

How to Purchase Additional Freetime (SPOT) via www.Maersk.com

You can now easily tailor Freetime to your needs!

Dear Valued Customer,

At Maersk, we constantly strive to improve our customers' experience. To offer more ease of doing business and enhance better customer experience, recently we have features to allow you extend your freetime (SPOT) in www.maersk.com. Click here to find out the available destinations and more information.

Step-by-step guide

To Purchase Additional Freetime (SPOT)

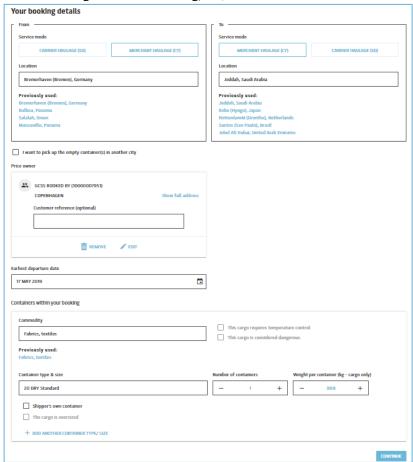
STEP #1



Click BOOK Tab (New booking, Duplicate booking).

STEP #2

Input your booking details in this page, no matter what type of booking you intend to place. (*Maersk Spot, non Maersk Spot, dry, reefer, market rate booking or contract booking, etc*). Then click **CONTINUE**.



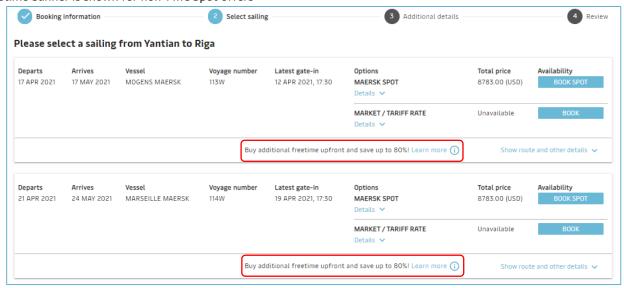


STEP #3

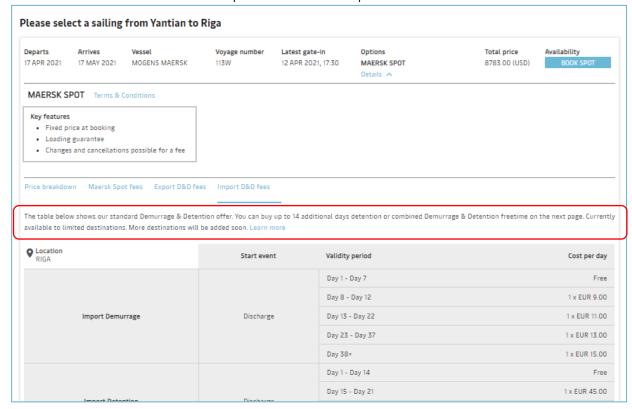
The SELECT SAILING page will display all the options available based on your booking Information submission. If you have contract with us, we offer you both Contract rate and or Maersk Spot rate. If you have no contract with us, we offer you both Market Rate and or Maersk Spot rate.

- Maersk Spot Rate is offering you a fixed price at booking and guranteed loading. But it's subject to amendment or cancellation
 or no-show fees if you request to make amendment or cancellation or no-show on your confirmed bookings. Please review the
 full Maersk Spot Terms and Conditions for details and fee schedules. The terms and conditions are available at here.
- Contract Rate: Agreed rates prior to booking. (Kindly indicate correct Price Owner and Service Contract number upon booking)

Freetime banner is shown for non-FMC Spot offers



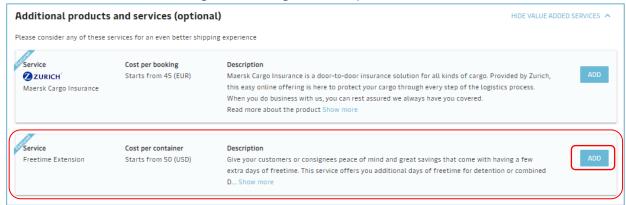
You can see the standard Freetime offer for Spot and info on how to purchase more freetime





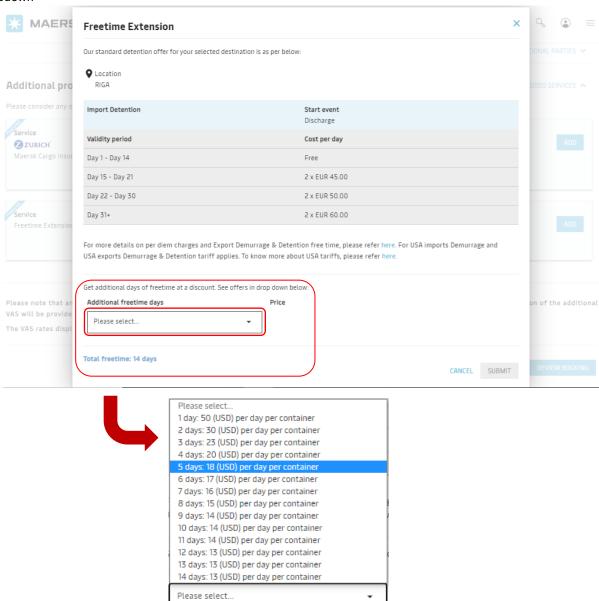
STEP #4

Go to next ADDITIONAL DETAILS stage, you can see Freetime extension VAS option selection together with other Additional Products and Services offering. Click **ADD** to go to next steps.



STEP #5

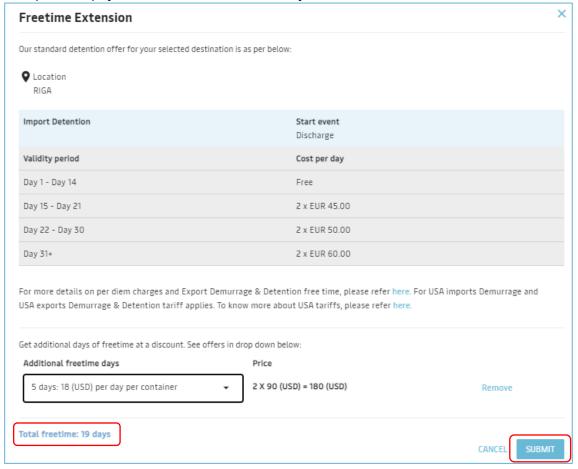
Standard Spot Freetime is displayed along with option to purchase more. You can select desired number of days from the dropdown





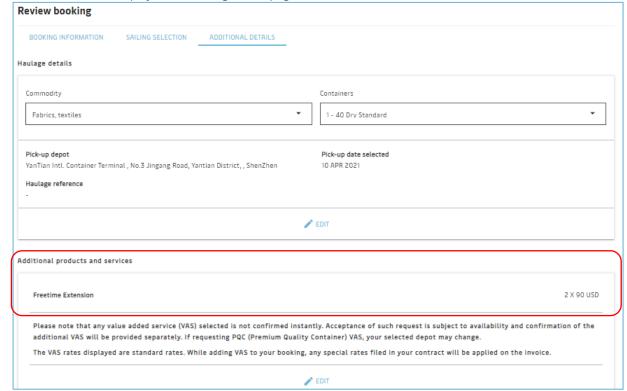
STEP #6

Total freetime and price is displayed after selection of number of days



STEP #7

Freetime extension is displayed on booking review page.





Website Feature

Guidance

Click below button to find out more website feature guidance.





Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL 🖂	PHONE The Phone	+6221 30065444, +6221 50837911
id.export@maersk.com for export enquiries, id.import@maersk.com for import enquiries, id.sales@maersk.com for sales matters.	CHAT 🖳	click <u>here</u> for guideline
	WEB PAGE 🕆	Indonesia Local Information Page and Global Information Page

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia