**How to Update Import Payer Details including DND payer party from Maersk.com**
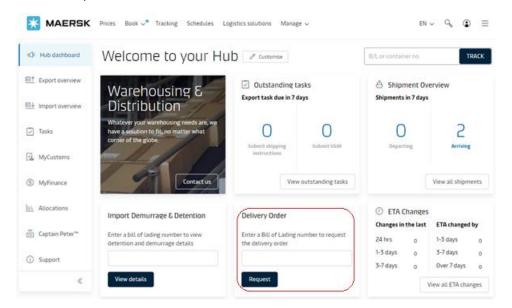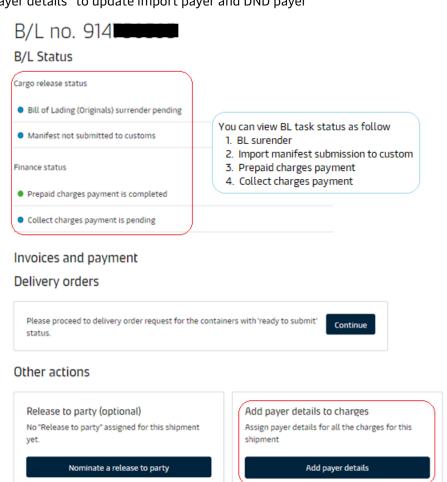
Login using your account to [Maersk.com/Hub](Maersk.com/Hub) then Submit shipment number on Delivery Order column and click "Request"
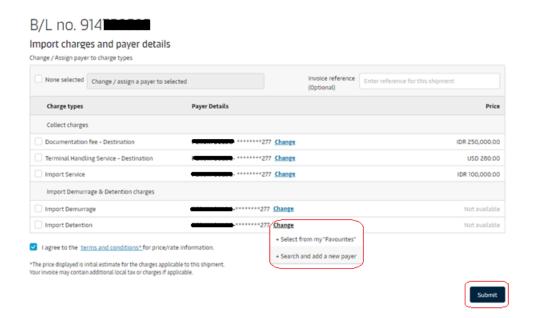


Click "Add payer details" to update import payer and DND payer

You may change the payer party for each collect charges and import DND charges. **Please ensure Import Demurrage payer and Import Detention Payer update under the same Consignee code.**



Once request submitted, you will get notification as below on website



In case of more questions or knowing detail around above, feel free to contact customer experience teams or reach out to us via Maersk website – live chat.

# Website Feature
## Guidance

Click below button to find out more website feature guidance.

| Simple Guidance | Illustrated Guidance |
|---|---|

Should you have any concerns or questions, please do not hesitate to reach us:

**E-MAIL** ✉
id.export@maersk.com for export enquiries,
id.import@maersk.com for import enquiries,
sales.support@maersk.com for sales matters.

**PHONE** ☎  +62 21 5093 9470

**CHAT** 🖳  click here for guideline

**WEB PAGE** 🖱  Indonesia Local Information Page;
Global Information Page;
Simple Guideline
Complete Guideline

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,
Maersk Indonesia