

### How to Amend Booking via www.Maersk.com

Easily Change Your Booking, Anytime, Anywhere

Dear Valued Customer,

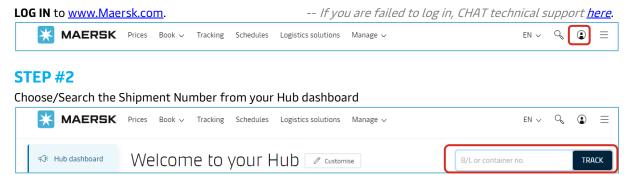
We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, & enhancing better customer experience by enabling you, our valued customer to edit / amend your booking submission via <a href="https://www.Maersk.com">www.Maersk.com</a>.

It will really help you to change your booking easily by yourself, anytime, anywhere!

# Step-by-step guide

# To Amend your Booking

#### **STEP #1**



#### **STEP #3**

This will open Shipment details page which shows all details of that particular shipment then you can click Amend.



#### **STEP #4**

You will redirect to initial Booking Information page and you can make amendment of POL, POD, container type, container amount, commodity as long as no container linked to the booking yet, then click "CONTINUE"

Booking Information	Select sailing	Recommended services	Additional details	Review booking
Your booking	g details			



#### **STEP #5**

Next you will go to Select Sailing page and you can amend vessel schedule there by click "Book" on the new schedule.

Amendment request for booking number 2000 X				
•	<del></del> 0	<del></del>		
Booking Information	Select sailing	Additional details	Review booking	
Select sailing				

#### **STEP #6**

Page will move to Additional details, and you can change pick up depo, date, haulage reference and shipment parties. Click "Review Booking" after edit all details needed

Amendment request for booking num	ber <b>XXXX</b>			
Booking Information	Select sailing	Additional details	Review booking	
Additional detai	ls			

#### **STEP #7**

On this section you can add additional email receiver and tick the agreement of Terms and Conditions before click "Submit Booking" amendment

Amendment request for booking nur	nber <b>XXXX</b>		
<b>O</b>	<b>—</b>	<b>—</b>	
Booking Information	Select sailing	<u>Additional details</u>	Review booking
Review booking	<u>ت</u>		
Notification preference	25		
_	s per your communication preferences ow and adding the relevant email addr	-	booking confirmation to any additional addresses, pleas
Add additional email receiver			
Enter an email address			
I have read and accept all	the terms and conditions of this	booking	
Submit booking			

## Website Feature

# Guidance

Click below button to find out more website feature guidance.



Should you have any concerns or questions, please do not hesitate to reach us. We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia

Classification: Public