



How to Request Bill of Lading Release via www.Maersk.com

Request for Issue to Other Party – Draft BL / Verify Copy, Final Waybill, Final Original BL & Request for Electronic Cargo Release (Telex Release) – Final Original Bill of Lading

Dear Valued Customer,

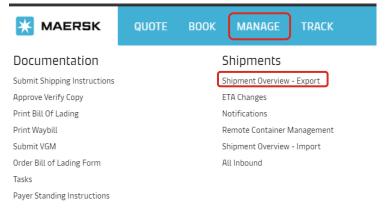
We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, and enhancing better customer experience by requesting to release your document (to other party or telex release) via www.Maersk.com.

It will really help you to request via website instead of requesting via e-mail or call.



STEP #2

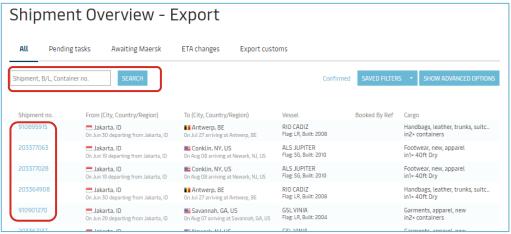
Click "MANAGE" then choose "SHIPMENT OVERVIEW - EXPORT"





STEP #3

Choose/Search the Shipment Number





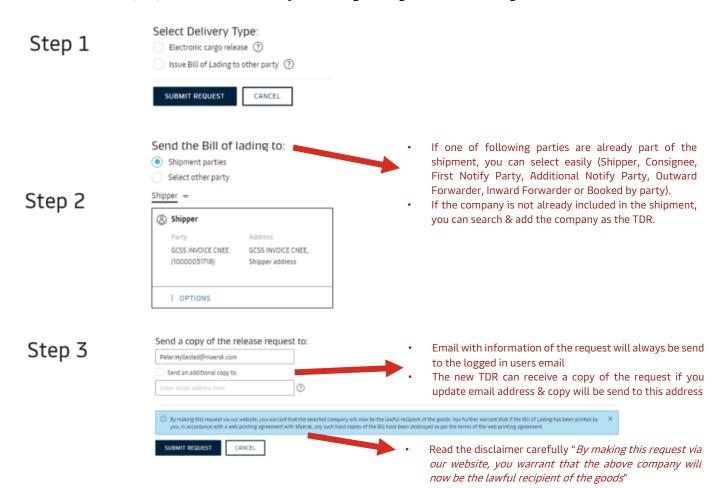
Advisory

STEP #4 - Click "B/L RELEASE"



Request for Issue to Other Party – Draft BL / Verify Copy

This request can be made after issue of the Draft/Verify Copy & if the logged in customer is the Transport Document Receiver (TDR) – and valid both for Waybill and Original/Negotiable Bill of Lading

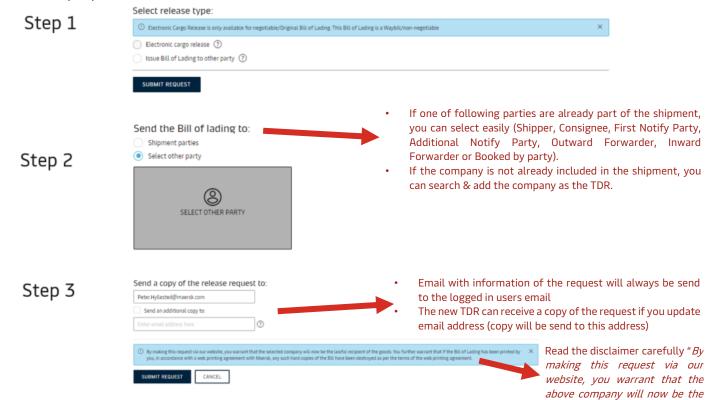


lawful recipient of the goods".
Click SUBMIT REQUEST

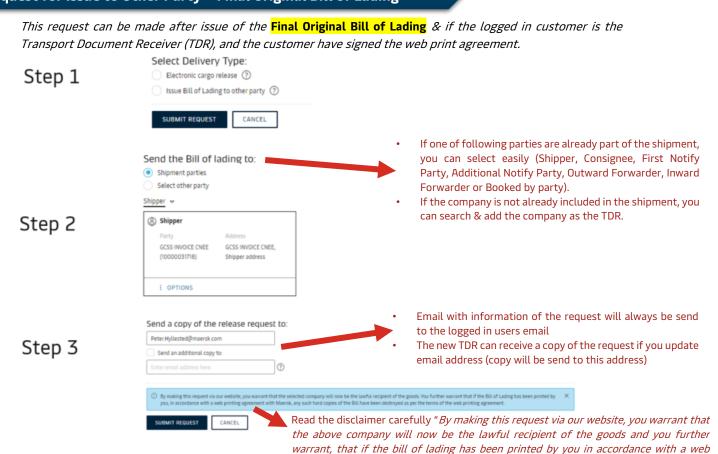


Request for Issue to Other Party - Final Waybill

This request can be made after issue of the Final Waybill & if the logged in customer is the Transport Document Receiver (TDR).



Request for Issue to Other Party - Final Original Bill of Lading



printing agreement with Maersk, any such hard copies of the bill has been destroyed as

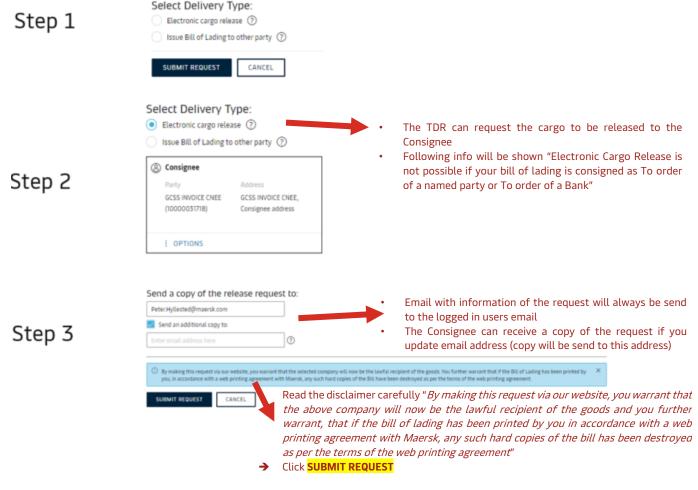
per the terms of the web printing agreement". → Click SUBMIT REQUEST

Advisory



Request for Electronic Cargo Release (Telex Release) - Final OBL

This request can be made after issue of the Final Original Bill of Lading & if the logged in customer is the Transport Document Receiver (TDR), and the customer have signed the web print agreement.



For Electronic Cargo Release, you need to settle the payment of Telex Fee & surrender the OBL + LOI first.

We also encourage you to register e-BL (Electronic Bill of Lading) / web printing access so you can print original BL/sea waybill directly from your side. The registration is free of charge as well as the secure paper. You can see the registration procedure in e-BL (Electronic Bill of Lading) tab.

Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL ⊠	PHONE 2	+6221 30065444, +6221 50837911
id.export@maersk.com for export enquiries,id.import@maersk.com for import enquiries,id.sales@maersk.com for sales matters.	CHAT 🖳	click <u>here</u> for guideline
	WEB PAGE 1	Indonesia Local Information Page and Global Information Page

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia

Classification: Public