

How to Purchase Additional Freetime (SPOT) via www.Maersk.com

You can now easily tailor Freetime to your needs!

Dear Valued Customer,

At Maersk, we constantly strive to improve our customers' experience. To offer more ease of doing business and enhance better customer experience, recently we have features to allow you extend your freetime (SPOT) in www.maersk.com. Click here to find out the available destinations and more information.

Step-by-step guide

To Purchase Additional Freetime (SPOT)

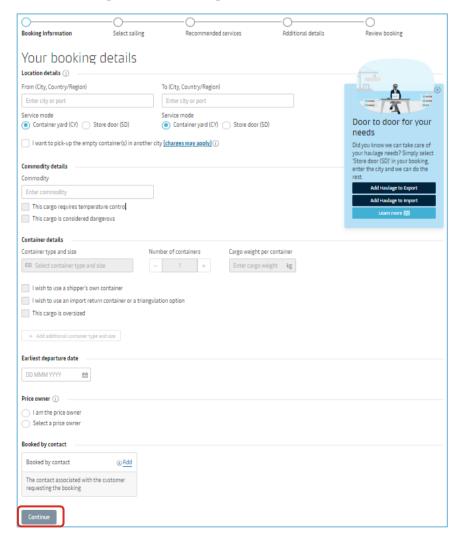
STEP #1



Click BOOK Tab (New booking, Duplicate booking).

STEP #2

Input your booking details in this page, no matter what type of booking you intend to place. (*Maersk Spot, non Maersk Spot, dry, reefer, market rate booking or contract booking, etc*). Then click **CONTINUE**.

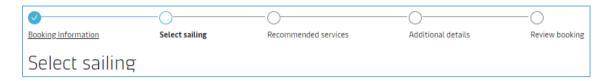




STEP#3

The SELECT SAILING page will display all the options available based on your booking Information submission. If you have contract with us, we offer you both Contract rate and or Maersk Spot rate. If you have no contract with us, we offer you both Market Rate and or Maersk Spot rate.

- Maersk Spot Rate is offering you a fixed price at booking and guranteed loading. But it's subject to amendment or cancellation or no-show fees if you request to make amendment or cancellation or no-show on your confirmed bookings. Please review the full Maersk Spot Terms and Conditions for details and fee schedules. The terms and conditions are available at here.
- Contract Rate: Agreed rates prior to booking. (Kindly indicate correct Price Owner and Service Contract number upon booking)

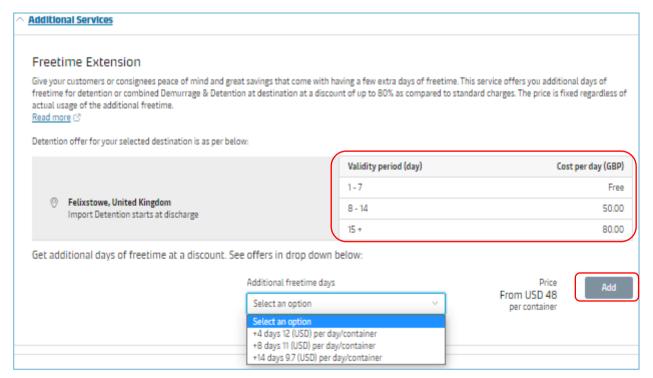


STEP#4

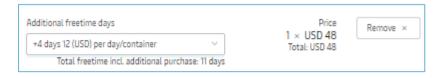
Once select your preferred sailing product and click BOOK, You can continue the booking by completing the RECOMMENDED SERVICES.



You can see the standard Freetime offer for Spot and info on how to purchase more freetime. Standard Spot Freetime is displayed along with option to purchase more. You can select desired number of days from the dropdown.



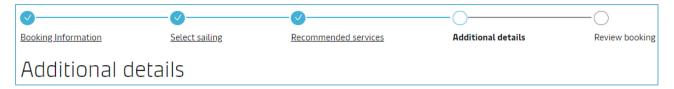
Total freetime and price is displayed after click ADD from selection of number of days.





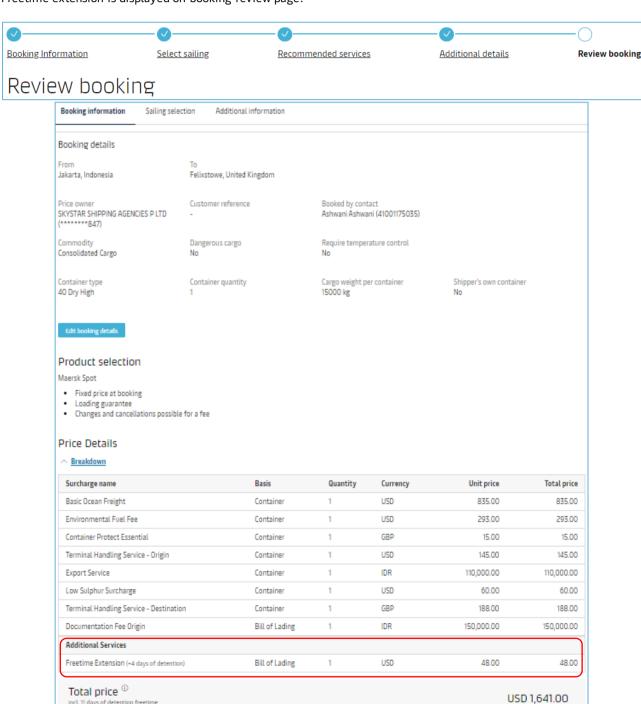
STEP #5

Please fill ADDITIONAL DETAILS that covered Container pick-up depot, Pick-up date and Haulage reference. You also can add parties in this booking stage such as shipper, consignee, first notify party, transport doc receiver, etc.



STEP #6

Freetime extension is displayed on booking review page.





Website Feature

Guidance

Click below button to find out more website feature guidance.





Should you have any concerns or questions, please do not hesitate to reach us:

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia