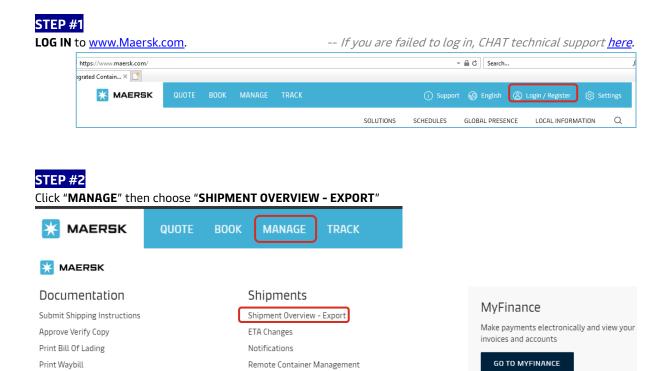


How to Request Certificate via <u>www.Maersk.com</u> during Shipping Instruction Submission

Dear Valued Customer,

We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, and enhancing better customer experience by requesting certificate via www.Maersk.com during Shipping Instruction submission.



STEP #3

Submit VGM

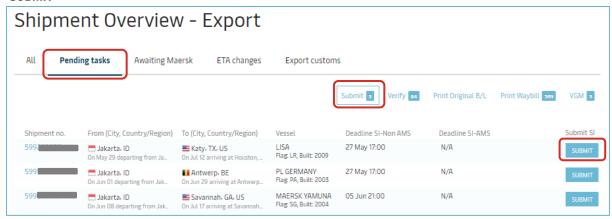
Tasks

Order Bill of Lading Form

Payer Standing Instructions

Click "**PENDING TASKS**" then choose the Shipment which Shipping Instruction need to be submitted, then click "**SUBMIT**"

Shipment Overview - Import



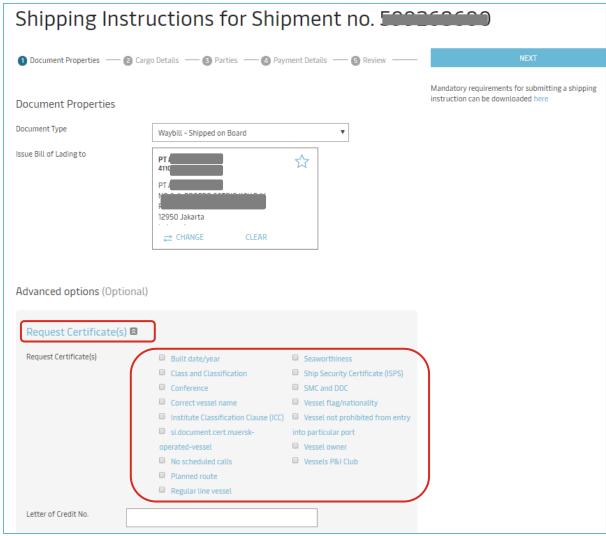


STEP #4

On '① DOCUMENT PROPERTIES' stage, click "REQUEST CERTIFICATE(S)" dropdown.

Tick ✓ certificate that you want to request.

You can see the example by clicking & the example file will be downloaded automatically.



Now you can continue by completing all Shipping Instruction information as per requirement. You will get your requested certificate via email that will be sent to the SI submitter, maximum 1x24 hours.

Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL 🖂	PHONE 2	+6221 30065444, +6221 50837911
id.export@maersk.com for export enquiries, id.import@maersk.com for import enquiries, id.sales@maersk.com for sales matters.	CHAT 🖳	click <u>here</u> for guideline
	WEB PAGE 4	Indonesia Local Information Page and Global Information Page

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia