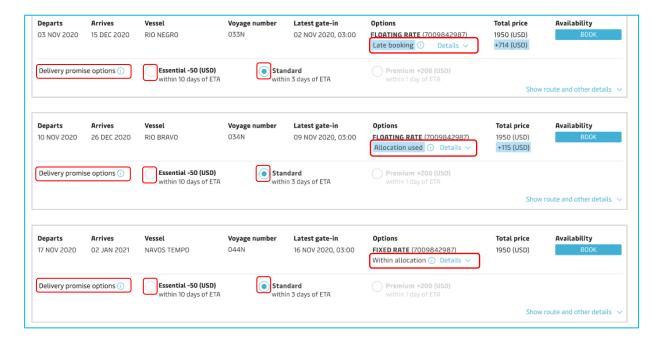
#### **Allocation Used**

A premium was applied to your contract price as you have used all your allocation.

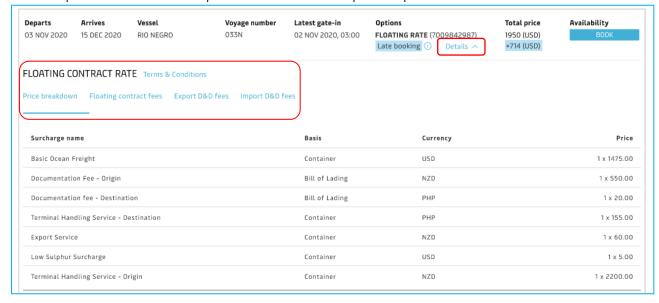
#### Within Allocation

Contract price applies as the booking is within your allocation agreement.

You can also choose the **Delivery Promise Option** as per your needs.



For each option the customer can expand the details to see the product specifics



#### Other Notes

Click for more information about <u>Flex terms</u> or <u>Flex FMC terms</u>.

Classification: Public



## **STEP #4**

Now you can select your preferred sailing product and click BOOK. You can continue the booking by completing the ADDITIONAL DETAILS information.

## Website Feature

## Guidance

Click below button to find out more website feature guidance.





Should you have any concerns or questions, please do not hesitate to reach us:

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id.export@maersk.com for export enquiries, id.import@maersk.com for import enquiries, id.sales@maersk.com for sales matters.	CHAT ■	click <u>here</u> for guideline
	WEB PAGE 4	Indonesia Local Information Page and Global Information Page

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia