

Maersk Customs Services, available for online purchase

	Bundling with Ocean		Expandable to additional products
	Support of Licensed Brokers and ground handling		Online & 10 years audit archive
	No hidden charge		Global network of specialist
	Additional services available upon request		Fully Compliant to National and International Standards

Service price coverage:

- Green lane clearance, **excluding** inspection by Customs or Other Government Agency
- Declaration document of PEB creation up to NPE for export, or PIB creation up to SPPB for import, or FTZ documentation for Free Trade Zone
- Field operation and processing at Depot, Port/Terminal (Export Card/Yellow Card for export and SP2 for import), Shipping line office, Customs office, Inner-city courier
- Including 3rd party charges advance payment such as Depot charges, Port/Terminal charges, Shipping line local charges (to be billed as passthrough charges)
- **Excluding** Ocean Freight related charges, such as Freight and Surcharges, Demurrage & Detention, and Customs Duty & Tax
- Digital visibility tools (customizable milestones)
- Digital repository up to 10 years to support Customs Audit

Standard Terms & Conditions:

- By default, Customs services will be invoiced by Maersk L&S Entity instead of Ocean Entity, and subject to VAT
- Customs duty/tax and freight related charges/demurrage & detention are to be paid by Shipper/Consignee directly
- Subject to receipted charges by 3rd party, such as Terminal/Port charges, Depot charges, Carrier local charges, Government Agency charges
- Subject to complete document/Permit/License by Shipper/Consignee
- Document cut off, export by ETD -3 days, Import by ETA -2 days
- Additional service available up on request
- Applicable as L&S to all ocean freight by Maersk, Sealand and Hamburg Sud

Other Services:

- Customs Restriction/Prohibition consultation, CHB on-site staff
- **Pre-clearance service**, all Permit/License related to the goods and company establishment, Foreign Investment Permit (Masterlist) including Tax Allowance, Tax Exemption or Tax Holiday benefit, HS code classification
- **On clearance service**, Auction/BCF 1.5 cancellation, Certificate of Origin, Customs inspection, Duty & Tax valuation, FDA (BPOM) clearance, Halal clearance, Independent Surveyor (LS service), Manifest amendment, Quarantine clearance, and more
- **Post-clearance service**, Customs Audit (preparation up to completion), Customs Objection (Notul, SPTNP objection), Customs Appeal (Tax Court Trial)