



How to Update Import Payer Details including DND payer party from Maersk.com

Login using your account to [Maersk.com/Hub](https://maersk.com/hub) then Submit shipment number on Delivery Order column and click "Request"

Click "Add payer details" to update import payer and DND payer

B/L no. 914 [REDACTED]

B/L Status

You can view BL task status as follow

1. BL surrender
2. Import manifest submission to custom
3. Prepaid charges payment
4. Collect charges payment

Invoices and payment

Delivery orders

Please proceed to delivery order request for the containers with 'ready to submit' status.

Continue

Other actions

Release to party (optional)

No "Release to party" assigned for this shipment yet.

Nominate a release to party

Add payer details to charges

Assign payer details for all the charges for this shipment

Add payer details



You may change the payer party for each collect charges and import DND charges. **Please ensure Import Demurrage payer and Import Detention Payer update under the same Consignee code.**

B/L no. 914 [REDACTED]

Import charges and payer details

Change / Assign payer to charge types

☐ None selected

Invoice reference (Optional)

Charge types	Payer Details	Price
Collect charges		
<input type="checkbox"/> Documentation fee - Destination	[REDACTED] *****277 Change	IDR 250,000.00
<input type="checkbox"/> Terminal Handling Service - Destination	[REDACTED] *****277 Change	USD 280.00
<input type="checkbox"/> Import Service	[REDACTED] *****277 Change	IDR 100,000.00
Import Demurrage & Detention charges		
<input type="checkbox"/> Import Demurrage	[REDACTED] *****277 Change	Not available
<input type="checkbox"/> Import Detention	[REDACTED] *****277 Change	Not available

☒ I agree to the [terms and conditions](#)* for price/rate information.

[+ Select from my "Favourites"](#)
[+ Search and add a new payer](#)

*The price displayed is initial estimate for the charges applicable to this shipment. Your invoice may contain additional local tax or charges if applicable.

Submit

Once request submitted, you will get notification as below on website

Great, Your request is processed successfully
You should received the Invoice basis the submitted details in your registered mailbox or you can check it on our website.

In case of more questions or knowing detail around above, feel free to contact customer experience teams or reach out to us via Maersk website – [live chat](#).

Website Feature Guidance

Click below button to find out more website feature guidance.

Simple Guidance

Illustrated Guidance

Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL

id.export@maersk.com for export enquiries,
id.import@maersk.com for import enquiries,
sales.support@maersk.com for sales matters.

PHONE +62 21 5093 9470

CHAT

click [here](#) for guideline

WEB PAGE

[Indonesia Local Information Page](#);
[Global Information Page](#);
[Simple Guideline](#)
[Complete Guideline](#)

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,
[Maersk Indonesia](#)