

How to Book Maersk Custom Services

Experience simplified global customs with local expertise.

Dear Valued Customer,

To ensure seamless movement, prerequisites like compliance and clearances must be managed efficiently. A trusted partner who understands the complexities of your <u>supply chain</u> and local regulations can help in making the whole process easier.

With Maersk Customs Services, you can simplify your imports and exports anywhere in the world. We provide visibility and efficiency, a smooth compliance process, and a global network of customs experts to help keep your goods moving round the clock. Additionally, you also get the flexibility of adding customs at the time of booking your ocean shipment or at a later stage with the help of convenient online solutions through MyCustoms.

Add customs at your own convenience

On Maersk.com, you can either add customs along with your ocean bookings or at a later stage, through MyCustoms. In either case, you can rest assured that your customs clearances will be handled efficiently.

Book customs with ocean booking

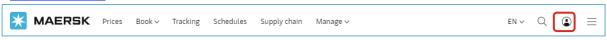
Maersk.com offers you the opportunity to manage your ocean bookings and customs clearances on one platform.

Book customs after ocean booking

MyCustoms, your integrated customs booking and management hub, provides many convenient online solutions for simple, efficient and fast customs clearance.

Ensure you already have www.maersk.com account

LOG IN to www.Maersk.com.



-- If you are failed to log in, CHAT technical support here.



Step-by-step guide

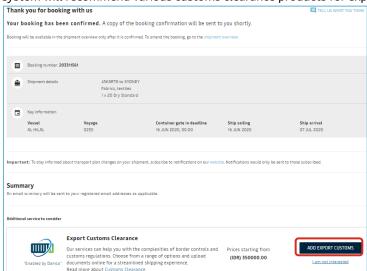
To Book Customs With Ocean Booking

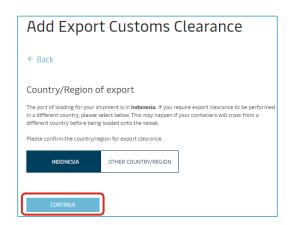
Maersk.com offers you the opportunity to manage your ocean bookings and customs clearances on one platform. Here's how you can add customs to your ocean bookings:

STEP #1. Start your **New Ocean booking**



STEP #2. After confirmation of Ocean Booking add customs to shipment: Based on your container booking, the system will recommend various customs clearance products for export or import.





STEP #3. Select the customs clearance product : Check your selected products and confirm your purchase (Please read the terms and conditions and check the '**Accept'** option if you agree).



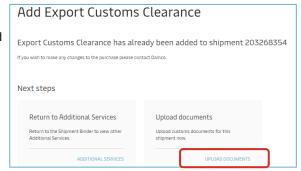
Terms and Conditions	
By continuing you are confirming you wish to purchase customs clearance for this shipment, and agree to Customs Clearance Terms and Conditions, and your shipment does not include any commodities not accep customs clearance in the destination country.	
accept the Customs House Brokerage Terms and Conditions	
CONFIRM PURCHASE	

STEP #4

Upload your document: To complete your request, you will be asked to upload the relevant documents. This can be done through **MyCustoms** on the Hub or the '**Additional Services**' option when managing your booking on the Shipment Binder.

STEP #5

Final clearance displayed on MyCustoms: You will receive your clearance documents. In case of any missing documents or clarifications, your local representative will contact you.



Click here for video tutorial on how to book Maersk Customs Services with ocean booking, through Maersk.com

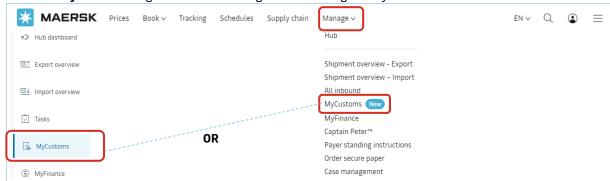


Step-by-step guide

To Book Customs After Ocean Booking

MyCustoms, your integrated customs booking and management hub, provides many convenient online solutions for simple, efficient and fast customs clearance. Here's how you can add customs after booking your ocean shipment:

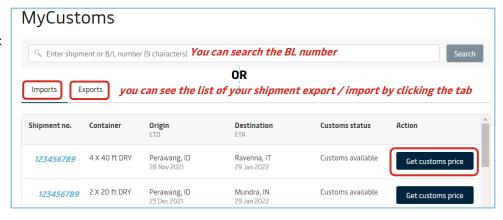
STEP #1. Go to MyCustoms: Log into the Maersk Logistics Hub and go to MyCustoms



STEP #2.

Add customs to a shipment:

In MyCustoms, you will see a list of your Maersk shipments. Click on **Get customs price** for the shipment for which you want to add customs.

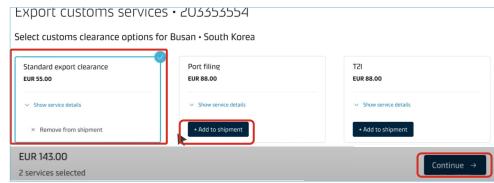


STEP #3.

Choose a customs clearance option : Select from the

available options

and click on Continue.



Standard export clearance

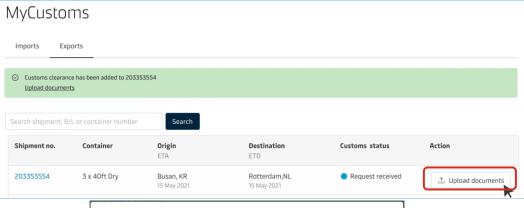


EUR 55.00

Accept Terms & Conditions, and **Confirm**.

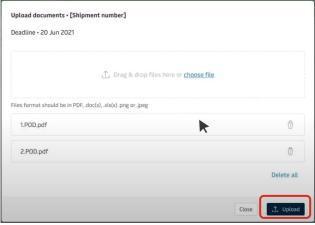






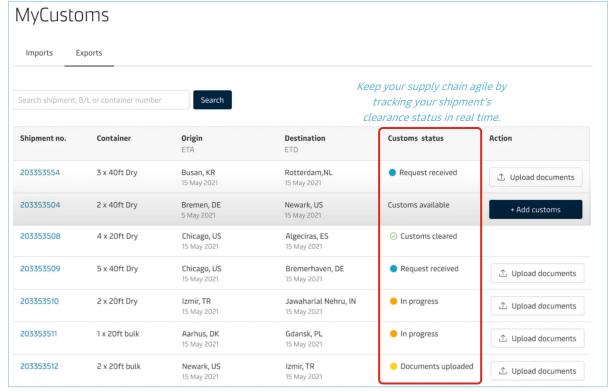
STEP #4.

After adding custom clearances, you can Upload or Drag and Drop your necessary document anytime before the deadline



Click here for video tutorial on how to book Maersk Customs Services after ocean booking, through Maersk.com

Track real time status MyCustoms



Classification: Public



Website Feature

Guidance

Click below button to find out more website feature guidance.





Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL ⊠

<u>id.export@maersk.com</u> for export enquiries, <u>id.import@maersk.com</u> for import enquiries, <u>idsales.support@maersk.com</u> for sales matters. **PHONE *** +62 21 5093 9470

CHAT L click here for guideline

WEB PAGE ⁴

Indonesia Local Information Page;
Global Information Page;
Simple Guideline, Complete
Guideline

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia