

MAERSK.COM



Let's discover Maersk e-solution



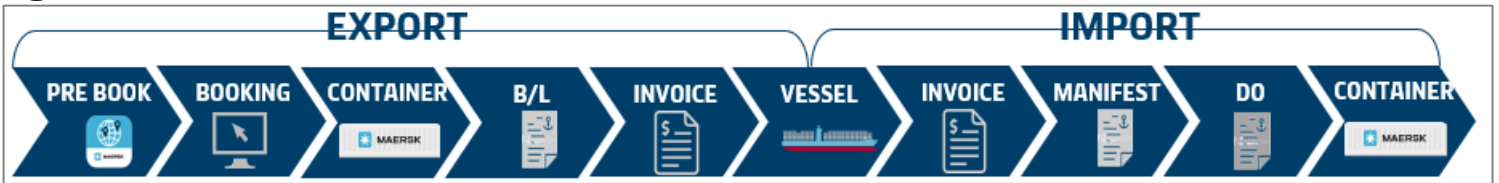
MAERSK



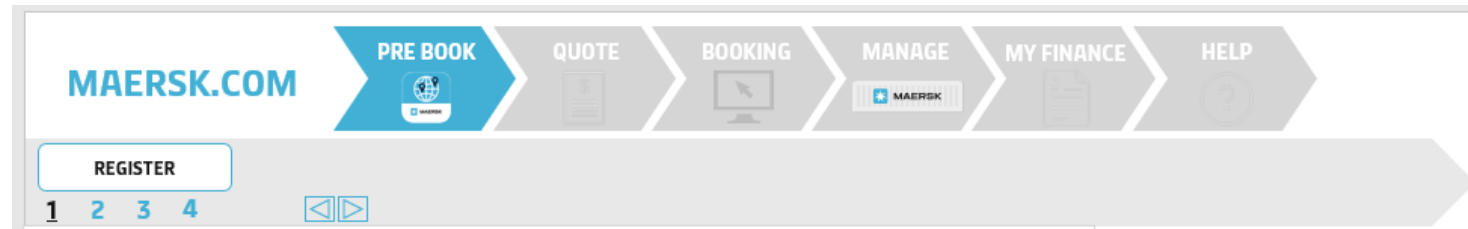
HOW TO NAVIGATE

As easy as click! Just click the menu you wanna go.

- For **FYI – FOR YOUR INFORMATION MENU**



- For **TUTORIAL STEP BY STEP**



And look at the below right corner, you will see these icon for every page!



PREVIOUS PAGE

*Click to go to
previous page*

NEXT PAGE

*Click to go to
next page*

HOME PAGE

*Click to go to our
HOME PAGE*

FYI PAGE

*Click to go to our first page of
FYI – For Your Information*

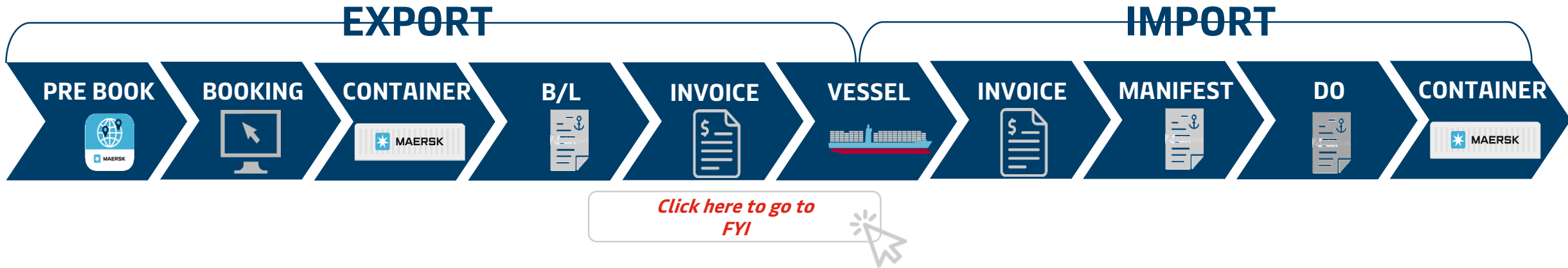
TUTORIAL

*Click to go to our page of
outline
TUTORIAL STEP BY STEP*



1 *Let's get sailing together with Maersk*

FOR YOUR INFORMATION - FYI



2 *We ease your needs by just click!*

TUTORIAL STEP BY STEP

 **MAERSK.COM**



EXPORT

IMPORT

PRE BOOK



BOOKING



CONTAINER



B/L



INVOICE



VESSEL



INVOICE



MANIFEST



DO



CONTAINER



1

Simply **REGISTER**
on
MAERSK.COM

[Click here to see tutorial](#)

[Clear Cookies Memories](#)
Private Browsing (Highly Recommended!!)

Click each to find out more!



MOBILE
SOLUTION



Google
Play

App
Store

MAERSK SPOT



VALUE
PROTECT



INLAND
SERVICES



ONLINE CHB



WAREHOUSE -
DISTRIBUTION



2

Look up available
SCHEDULE

[Click here to see tutorial](#)

3

Get **QUOTE**

[Click here to see tutorial](#)

STANDARD
QUOTE



SPECIAL CARGO
QUOTE



INLAND
TRANSPORT



?

Need **HELP?**

[Click here to see tutorial](#)

LIVE CHAT



CASE WITH CS



MANAGE YOUR
CASE



SEARCH FOR
SUPPORT



CONTACT LOCAL
OFFICE



*CS Agent: Monday to Friday 08.00 – 12.00 ; 13.00 -17.00
(Indonesia West Time)*

*Emails received after 17.00 will be accomodated on the
next business day*

 **MAERSK**

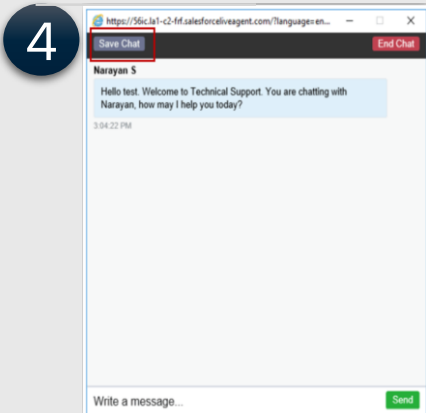
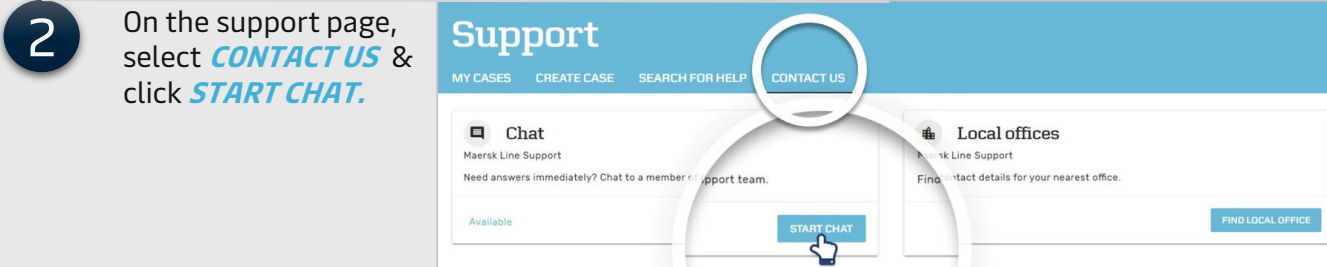


LIVE CHAT FEATURE - DEMO

Live Chat Features

NO NEED LOGIN

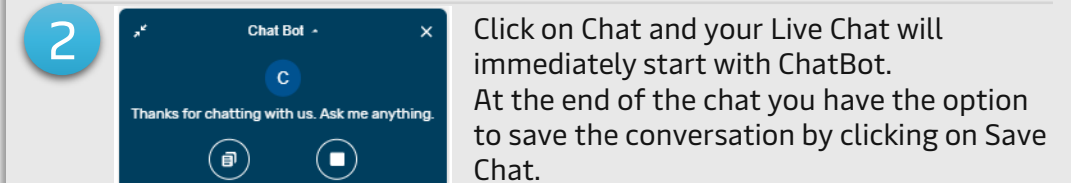
Assistance: Online Registration, Forget User Name & Password, Container tracking, Vessel & schedule information, Website errors



An agent will respond via the pop-up chat window. Explain the issue, and the live help agent will assist. At the end of the chat you have the option to **Save Chat**.

NEED LOGIN

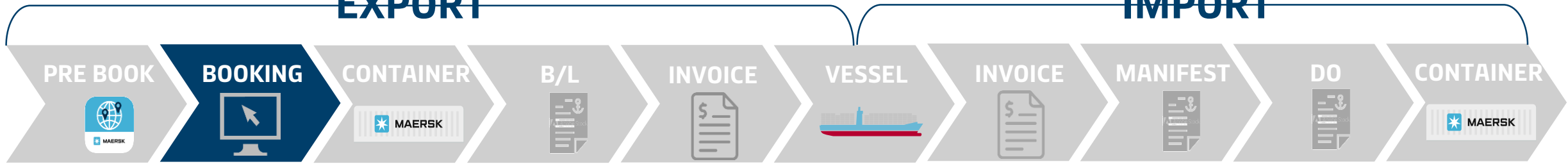
Assistance: Specific matter / issue & connect with local Customer Service agent



Find out more how to utilize ChatBot in the [here](#)

EXPORT

IMPORT



Easy **BOOKING**,
DUPLICATE,
AMEND or **CANCEL**

[Click here to see tutorial](#)

BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

AMEND

CANCEL

Please make sure to fill in the
Dangerous Goods details, **submit
your MSDS & Initial MDGF**

Submission MDGF deadline
available in [Indonesia Local Info](#)
click tab **Document Submission
Deadline – (SI, VGM, Charcoal, DG)**



e-mail → 3 HOURS – IDR 350.000
[maersk.com](#) → 1 HOUR – **FOR FREE!!!**

Bookings & amendments that is sent from 5:01pm to
7:59am, BOOKING CONFIRMATION will be sent until
10am the next business day

Details for empty container pick-up &
full drop-off are available on the
booking confirmation

BOOKING CONFIRMATION in 2 working hours
will be sent to the email of username who do the
booking

FREE!

Dry Cargo [Click Here](#)

Refrigerated Cargo [Click Here](#)

Out Of gauge [Click Here](#)

Dangerous Cargo [Click Here](#)

SHIPPER OWNED CONTAINERS

The mandatory documents for a shipper owner
container would be:

- SOC Application Form
- Photo of SOC boxes
- Photo of CSC plates

[Click Here to Get These Information](#)

Doc Submission Deadline – (SI, VGM, Charcoal, DG)

Demurrage & Detention

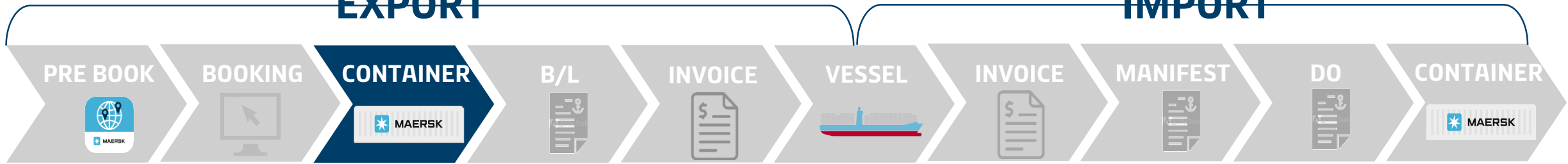
Services

Procedure – Tick Console & Deadline, Precooling of
Cargo & Hotstuffing, Steel Coil, Charcoal Cargo



EXPORT

IMPORT



Manage your own
SHIPMENT easily

[Click here to see tutorial](#)

SHIPMENT OVERVIEW: complete overview of all your shipments. You can filter to show shipments with specific from/to locations or vessels, or to show shipments for which SI or VGM have not yet been submitted.

SHIPMENT OVERVIEW

SHIPMENT BINDER

SUBMIT SI

RESUBMIT SI

APPROVE OR AMMEND

SUBMIT VGM

PRINT FINAL
TRANSPORT DOC

TRACKING

NOTIFICATION

ACCOUNT
SETTINGS

SHIPMENT BINDER information includes:

- A transport plan, with ports, vessels, arrival/departure times, etc.
- Tracking information for individual containers
- A link to all documents, including the B/L & Arrival Notice
- A log of all interactions related to the shipment
- All information in Shipment Binder reflects the information in our systems & is fully up to date.

SOBD (Shipped on Board Date)

is the date when the last container for a shipment was loaded. It may or may not be the same as the actual departure date

- ☐ Go to pertaining shipment
- ☐ Click tab **CONTAINER**
- ☐ Click **SHOW DETAILS**

APPROVE OR AMEND (Verify Copy). When SI has been processed, you will be able to see a Verify Copy in PDF format. You can download, print, forward it to any relevant parties. If anything is incorrect in the Verify Copy, you can amend by repeating the steps for submitting a shipping instruction. You can receive an email notification when your Verify Copy is ready.

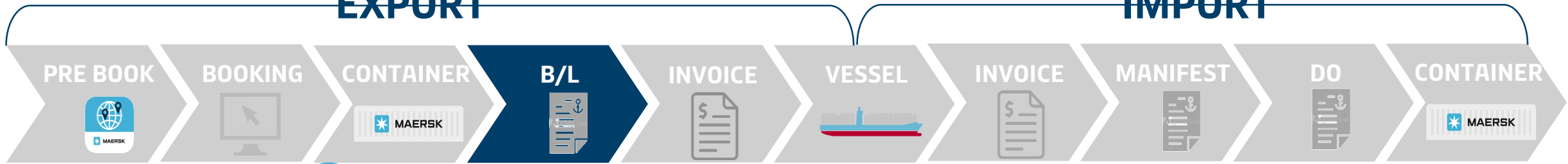
If the VGM is not provided in due time, the container cannot be loaded. The 'Shipper' named on the ocean BL is responsible for providing the VGM to the carrier. A VGM needs to be submitted for every container being loaded on the vessel, before the load list cut-off. A shipper can authorize a third party to provide the VGM on their behalf.

[Click Here to see details of VGM](#)

You can also receive email notifications when your documents are ready, or if a shipment undergoes a schedule change.

EXPORT

IMPORT



Manage your own **SHIPMENT** easily

[Click here to see tutorial](#)

SHIPMENT
OVERVIEW

SHIPMENT
BINDER

SUBMIT SI

RESUBMIT SI

APPROVE OR
AMMEND

SUBMIT VGM

PRINT FINAL
TRANSPORT DOC

TRACKING

NOTIFICATION

ACCOUNT
SETTINGS

For any difficulties during
FSI submission contact
MNLGSCAMD@maersk.com

**SI submission
Deadline** in [here](#)

If the customer NOT provide all **mandatory
information** in the SI, it will be rejected.

Amendment request for: Switch BL, Part of/ Multiple BLs and
revision on BL into 1 cargo line should be sent to
MNLGSCAMD@maersk.com - Amended BL in **3 working hours**

BL release can only be done once:

1. Containers are loaded, & Feeder vessel departed
2. Final SI is submitted, BL is approved
3. Prepaid Charges have been settled & payment been posted

Telex release – IDR 410,000

Switch BL – IDR 1,000,000

OBL printing & delivery - IDR 400,000
(for **non-EBL customers only**)

e-BL (Electronic Bill of Lading)

Complete the e-BL agreement, and you
will have access to print Bill of Lading
on Secure Paper directly on your site.

How to Register?

Click [here](#) & go to e-BL tab

FREE!

FREE!

Get you Verify Copy within
8 working hours

FREE!

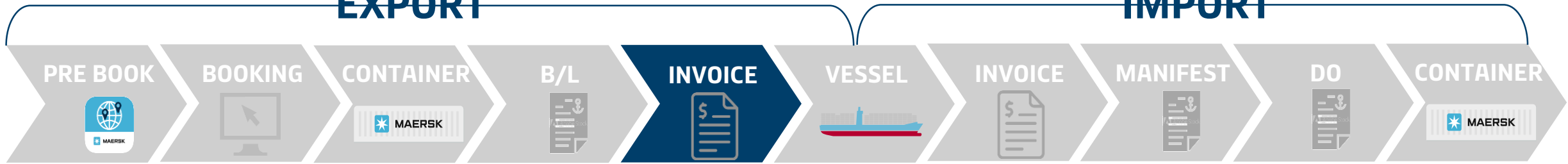
Get you Amended BL within
2 working hours

[Subscribe to get alert !](#)



EXPORT

IMPORT



*For optimal website performance, please open **MyFinance** using Google Chrome or Internet Explorer browser*

We generate your invoice once:

- Final SI has been submitted and BL was processed (with charges updated as Prepaid)
- After all containers loaded & vessel depart from Port of Loading

To avoid unnecessary delays & costs it is essential that you have paid your invoice in full by the due date. Payment 2 days prior to ETA is recommended in order to avoid delay.

Simply **PAYMENT**
on MyFinance

[Click here to see tutorial](#)

VIEW INVOICES &
DISPUTES

E-STATEMENT

EPAYMENT

View your SOA (Statement of Account), account balance, or outstanding invoices , with e-Statement

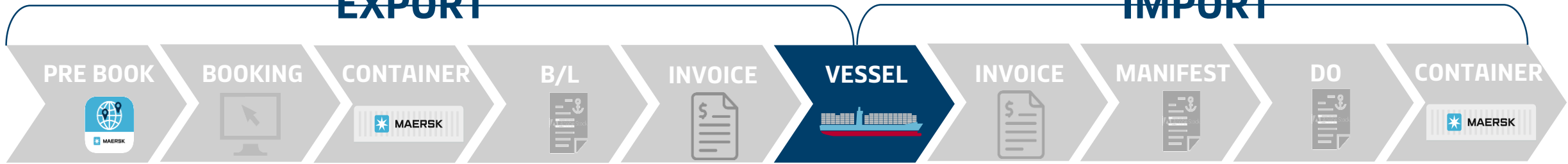
Access your invoice online anytime** & **UPLOAD PAYMENT PROOF** here
**if you are the payer party, you can directly get the invoice from maersk.com

Easier & Faster Payment Solution



EXPORT

IMPORT



Watch out your SHIPMENT

[Click here to see tutorial](#)

TRACKING

NOTIFICATION

Prior to vessel arrival (ETA-2), a Notice of Arrival (NoA) & Import Invoice (collect local charges) will be processed /sent automatically.

*NoA will be sent via e-mail to the subscribed email for NoA notification & uploaded to website which can be checked by consignee & notified party via **Shipment Overview Import** → **Documentation** tab. To set the email subscription, you can go to **Notification**.*

*Invoice will be sent via e-mail to the invoice email & uploaded to website which can be checked under **My Finance** tab.*

You can **easily track** your shipment or individual containers within a shipment by input your booking or B/L number!
Please note that the responsibility of cargo tracking remains with consignee.

Public tracking → No need to log in but you will only see current location, previous movements & expected schedule.
Private tracking → Need to log in & you can see the detail up to the actual time of each vessel activity in Shipment Binder

SUBSCRIBE TO GET ALERT!!!*

Notifications allows you to choose if you want to receive email notifications when new documentation is ready or if a shipment schedule has been changed.

3 types of notifications:

- Transport Plan Change notification
- Bill of Lading notification (Export)
- Arrival Notices notification

**Consignee will be the one responsible to manage the email subscribed for each notification.*

TRANSPORT PLAN CHANGE - NOTIFICATION

Whenever there's delay to your shipment ETA, you will get notification as per your customized setting. You can customize the notification using below category:

- Day of minimum delay
- Notification frequency
- POD/POL
- Your role in the shipment

ARRIVAL NOTICE - NOTIFICATION

On ETA-2, the email subscribed under this notification will automatically receive copy of NoA. Consignee can manage (add/remove) email address subscribed under this notification.

How To Download NOTICE OF ARRIVAL (NOA)

- ☐ Go to pertaining shipment at **Shipment overview Import**
- ☐ Click tab **DOCUMENTS**
- ☐ Click **VIEW NOTICE ARRIVAL**

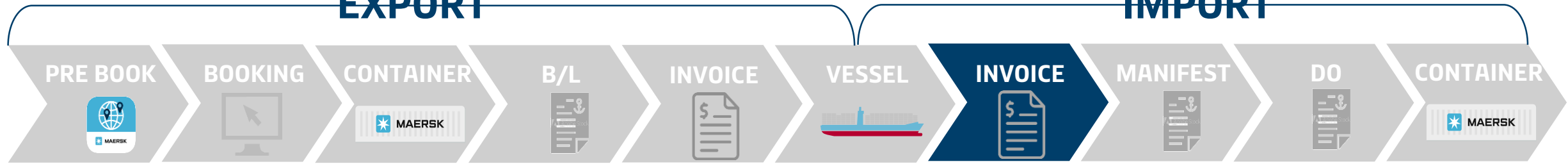
How To Check ACTUAL TIME DEPARTURE (ATD)

- ☐ Go to <https://www.maersk.com/local-information/indonesia/export>
- ☐ Click tab **SERVICES**
- ☐ View the STATUS column to see Actual time



EXPORT

IMPORT



Please access your invoice via **MyFinance** and for optimal website performance, use Google Chrome or Internet Explorer browser

Simply **PAYMENT**
on MyFinance

[Click here to see tutorial](#)

[VIEW INVOICES &
DISPUTES](#)

[E-STATEMENT](#)

[EPAYMENT](#)
[AGENT
SOLUTION](#)

Access your invoice online anytime** & **Upload Payment Proof** here

** For payer party, you can directly get the invoice from **OPEN INVOICE** tab on **MYFINANCE**

** For 3rd party, you can use **SEARCH**, choose **I AM AN AGENT**, to check the local charges

View your Statement of Account (SOA), account balance & outstanding invoices via **e-Statement**

Easier & Faster Payment Solution

Make payment in full amount before the due date. Making payment prior ETA is recommended in order to avoid delay in DO release.

Generated automatically on ETA-2. It is once feeder already departed from last transshipment port, since we use Tanjung Pelepas & Singapore. If you don't get the invoice email on ETA-2, please check in web before escalating to CS by email.

Invoice party will be set default to Consignee. if you want to make any changes, kindly inform before ETA-2. Any invoice amendment requests on or after ETA will be charged with PAYER AMANDMENT DESTINATION fee (US\$ 40/amandment).

Import invoice (local chagres) will be emailed to invoice party & uploaded in web

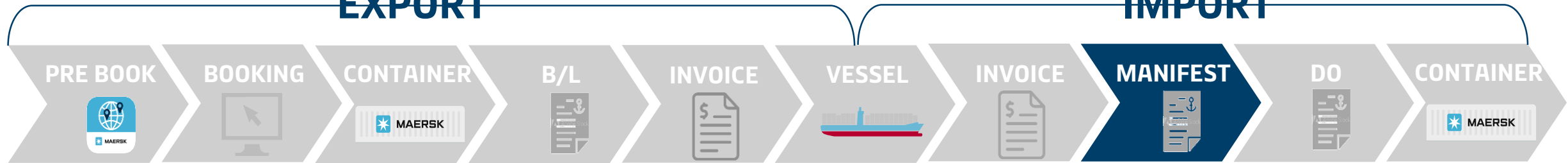
- There is only one invoice email recipient (Consignee by default) → kindly inform us if there's any change on this primary email so that we can update the data.
- Other party (3rd Party) can also check invoice via website (MyFinance) → registration needed
- For Freight, DND & Repair (DERT) invoices, it can only be accessed in web, directly by Consignee/invoice party & approval required if 3rd party wants to access it.

If you want to **print a copy BL** along with DO release, kindly **sent request first** to ID.IMPORT@maersk.com (Subject: Request Print BL XXXXXXXXXX) before making payment since we will need to add the charge & generate the invoice first.



EXPORT

IMPORT



Check the
MANIFEST

How to Access BC 1.1 via Website

- ☐ Find BC 1.1 Details on our [LOCAL INFORMATION](#)
- ☐ Click tab **IMPORT**
- ☐ Click dropdown **BC 1.1 Details**
- ☐ Choose the vessel

[Click Here to Go to Website](#)



BC 1.1 will be available in web once shipment has arrived at destination (ETA+1).
Kindly check the information online for PIB submission purpose.

BL AMENDMENT

- Any BL Amendment Request **can only be processed latest on ETA-3** (ETA at the first Indonesian port).
- After ETA-3 (manifest has been submitted to customs), BL Amendment Request can still be done but must be followed up by Redress to Customs directly by customer.
- Requirement for BL Amendment:
 - Original BL → Surrender full set OBL, confirm amendment and reissuance fee
 - Seaway Bill → Shipper confirmation to amend the BL, confirm amendment & reissuance fee
- Charges:
 - Amendment fee: IDR 350.000
 - Reissuance / Print (copy) BL fee: IDR 100.000
 - 1st issuance fee: IDR 400,000
- Pick up OBL Document Requirements:
 - Power of attorney from Consignee to 3rd party for pick up BL purpose (OBL/Seaway Bill)
 - Assignment letter with duty stamp & ID card of the messenger
 - The correct draft BL without any correction/doodle
- Make sure to get the payment confirmation for BL amendment & reissuance fee before picking up revised OBL at counter.

FLAT FILE

- Flat file for Indonesia will use "consolidate" system.
- Click here to find out [TICK CONSOLE PROCEDURE & DEADLINE](#)



EXPORT

IMPORT

PRE BOOK



BOOKING



CONTAINER



B/L



INVOICE



VESSEL



INVOICE



MANIFEST



DO



CONTAINER



DELIVERY ORDER (DO)

DO ONLINE
PROCESS

Place for Picking Up DO

- Jakarta → Counter
- Branch offices (Surabaya, Semarang, Medan, & Panjang) → MTCon Depot

DO will be released once all import tasks including payment confirmation & manifest submission are done (ETA-1 earliest)

DO Release Document Requirements

1. Power of attorney from Consignee to 3rd party for DO Release purpose
2. Assignment letter with duty stamp & messenger's ID card
3. OBL/Copy Seaway Bill endorsed (signed and stamped) by Consignee
4. Container Guarantee Letter with duty stamp from Consignee
5. Copy SPPB/Invoice from Warehouse/OB or Quarantine Notification Letter (Surat Perintah Pemindahan Media Pembawa) from terminal or warehouse (**only for OB/Quarantine container**)

MDDC – DnD Calculation and DO Release Status

Maersk Demurrage and Detention Collection (MDDC) is a collaboration platform between Maersk & PT Masaji Tatanan Kontainer Indonesia (MTKon) - *available for all main ports shipment: Belawan, Panjang, Jakarta, Semarang, & Surabaya* - which enables customer to view details:

1. **Payment Status** - No need to wait for email confirmation anymore; if the **Confirm** is [Y], your payment is confirmed received. Maersk will only send email confirmation to the initial sender of the email (not includes email in CC) and the confirmation will be given earliest 2 hours from your payment proof email.
2. **DO Release Status** - If the **Release** is [Y]; Online DO will be directly sent to port and E-DO will be sent to customer email for Jakarta (if needed for Overbremen or Quarantine after copy SPPB, copy invoice from warehouse or other OB/quarantine notification provided).
3. **Free Time Days Information** - You can check the amount of free time days you have for specific shipment.
4. **Demurrage and Detention (DnD) calculation** - You can check the calculation of your DnD charge prior returning empty container, including the valid Rate of Exchange (ROE).
5. **Appointed Depot Information** - You can find the appointed depot name where you should return your empty container, in case empty container return not directed to MTKon (primary depot).
6. **Empty Container Return Date** - You can check the date of your empty container gate-in at depot (MTKon).

You can access the information using below details:

- Website: <http://core.samudera.com:8010/mddc/> or <http://coins.samudera.id:8010/mddc/>
- Username: **cust**
- Password: **123456**

Note: Data will be available on ETA-2, except for DnD calculation (will be available on after vessel arrived at destination)

EXPORT

IMPORT

PRE BOOK



BOOKING



CONTAINER



B/L



INVOICE



VESSEL



INVOICE



MANIFEST



DO



CONTAINER



FLOW PROCESS

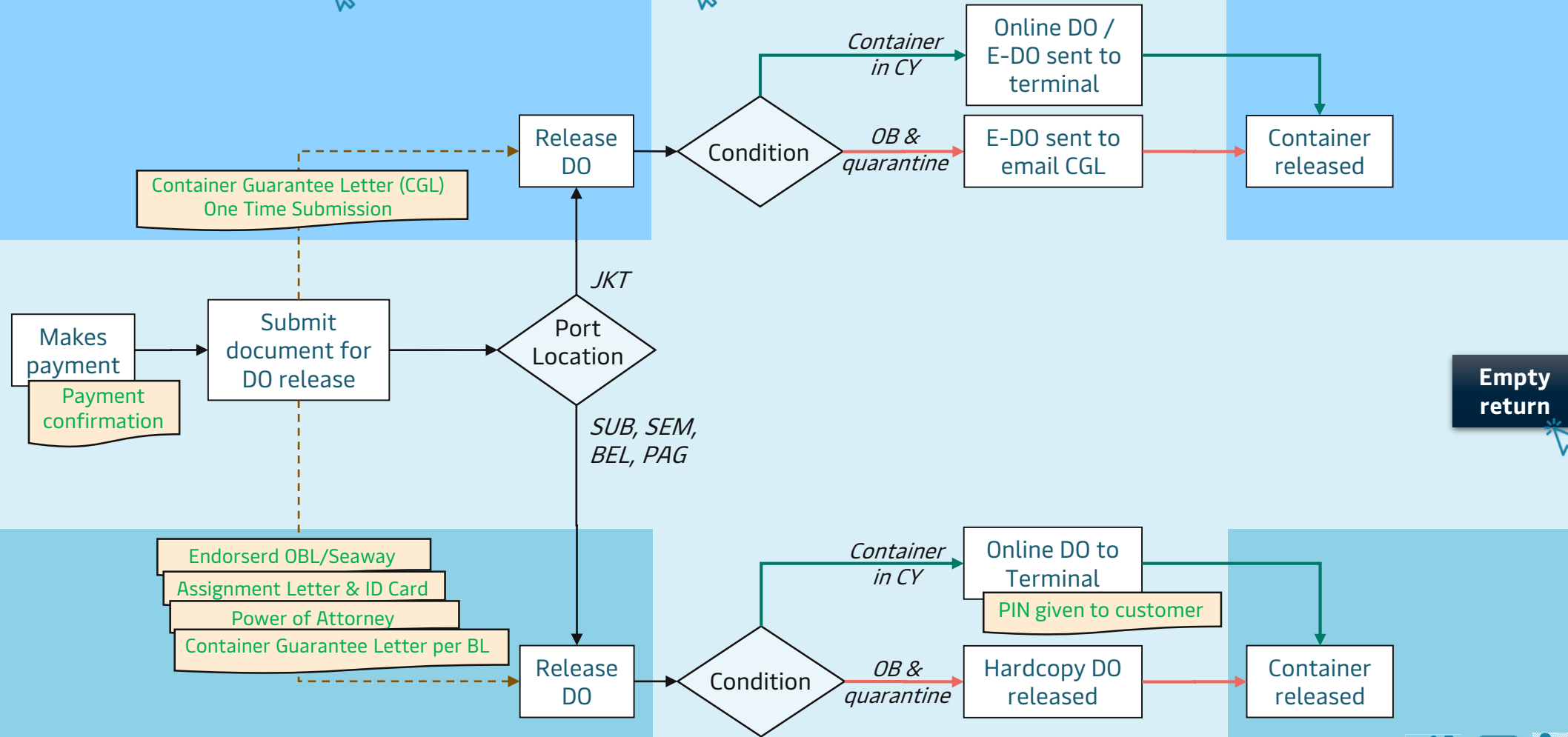
DO ONLINE

DROPBOX DO RELEASE

COUNTER

CUSTOMER

MTKon



Empty return

EXPORT

IMPORT

PRE BOOK

BOOKING

CONTAINER

B/L

INVOICE

VESSEL

INVOICE

MANIFEST

DO

CONTAINER

FLOW PROCESS

DO ONLINE

DROPBOX DO RELEASE

COUNTER DROPBOX = Monday – Friday (8AM – 4PM) for **SAME DAY DO RELEASE**

COUNTER

CUSTOMER

MTCon

**REGISTER
ONCE A YEAR!**

Submit Container
Guarantee Letter
(CGL) One Time
Submission

1X24 hours for
verification

Doc
Makes payment
Payment
confirmation

NO NEED QUEUE!

Drop document
for DO release
into **DROPBOX**
Endorsed OBL
Doc Receipt Form
SPPB / Invoice
(OB & quarantine)

Release
DO

Port
Location

SUB, SEM,
BEL, PAG

Condition

Container
in CY

Online DO /
E-DO sent to
terminal

OB &
quarantine

E-DO sent to
email CGL

Container
released

DROPBOX DO RELEASE for BRANCHES

(Surabaya, Semarang, Belawan, Panjang)

COMING SOON!

Container
in CY

Online to
email
Code from MTCon

OB &
quarantine

Customer go
to line 2 / WH

Hardcopy DO to
cust

Container
released

Empty
return



EXPORT

IMPORT

PRE BOOK



BOOKING



CONTAINER



B/L



INVOICE



VESSEL



INVOICE



MANIFEST



DO



CONTAINER



DETENTION and DEMURRAGE

[Click Here to see details of DND import & Advisory](#)

[Click Here to see Rate of Exchange](#)

EMPTY CONTAINER RETURN → END OF IMPORT CYCLE

- After Consignee done un-stuffing containers, they have to return empty container to our depots
- Our primary depot is Samudera Sarana Logistik (SSLog/MTCon) in all area (Jakarta, Surabaya, Semarang, Medan & Panjang). *Any change will be informed.*
- Kindly note to always return empty container to the right depot. [Click Here to see HOW TO CHECK EMPTY CONTAINER RETURN Status](#)

RECEIPT OF EMPTY CONTAINER RETURN → EIR (Equipment Interchange Receipt)

- Once empty container accepted in depot, customer will get EIR as receipt
- If there's any repair charges, EMR (Repair) team will inform customer directly by email max 7 days from return date. If there's no email = no repair charge applied
- For any damage or repair container enquiry → send email to id.import@maersk.com

OTHER INFORMATION → MTCON Depot Access

Customer can check free time & empty container return info via <http://core.samudera.com:8010/mddc/index.php>
Username: cust - Password: 123456

Primary Requirement to Return Empty at Depot → DO still valid

- DO Validity is 60 days starting from ETA ≠ Free Time (various as per service contract from shipper)
 1. If empty container returned above given free time, but DO still valid → depot has the right to collect DnD payment or reject the container return until payment of detention charges is settled (payment to depot)
 2. If empty container returned when DO validity ended → customer need to extend DO to Maersk first (payment to Maersk). For detail charges, email to RBB012@Maersk.com OR ROL029@maersk.com.
- Additional document for empty return: Copy of Container Guarantee Letter

Extend DO Procedure (Return Empty after 60 days):

1. Email to RBB012@Maersk.com OR ROL029@maersk.com along with the specific date of return information → calculation of DnD will be given (*timeline of response time: 4 working hours*)
2. Make payment as per informed by INAFINDEM to MSL Mandiri Bank Account at the same day. If the payment will be made the next day, kindly recalculate the DnD charge ([Click Here to see details of DND import & Advisory](#)) & check the RoE ([Click Here to see Rate of Exchange](#)) at our web since the ROE changes everyday.
3. Send payment proof to id.import@maersk.com
4. Once payment confirmed we will update depot system & empty container can be returned

OTHER INFORMATION → DEPOT CHANGE REQUEST

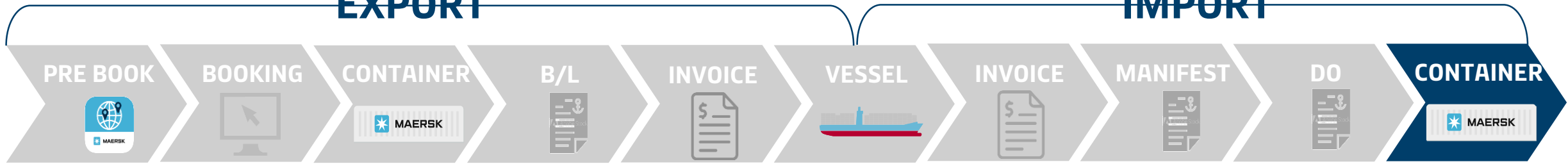
For any depot change request, kindly send email to id.import@maersk.com first & wait for the confirmation from our team before processing empty return

OTHER INFORMATION → REFUND

- For payment made to Maersk's account: Please clarify to RBB012@Maersk.com OR ROL029@maersk.com before sending email to INAREFUND@maersk.com (*INAREFUND timeline of response time: 8 working hours, REFUND process will be 14 working days after document submission*)
- For payment made in depot (max 7 days) refund to depot directly

EXPORT

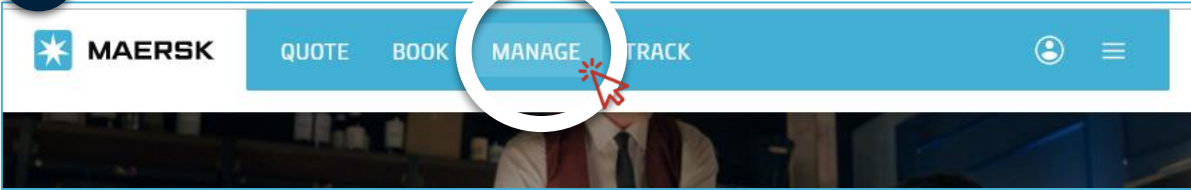
IMPORT



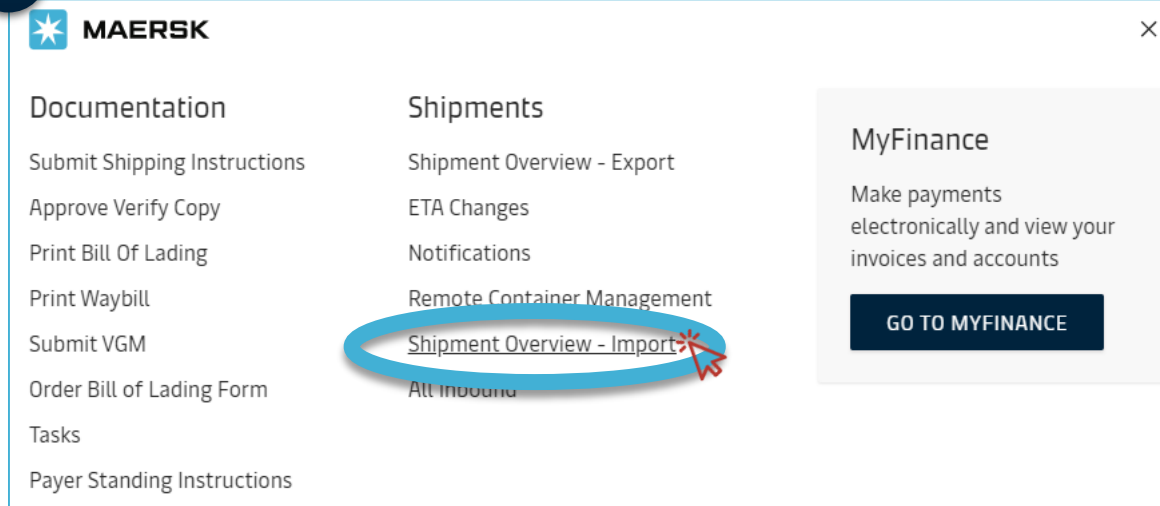
TUTORIAL – How to check Empty Container Return status

1 **LOG IN** with your own account & username

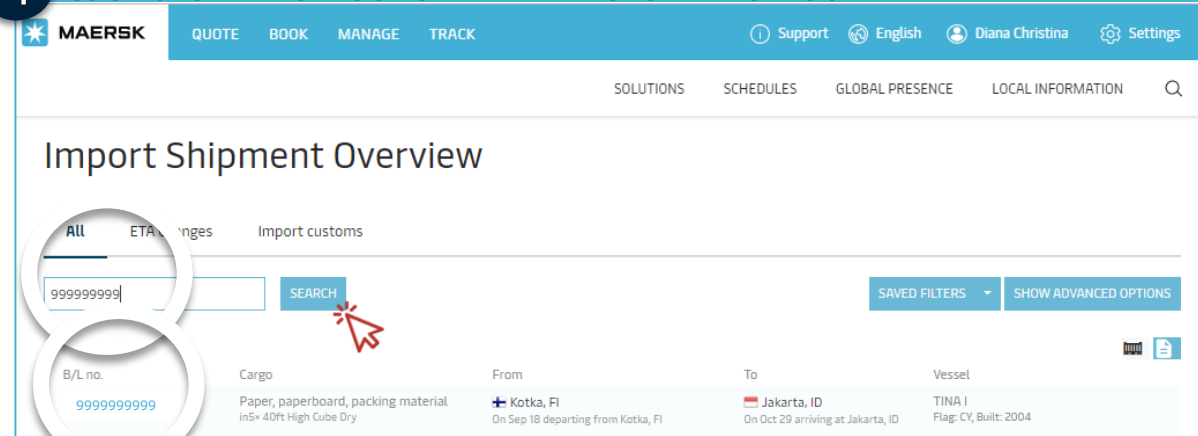
2 Click **MANAGE**



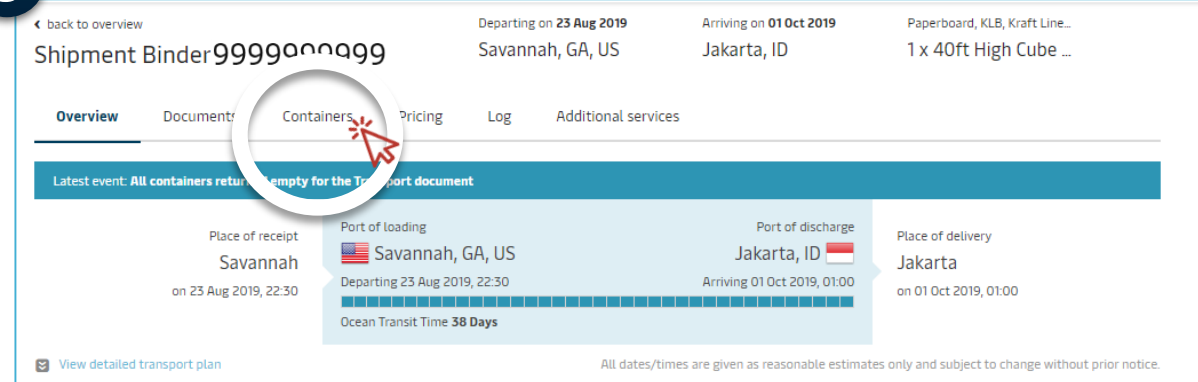
3 Click **SHIPMENT OVERVIEW - IMPORT**



4 Click the BL Number or **SEARCH** the BL Number

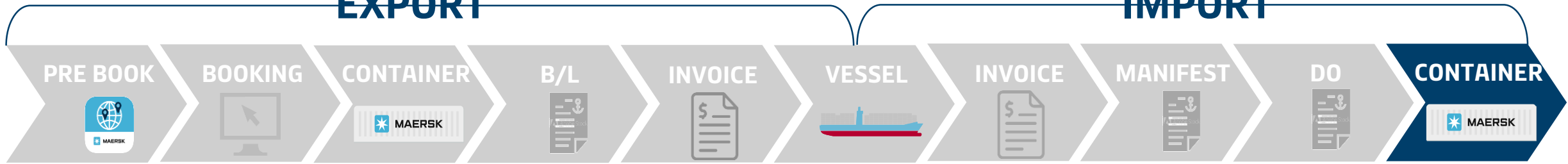


5 Click the BL Number or **SEARCH** the BL Number



EXPORT

IMPORT



TUTORIAL – How to check Empty Container Return status

6

back to overview

Shipment Binder 9999999999

Departing on **23 Aug 2019**
Savannah, GA, US

Arriving on **01 Oct 2019**
Jakarta, ID

Paperboard, KLB, Kraft Line...
1 x 40ft High Cube ...

Overview Documents **Containers** Pricing Log Additional services

MSKU9434071
40ft High Cube Dry

Container returned, 24 days ago at Masaji Tatanan Container Jakarta, ID

Commodity:	Cargo Weight	VGM	Volume	Dangerous	Oversized	Own
confidential	24846 kg	28726.912 kg	0 m³	No	No	No

[Hide details](#)

Savannah Garden City Terminal L738, Savannah, Georgia, United States

- 15 Aug 2019 16:51 **Filling container on location**
- 23 Aug 2019 18:28 **Load on SWANSEA**
Voyage No.: 933E

Pelabuhan Tanjung Pelepas Terminal, Tanjung Pelepas, Johor, Malaysia

- 25 Sep 2019 08:53 **Discharge**
- 27 Sep 2019 09:01 **Load on MAERSK YANGTZE**
Voyage No.: 937S

PT New Priok Container Terminal One, Jakarta, Indonesia

- 01 Oct 2019 02:41 **Discharge**
- 04 Oct 2019 14:08 **Gate out**

Masaji Tatanan Container Jakarta, Jakarta, Indonesia

- 04 Oct 2019 19:55 **Container is returned as empty**

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Additional References

Shipper Seal 0104916

Click dropdown tab **SHOW DETAILS**

You can see the status empty container return there





MOBILE SOLUTION

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Instant Booking

Manage Shipment

Request a Quote

Easy Scheduling

Track & Share Info

Our app now offers a host of new features, including a powerful dashboard and task list. Other features like Quote, Book, Live Chat, and Share Information have also been updated. Real time tracking information you can trust is only a tap away.

Download the app today & experience cargo visibility wherever you are.

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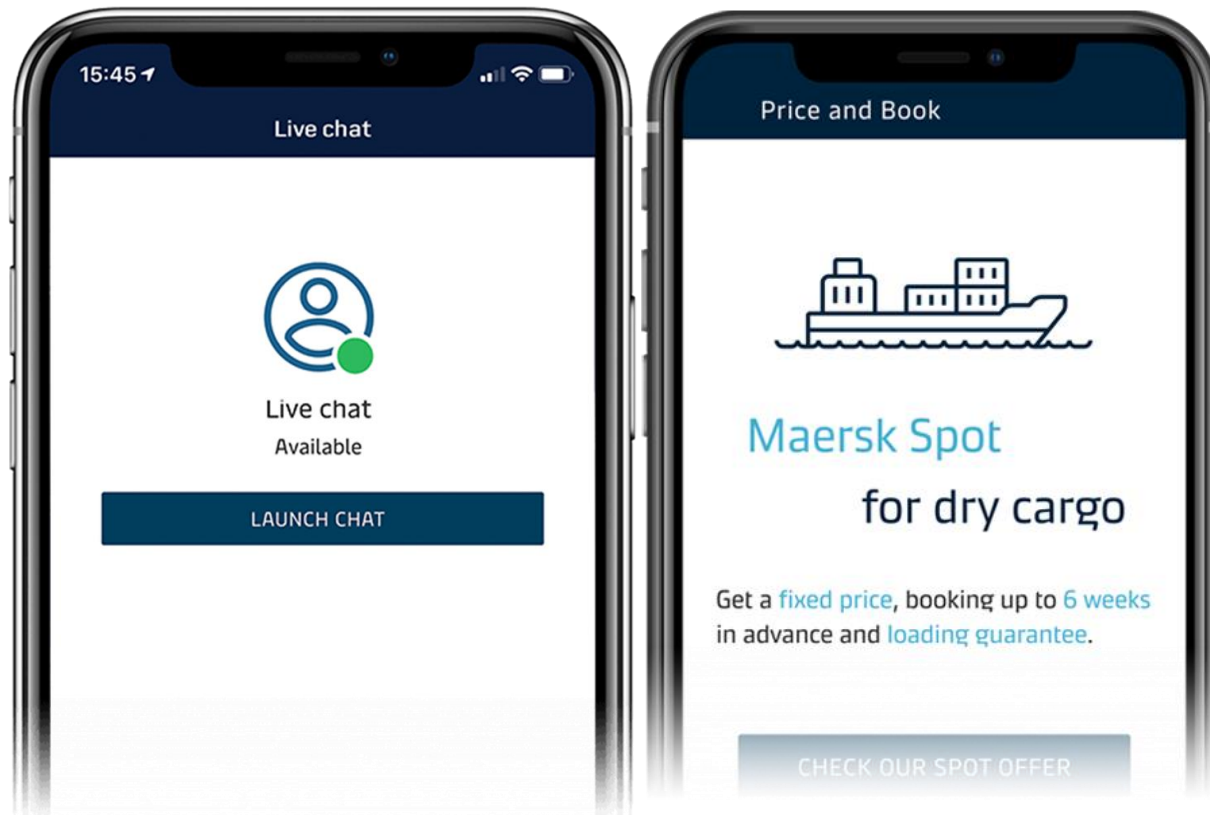
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[App Store](#)

Live chat

If you have questions, then we have answers. Our dedicated customer service experts are here to resolve any issues locally. Log into our app & chat with us any time during our business hours.

We'll be happy to help you out.



Book Maersk Spot

Get loading guarantee and a fixed price in just a few easy steps. Now you can also book inland. Place your order on the go and get your cargo moving the simplest way.

It's simple & reliable.





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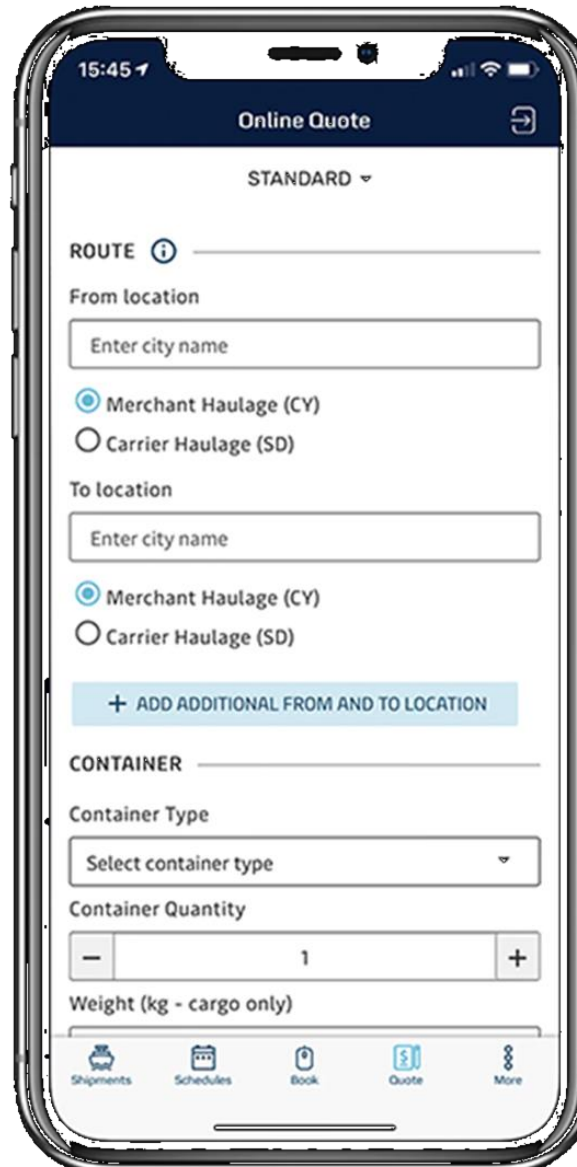
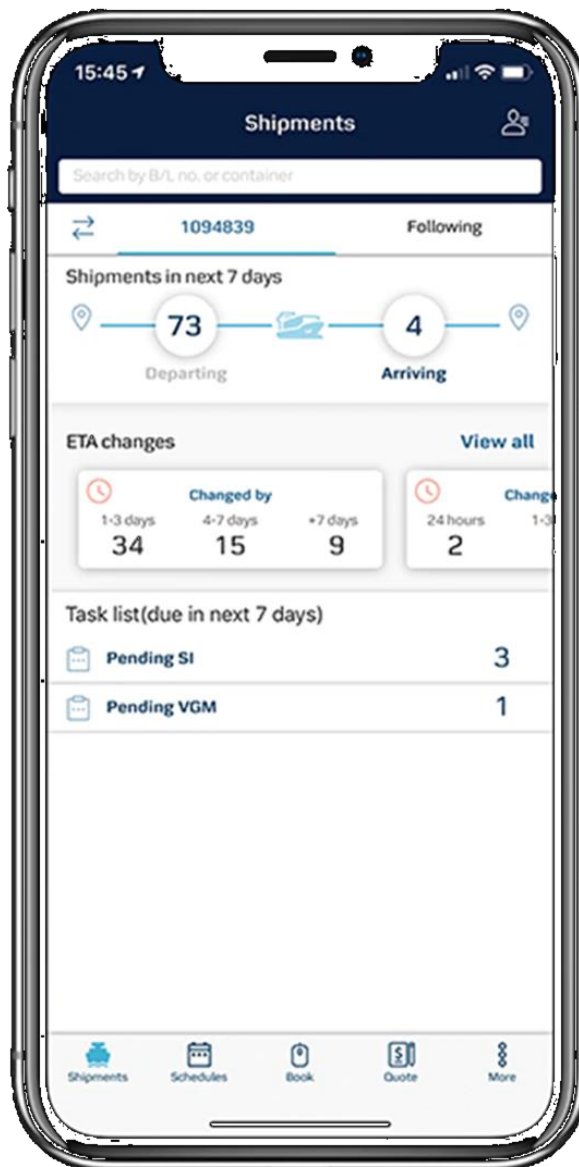
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Manage your shipments

Get a better look at your shipments. Whether it is status of arrival, departure, or pending tasks, you can get a quick overview of them. Use your calendar to set a reminder for submissions.

And access important shipments with ease.



Request a quote

Sometimes, you need quotes on the go. All it takes to do that now is opening our app & feeding in the relevant information. Choose our value-added services and you can trust us to promptly send you the quote for them too.

Simply quote request





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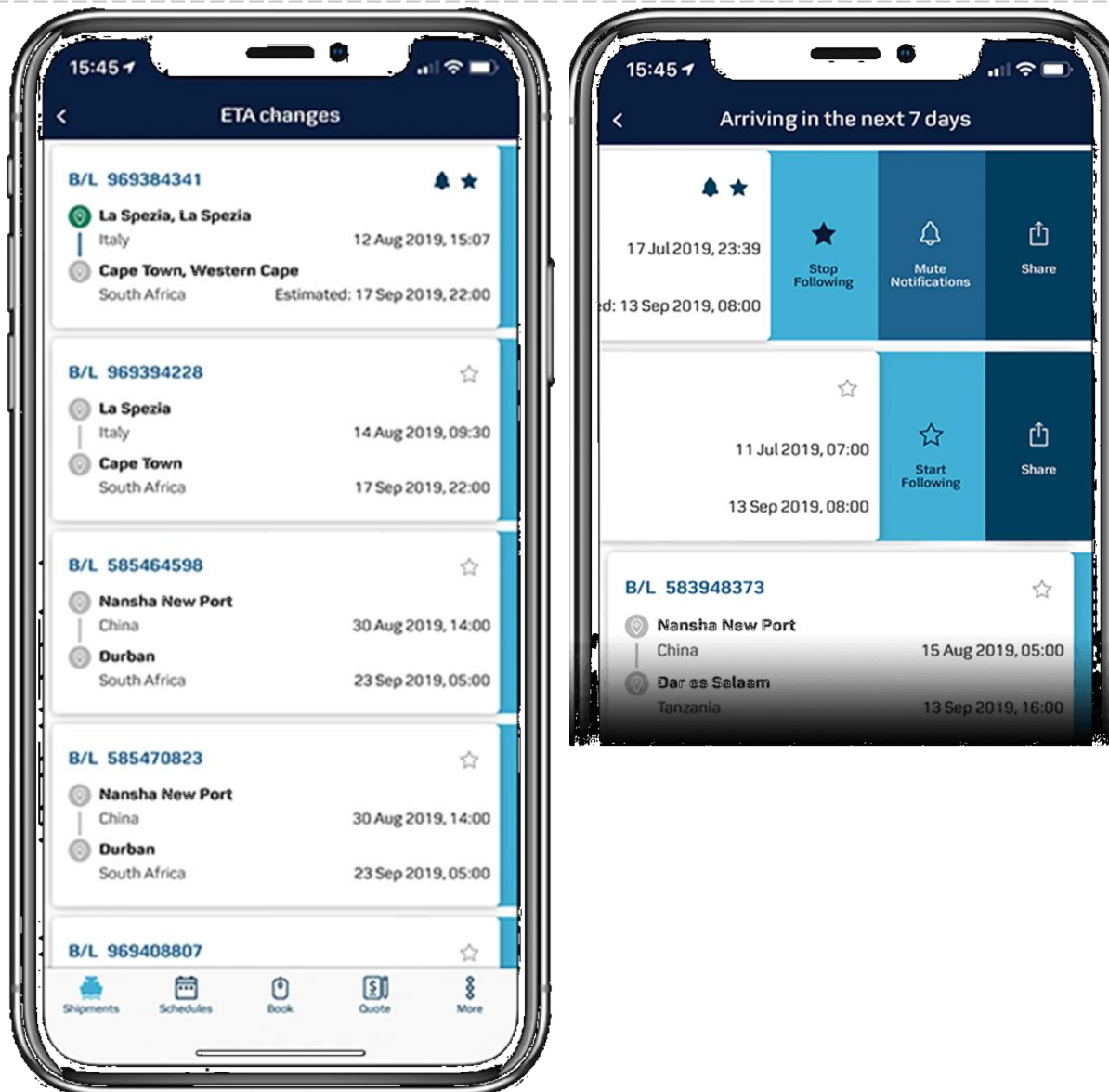
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Easy scheduling

Scheduling should be simple. Be it from point to point, for specific ports, or for a particular vessel, we have made it easy for you.

Go ahead, find your schedule in a few clicks.



Track and share information

It's always better to keep your peers updated. That's why, you can now track, notify & share data of your transportation plans and container lists.

By just swiping the interactive cards on our app.



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You wouldn't accept complex booking, overbooking nor price uncertainty. So why do it in shipping? Introducing Maersk Spot with loading guarantee, easy online booking & a fixed price at booking.

We believe it's shipping the way it's meant to be, and we hope you think the same. Take a closer look & see how to get your cargo moving the simplest way.

[Click here to know more MAERSK SPOT](#)

[Click here to go to TUTORIAL](#)



Guaranteed loading

Whether it is peak season or not, you can be sure that your cargo will receive load guarantee.

Loading guarantee is an equipment and space guarantee within three (3) days before or after the estimated time of departure (ETD), as confirmed in your booking confirmation.



Fixed price at booking

Get your final price upfront at booking - all-in and no unforeseen charges.

Maersk Spot only shows valid prices. Rates provided are not subject to change after the booking confirmation has been received.



Easy online booking

Get a full overview online of available departures, arrivals and transit times. And get your cargo moving in just a few clicks.



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TUTORIAL – LOG IN

 **MAERSK** [Prices](#) [Book ▾](#) [Tracking](#) [Schedules](#) [Logistic Solutions](#) EN ▾   

Login



 Password

☐ Remember my username

Log in

Need help with your [username](#) or [password](#)?

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

Register

Log in or you can register your account here



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TUTORIAL - PRICES



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In the future
logistics should
be "boring"

Perspectives on a connected supply chain with Carsten Frank Olsen,
Global Head of E-Business at Maersk.

WATCH INTERVIEW

Tracking Schedules Local offices

Q Enter a tracking ID

TRACK

After you log in our website, please
click the button **PRICE**.

Logistics Solutions

From the farm to your refrigerator, or the factory to your wardrobe, A.P. Moller - Maersk is developing solutions that



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TUTORIAL – INSTANT PRICES

Transportation and logistics services prices

Click button **INSTANT PRICE**



Ocean or Maersk Spot prices

Find ocean freight and Maersk Spot rates instantly online that suit your specific shipping needs.

INSTANT PRICES



Shipping quote with add-ons

If you're looking for a standard shipping quote, please use this form.

SHIPPING QUOTE



Oversized cargo quotes

Request a quote for an ocean shipment that exceeds the dimensions of our standard containers.

OVERSIZED CARGO QUOTE



Inland price lookup

Use our inland price look-up feature to find inland rates online that are already included in your existing contract or look up our tariff rates.

INLAND TRANSPORT PRICE



Cargo insurance quotes

Take no chances. Get comprehensive cover for your cargo through Maersk Cargo Insurance, provided by Zurich Insurance.

CARGO INSURANCE

If you're exporting from, or importing to, the Americas and looking for tariff inquiry information, please visit our [tariff information page](#).



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TUTORIAL - PRICE

Ocean Prices or Maersk SPOT

ROUTE

From	To
<input type="text" value="Felixstowe, United Kingdom"/>	<input type="text" value="Shanghai (Shanghai), China"/>

- | | |
|--|--|
| <input checked="" type="radio"/> Merchant Haulage (CY) | <input checked="" type="radio"/> Merchant Haulage (CY) |
| <input type="radio"/> Carrier Haulage (SD) | <input type="radio"/> Carrier Haulage (SD) |

COMMODITY

Commodity
<input type="text" value="Furniture, nos"/>

☐ Dangerous Cargo

CONTAINER

- ☐ Shipper owned container (SOC)
- ☐ Non-operating reefer

Container type	Container quantity	Weight - cargo only (Lbs)
<input type="text" value="40 Dry Standard"/>	<input type="text" value="1"/>	<input type="text" value="40000"/>

[+ ADD ADDITIONAL CONTAINER](#)

DATE

Expected Departure Date

<input type="text" value="24 AUG 2019"/>
--

SEARCH

Input your shipment details and click the button **SEARCH**



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TUTORIAL – BOOKING

Ocean Prices

REQUEST SUMMARY



Felixstowe, United Kingdom (CY) → Shanghai (Shanghai), China (CY)

24 Aug 2019

Furniture, nos

[EDIT REQUEST](#)

DEPARTURE DATES

30 AUG

USD 473.00

6 SEP

USD 448.00

40 Dry Standard (40000 Kg) x 1

Maersk Spot Rate

[Terms & Conditions](#)

- Fixed price at booking
- Loading guarantee
- Get your cargo moving in a few clicks
- Changes and cancellations possible for a fee

📍 DEPARTURE

6 SEP 2019
04:00

🕒 TRANSIT TIME

35 days

📍 ARRIVAL

10 OCT 2019
18:00

TOTAL PRICE (Ocean +
Surcharges)

USD 448.00

BOOK

[SHOW DETAILS](#)

Rate details

If Maersk Spot Rate shows in the red highlight then please *choose your schedule*, click the button *SHOW DETAILS* to check the rate details.



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TUTORIAL – CHOOSE SCHEDULE

Booking information Select sailing Additional details Review

Please select a sailing from Jawaharlal Nehru to Jebel Ali Dubai

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
16 APR 2020	19 APR 2020	MAERSK KAMPALA	016W	14 APR 2020, 18:00	MAERSK SPOT Details	1298 (USD)	BOOK
					CONTRACT 297019480 Details	3613.34 (USD)	BOOK
Show route and other details							

You can clearly see which is which & expand the details (red circle) to see the full price breakdown of each product, & also able to view the details which are common for SPOT, contract, market rate products such as route details and deadlines.

You can see the **PRICING DETAILS** and the deadlines based on the schedule that you selected.

SELECT the schedule that suits your requirement.

Booking information Select sailing Additional details Review

Please select a sailing from Pune to Jebel Ali Dubai

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
14 APR 2020	19 APR 2020	MAERSK KAMPALA	016W	Currently unavailable	MAERSK SPOT Details	1146 (USD)	BOOK
					MARKET RATE Details	45549.95 (USD)	BOOK
Show route and other details							

Booking information Select sailing Additional details Review

Please select a sailing from Ningbo to Salalah

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
03 MAY 2020	25 MAY 2020	CMA CGM IVANHOE	2059	Currently unavailable	MAERSK SPOT Details	1148 (USD)	BOOK
Show route and other details							



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TUTORIAL – FILL BOOKING DETAILS

✓ Booking information

✓ Select sailing

3 Additional details

4 Review

Required details

These details are required to complete your booking

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Container pick-up depot

✓

PRLI CY One-Stop CY

P. Aquino St., Letre Road, Barangay

Manila, Philippines

Pick-up date

DD MMM YYYY

Haulage reference (optional)

0 / 500

Note that additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard deals. Please refer to your country’s local webpage or contact customer service for details about the potential charge amount.

In this ADDITIONAL PAGE, fill out the information data, and you can add **VAS (Value Added Service)**.

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TUTORIAL – AFTER BOOKING

Booking information

Select sailing

Additional details

Review

Review booking

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

We need to perform additional checks and cannot confirm this booking instantly online. Please click submit in order to proceed and we will process the booking accordingly.

BOOKING INFORMATION

SAILING SELECTION

ADDITIONAL DETAILS

Booking information

From Manila, Philippines	To Los Angeles (California), United States		
Commodity Autoparts, car parts, vehicle parts, motorcycle parts, bicycle parts, new	Price owner KUEHNE & NAGEL PHILS INC- (428100123KU)	Booked by contact Alvin Reyes (42800273509)	
Container type 20 Dry Standard	Container quantity 1	Container weight 100 KGS	Special conditions None

EDIT

Payment details

All charges (excluding VAS)

SHOW DETAILS

Total price	2937
Exchange rate:	US Dollar (USD) 1.00
Contract number	

▲

We cannot find a contracted rate for this booking, hence market rate level will be applied. If you would like to change any of above booking parameters, please send your amendment before the pick-up of the empty container at origin

Notification preferences

Booking confirmation will be sent as per your communication preferences registered with us. If you want us to send booking confirmation to any additional email address, please specify it here:

☒ Add additional e-mail receiver

Enter email address

By clicking submit booking you agree that the [Terms & Conditions](#) will govern your booking

SUBMIT BOOKING

Review all the details again and then click **SUBMIT BOOKING**.

You can “**Add additional e-mail receiver**” to put other email address to receive the booking confirmation.



Value Protect is the simple and smart way to protect your cargo***[Click here to know more
Value Protect](#)***

While we always do our utmost to take good care of your cargo, things can go wrong. Therefore we are glad to introduce you to our new solution to keep the value of your cargo protected from logistics-related risks. Value Protect provides alternative carriage terms that offer higher recovery limits on claims. At competitive prices and all in a single place.

**Peace of mind**

With clear recovery tiers in Value Protect, you have less to worry about while shipping your cargo.

**Easy pricing**

Select a package and know the price up front. No complex calculations and no extra fees.

**Simple coordination**

We will be your one-point contact for all your shipping as well as Value Protect related queries.

**One invoice**

For your convenience, Value Protect will now be part of your standard shipping invoice.

**Less paperwork**

Since we already have all your information, no additional paperwork is required from your end.

**Simple claim process**

Less documents needed for fast resolution and surveyor appointed by Maersk for some packages.

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[Click here to know more CHB](#)

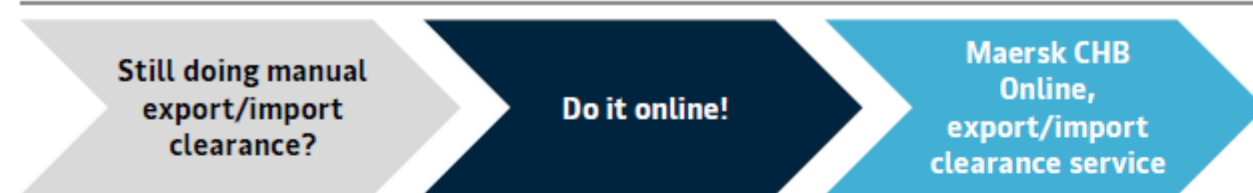
Currently we are covering all main ports in Java island, with development of service in other ports to be completed by this year 2019. We have been applying for AEO (Authorized Economic Operators) certifications, which still in review by Indonesia Customs.

Please contact your Customer Service representative to include one of our **Customs House Brokerage** products in your supply chain. You may also contact id.delivery@maersk.com for more information.

Maersk Indonesia Export/Import Clearance Online Service

Refer our service and get free clearance service of 2 containers! (excluding Batam port)

Rate exclusive VAT



Maersk Customs House Brokerage (CHB) online service:

	Bundling with Ocean		Expandable to additional products
	Support of Licensed Brokers and ground handling		Online & 10 years audit archive
	No hidden charge		Global network of specialist
	Additional services available upon request		Fully Compliant to National and International Standards

Service includes:

- PEB/PIB document creation, checking and processing until Customs approval, from PEB to NPE or from PIB to SPPB
- Document pickup within Jakarta, Semarang and Surabaya city by using own-courier (messenger)
- Handling of customs document inclusive ground handling of empty container pickup/ return and ground handling of container gate in/ gate out from port
- Advance payment to 3rd party for depot charges, port charges, and carrier local charges
- Online document tracker and softcopy archiving for 10 years

Port location	Coverage	All-in Price (IDR '000) – Export/Import
Jakarta, Tanjung Priok	Dry, General Cargo	IDR. 225 per container
Cikarang Dry Port (CDP)	Dry, General Cargo	IDR 225 per container
Surabaya (TPS, TTL)	Dry, General Cargo	IDR. 275 per container
Semarang (TPKS)	Dry, General Cargo	IDR. 325 per container
Belawan (BICT)	Dry, General Cargo	IDR 375 per container
Batam	Dry, General Cargo	IDR 1442 per container
All ports above	OOG, Reefer, Breakbulk	Please contact Maersk group representative
Other ports	Dry, General Cargo, OOG, Reefer, Breakbulk	Please contact Maersk group representative

Standard Terms & Conditions:

- Export clearance cut off ETD -3 days, import clearance ETA -2 days
- Green lane clearance process for export and import, excluding inspection by Customs or Other Government Agency (OGA). **Please contact us if you need support on inspection.**
- Subject to receipted charges by 3rd party (Port, Depot, Carrier local charges, Government Agency)
- Subject to complete document/permit/license by exporter/importer
- Applicable to all ocean freight by Maersk group shipping, Maersk, Safmarine, Sealand and Hamburg Süd

Other Services:

- HS code classification, Certificate of Origin, Phytosanitary certificate, VHC, BCF, Re-address/Manifest correction, Quarantine, BPOM/ID-FDA, Diplomatic, Duty & tax valuation, Master list, Yellow lane/Red lane/Behandle clearance, and a lot more
- Customs clearance consultation service

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Booking Submitted

Booked by MAERSK on 08 Feb 2019 11:53 (local time)



Your booking has number 968093904. We are experiencing issues with rates which may delay the booking confirmation



Printable receipt



Return to homepage

Add-on products to consider

The following products are available for your booking:

Import Customs Clearance

Damco will ensure your cargo clears import customs without delays.

Choose from a range of options to suit your shipment, upload your documents online, clear customs and receive your invoice through Damco.

* Price shown includes port charges. Prices apply to online purchases only. Pre-contracted prices will be applied where arranged by your sales contact.

Simplified Customs Clearance

Full Customs Clearance

ADD IMPORT CUSTOMS

Submit container business as per the usual process.



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Add Import Customs Clearance

CANCEL

[← BACK](#)

As part of Maersk Group, Damco are a leader in global logistics and experts in end-to-end cargo transport. They will act on your behalf to handle customs clearance, keep you informed, and notify you of any additional customs inspections.

Select the option you require

Simplified Customs Clearance

If you have Customs Authorisation for simplified procedures, we can fast track your containers through customs without the requirement to produce commercial documentation.

SELECT

Full Customs Clearance

Based on your container booking, the system will recognize if we can offer Import or Export Customs Clearance products & services. Depending on the import & export country that you have selected.

Click **SELECT** and add to select the type of Customs Clearance product and add it to your shipment.



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SOLUTIONS SCHEDULES GLOBAL PRESENCE LOCAL INFORMATION 

[← back to overview](#)

Shipment Binder 968446502

Departing on 24 Mar 2019

Savannah, GA, US

Arriving on 11 Apr 2019

Felixstowe, GB

Adhesive tape, plastic

1 x 20ft Dry

Overview Documents Containers Pricing Log Additional services

Added to this shipment

Import Customs Clearance

You have added Simplified Customs Clearance to this shipment. Once you have provided all necessary documentation, your customs clearance will be handled by Damco.



[VIEW DETAILS](#)

To avoid delays, please upload your documents by: 30 Mar 2019

Full Customs Clearance

Check your selected products & confirm your purchase. Please read the terms & condition and select the **ACCEPT** checkbox if you agree, before pressing the confirm purchase button.

To complete your request you will be asked to upload the relevant documents. This can be done through the 'Additional Services' when managing your booking on the Shipment Binder.

You will receive your clearance documents. In case of any missing documents or questions, your local Damco representative will contact you.

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Let our inland service experts work for you

*Click here to know more
Inland Services*

Your cargo's journey never begins or ends at the port and that's why we have our end-to-end shipping solutions to ensure your supply chain performs like a clockwork. Whether you ship bananas or wind turbines, we can transport your cargo from origin to destination safely and on schedule.



Truck

Trucks provide flexible point-to-point service, delivering small loads over short to long distances over widely dispersed geographic areas.



Rail

Having a freight option that can accommodate your hauling needs is important. Rail provides versatility, high carrying capacity, and speed making it a great option.



Barge

Barge provides additional opportunities to utilize water service into points not accessible by large main liner vessels.



**the services subject to availability each location*

Our value proposition comprises solutions and services tailored to your business needs

***Click here to know more
Warehouse & Distribution***

Fulfilling your commitment to your customers is our priority too. So is our commitment to helping your business adapt to rapid market changes while minimizing investment risks.

That is why we offer dedicated solutions across an extensive network of shared warehousing and distribution operations.

Warehousing services

Every aspect of each solution is leveraged from our footprint characterized by its extensive geographical coverage and adaptability to meet specific warehouse management purposes & legal requirements.

- ✓ Fulfilment Centers
- ✓ Consolidation and Deconsolidation Centers
- ✓ Crossdocking and Transloading
- ✓ Bonded or Non-bonded Warehouses

Distribution services

In combination to the order processing at our warehouses, you can benefit from our extensive distribution network for product deliveries to end customers (e.g. customer's DC, Wholesalers, Shop, end-customer) either by Full Truck Loads, Less than Truck Loads or courier service (parcels).



Full Truck
Loads



Less than
Truck Loads









Courier
Service

Value added services

In an omni-channel world, some of the most effective solutions are those with the flexibility to minimize go to market efforts and consistently deliver to production lines, on time. Maersk's services are no different.

- ✓ Scanning
- ✓ Quality controls
- ✓ Re-packaging
- ✓ Cargo sorting
- ✓ Returns management
- ✓ Reporting
- ✓ Product disposal
- ✓ Palletizing
- ✓ Shaving/topping off pallets
- ✓ Labelling
- ✓ Yard management
- ✓ Garments on hangers
- ✓ Product customisation

TUTORIAL
STEP BY STEP
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REGISTER	SCHEDULE	BOOK NEW SHIPMENT	SHIPMENT OVERVIEW	VIEW INVOICES	LIVE SUPPORT
	STANDARD QUOTE	DUPLICATE BOOKING	SHIPMENT BINDER	E-STATEMENT	CASE WITH CS
	SPECIAL CARGO QUOTE	DANGEROUS GOODS (DG)	SUBMIT SI	RAISING DISPUTES	MANAGE YOUR CASE
	INLAND TRANSPORT	AMEND	RESUBMIT SI	AGENT SOLUTION	SEARCH FOR SUPPORT
		CANCEL	APPROVE OR AMMEND		CONTACT LOCAL OFFICE
			SUBMIT VGM		
			PRINT FINAL TRANSPORT DOC		
			TRACKING		
			NOTIFICATION		
			ACCOUNT SETTINGS		





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Login



Password



Remember my username

Log in

Need help with your [username](#) or [password](#)?

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

Register

Click **ACCOUNT** icon button on the top menu at the top right corner of the home page and select **REGISTER**.



MAERSK





REGISTER

1 2 3 4



Welcome to your Maersk Registration

If you are already registered with Safmarine or any Sealand – A Maersk Company region, then you don't need to register again. You can instead go to the [login screen](#) and login with your username and password. You will then have the opportunity to request access for Maersk as well.

Create username
Enter desired username

Business email
Enter your business email address

First name
Enter your first name

Surname
Enter your surname

Country/Area
Enter your country/area

Contact number
Prefix Phone number
Code Enter phone number

Extension (Optional)
Enter phone extension

Create password
Enter desired password

Confirm password
Re-enter desired password

☐ I accept [registered user terms](#), [privacy and cookie policy](#)

By registering as a new user, you accept without restriction the user terms (encompassing general user terms, registered user terms and privacy policy) and you will be granted access to our on-line business services. You can book and track your cargo, submit your shipping instructions, get access to transport documents, view your account statement and view or download reports with detailed data of your cargo movements.

As a registered customer, you can view your personal and company details in my profile. A list of users within your company is also available.

Without waiving any other rights and remedies, any breach or violation of the user terms is subject to legal prosecution.

CANCEL SUBMIT

Fill in the [registration form](#), read and accept the terms and conditions, and click **SUBMIT**.

When you have submitted your registration, we will contact you as soon as possible to complete your registration.

This will normally be within 30 mins from the registration being submitted.



MAERSK






REGISTER


1 2 **3** 4

Registration confirmation - Message (HTML)

FILE MESSAGE McAfee E-mail Scan ADOBE PDF

ma 05-12-2016 12:25

 registration@maersk.com
Registration confirmation

To:  D. Laporte, George

Dear George D. Laporte

Your registration request has been forwarded to the administrator for approval

You will be informed by email when your request have been approved.



If you have general questions about Maersk, please go to <http://www.maersk.com> or contact your local office:


Office name: Maersk
Office city: Aarhus
Phone: +45 8934 8000
Email: dansal@maersk.com

Thank you for using Maersk online services.

Yours sincerely,
Maersk

Please do not reply to this email, as we are unable to respond from this email address.

 See more about registration@maersk.com.

We will send you an **email** with the details you need to activate your account and get started.

Following the initial email, once registration has been approved, which is most cases takes approximately 15 minutes, you will receive a **second email** with details on how to log on.

You will be asked to **change your password the first time** you log in.



MAERSK





REGISTER

1 2 3 4



MAERSK

Prices

Book ▾

Tracking

Schedules

Logistic Solutions

EN ▾



Login



Password



Remember my username

Log in

Need help with your [username](#) or [password](#)?

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

Register

Log in with your **username** and **temporary password** – you will be asked to **change it** for privacy reasons.



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In the future
logistics should
be "boring"

Perspectives on a connected supply chain with Carsten Frank Olsen,
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Click **SCHEDULES** in the menu to
get access to schedules.

Logistics Solutions

From the farm to your refrigerator, or the factory to your wardrobe, A.P. Moller - Maersk is developing solutions that

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SCHEDULE

STANDARD
QUOTESPECIAL CARGO
QUOTEINLAND
TRANSPORT

1 2

Schedules

Search our extensive routes to find the schedule which fits your supply chain.

Point-to-Point

Port Calls

Vessel Schedules

From (City, Country/Region)

Jakarta, Indonesia

☒ Merchant Haulage (CY)
☐ Carrier Haulage (SD)

To (City, Country/Region)

Felixstowe, United Kingdom

☒ Merchant Haulage (CY)
☐ Carrier Haulage (SD)

Date

Departing

09/02/2021

Container type

40' Dry Standard

☐ Cargo requires temperature control

Vessel flag (optional)

Please select

Search

Search results for Jakarta, Indonesia (CY) to Felixstowe, United Kingdom (CY)

↑ Earlier sailings

Departure	Arrival	Vessel	Transit Time
10 Feb 2021 PT New Priok Container Terminal One	17 Mar 2021 FELIXSTOWE TRINITY TERMINAL	FOLEGANDROS 105N	35 Days

Deadlines	Shipping Instructions	Shipping Instructions - AMS	Verified Gross Mass
Container gate-in 08 Feb 2021 20:00	07 Feb 2021 08:00	N/A	07 Feb 2021 10:00

Show route details

Departure	Arrival	Vessel	Transit Time
15 Feb 2021 PT New Priok Container Terminal One	17 Mar 2021 FELIXSTOWE TRINITY TERMINAL	MAERSK YAMUNA 106N	30 Days

Deadlines	Shipping Instructions	Shipping Instructions - AMS	Verified Gross Mass
Container gate-in 14 Feb 2021 03:00	12 Feb 2021 15:00	N/A	12 Feb 2021 17:00

Show route details

Departure	Arrival	Vessel	Transit Time
15 Feb 2021 PT New Priok Container Terminal One	27 Mar 2021 FELIXSTOWE TRINITY TERMINAL	MAERSK YAMUNA 106N	40 Days

At the "Schedules" page you will have access to Advanced Search which includes:

- **Point-to-Point** provide you with all sailings between the selected from and to location and the detailed transport plan includes all steps during the transport
- **Port Calls** enable you to view the arrival and departure dates for all vessel calling the selected port
- **Vessel Schedule** include all port of calls and indication of the current location of the selected vessel

If you are logged in, you can find rates and bookings for your chosen routes without re-entering the search criteria.



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Click **PRICE** on the top menu

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STANDARD
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Transportation and logistics services prices

Select the **SHIPPING QUOTE** for standard shipping quote



Ocean or Maersk Spot prices
Find ocean freight and Maersk Spot rates instantly online that suit your specific shipping needs.

INSTANT PRICES



Shipping quote with add-ons
If you're looking for a standard shipping quote, please use this form.

SHIPPING QUOTE



Oversized cargo quotes
Request a quote for an ocean shipment that exceeds the dimensions of our standard containers.

OVERSIZED CARGO QUOTE



Inland price lookup
Use our inland price look-up feature to find inland rates online that are already included in your existing contract or look up our tariff rates.

INLAND TRANSPORT PRICE



Cargo insurance quotes
Take no chances. Get comprehensive cover for your cargo through Maersk Cargo Insurance, provided by Zurich Insurance.

CARGO INSURANCE

If you're exporting from, or importing to, the Americas and looking for tariff inquiry information, please visit our [tariff information page](#).



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[INLAND
TRANSPORT](#)

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Quote request

Standard Oversized cargo

ROUTE ⓘ

From location

Felixstowe, United Kingdom

To location

Shanghai (Shanghai), China

☒ Merchant Haulage (CY)

☐ Carrier Haulage (SD)

☒ Merchant Haulage (CY)

☐ Carrier Haulage (SD)

[+ ADD ADDITIONAL FROM AND TO LOCATION](#)

CONTAINER

Container Type

20' Dry Standard

Container Quantity

1

Weight (kg - cargo only)

18000

☐ Shipper's own container (SOC)

[+ ADD ADDITIONAL CONTAINER](#)

COMMODITY

Commodity

[Can't find commodity?](#)

Dry cargo - Freight all kinds

☐ Dangerous cargo

DATE ⓘ

Effective Date

20 MAR 2019

Expiry date

31 MAR 2019

Help information

Fill in the online quote form for a standard quotation. This feature is accessible without a registered account. Choose either single or multiple 'From' and 'To' locations, with the ability to add single or multiple 'Containers'. For quotes with longer validities, please contact your local Sales office.

[LIVE HELP](#)

Fill in the online form, include origin, destination and container details, your commodity information and select the effective date and expiry date.



MAERSK





SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 **4** 5 6 < >

☐ Dangerous cargo

DATE ⓘ

Effective Date

20 MAR 2019

Expiry date

31 MAR 2019

SERVICE CONTRACT

Service contract (Optional)

Enter service contract

VALUE ADDED SERVICES

Value Added Service (optional)

Select and add additional service

ADD

COMPANY

Company name

Your Location

Denmark

Email Address

+ ADD ADDITIONAL EMAIL ADDRESS

SUBMIT

IMPORTANT INFORMATION

- Any quote requests for long term validity, please contact your local office: <https://www.maersk.com/local-information/>
- Please do not enter personal or financial information, such as phone numbers, credit card details, or debit card details anywhere in your request.
- Please note that when you submit your quote request, an automated confirmation e-mail will be sent to you containing the details you entered in this form.

Select any **Value-Added Services** you want to add in your quote.



MAERSK





SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 4 5 6 < >

☐ Dangerous cargo

DATE ⓘ

Effective Date

Expiry date

20 MAR 2019



31 MAR 2019



SERVICE CONTRACT ⓘ

Service contract (Optional)

Enter service contract

VALUE ADDED SERVICES ⓘ

Value Added Service (Optional)

Select additional services

ADD

COMPANY ⓘ

Company name

Your Location

Denmark

Email Address

+ ADD ADDITIONAL EMAIL ADDRESS

SUBMIT

IMPORTANT INFORMATION ⓘ

- Any quote requests for long term validity, please contact your local office: <https://www.maersk.com/local-information/>
- Please do not enter personal or financial information, such as phone numbers, credit card details, or debit card details anywhere in your request.
- Please note that when you submit your quote request, an automated confirmation e-mail will be sent to you containing the details you entered in this form.

Fill in your service contract number and additional email address if needed.



MAERSK





SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 4 5 6 < >

☐ Dangerous cargo

DATE ⓘ

Effective Date

20 MAR 2019

Expiry date

31 MAR 2019

SERVICE CONTRACT

Service contract (Optional)

Enter service contract

VALUE ADDED SERVICES

Value Added Service (optional)

Select and add additional services

ADD

COMPANY

Company name

Your Location

Denmark

Email Address

Denmark.com

Email Address

WORK ADDRESS

+ ADD ADDITIONAL EMAIL

SUBMIT

IMPORTANT INFORMATION

personal or financial information, such as phone numbers, credit card details, or debit card
information, in your request.

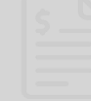
- Please note that when you submit your quote request, an automated confirmation e-mail will be sent to you
containing the details you entered in this form.

Submit your quote request by
clicking **SUBMIT** to receive a
quote by email in just a few
hours.



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Click **PRICE** on the top menu

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SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 4 5



Transportation and logistics services prices

Click the **OVERSIZED CARGO QUOTE** button.



Ocean or Maersk Spot prices
Find ocean freight and Maersk Spot rates instantly online that suit your specific shipping needs.

INSTANT PRICES



Shipping quote with add-ons
If you're looking for a standard shipping quote, please use this form.

SHIPPING QUOTE



Oversized cargo quotes
Request a quote for an ocean shipment that exceeds the dimensions of our standard containers.

OVERSIZED CARGO QUOTE



Inland price lookup
Use our inland price look-up feature to find inland rates online that are already included in your existing contract or look up our tariff rates.

INLAND TRANSPORT PRICE



Cargo insurance quotes
Take no chances. Get comprehensive cover for your cargo through Maersk Cargo Insurance, provided by Zurich Insurance.

CARGO INSURANCE



MAERSK



If you're exporting from, or importing to, the Americas and looking for tariff inquiry information, please visit our [tariff information page](#).



SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 4 5



Quote request

Standard **Oversized cargo**

ROUTE ⓘ

From location

Felixstowe, United Kingdom

To location

Shanghai (Shanghai), China

☒ Merchant Haulage (CY)

☒ Merchant Haulage (CY)

+ ADD ADDITIONAL FROM AND TO LOCATION

CONTAINER / CARGO DETAILS

Shipment type

☒ OUT OF GAUGE

☐ BREAK BULK

Container Type

40' Flat Rack Standard

Container Quantity

- 2 +

Weight (kg - cargo only)

30000

Cargo length (cm)

1119

Cargo width (cm)

333

Cargo height (cm)

502

☐ Shipper owned container (SOC)

Commodity

Excavator/Digger

☐ Dangerous cargo

Additional information (Optional)

Help information

Fill in the online quote form for a oversized cargo quotation. This feature is accessible without a registered user account. Choose either single or multiple 'From' and 'To' locations, with the ability to choose single or multiple 'Container/Cargo' shipments. For quotes with longer validities, please contact your local Sales office.

LIVE HELP

Fill in the online form, include origin and destination, select your shipment type i.e. either 'Out of Gauge' or 'Break Bulk' and select container, input weight of the cargo and dimension, select your commodity and provide additional information if any.



MAERSK





SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 **4** 5



☐ Dangerous cargo

Additional information (Optional)

Supporting Files (Optional)

0 / 300

Max size 20 MB. File types supported: JPEG, GIF, PNG, Word, Excel and PowerPoint

CHOOSE FILE



+ ADD ADDITIONAL CONTAINER

CARGO DETAILS

SERVICE CONTRACT

Enter service contract

COMPANY

Company name

Your Location

Denmark

Email Address

+ ADD ADDITIONAL EMAIL ADDRESS

SUBMIT

IMPORTANT INFORMATION

- Please do not enter personal or financial information, such as phone numbers, credit card details, or debit card details anywhere in your request.
- Please note that when you submit your quote request, an automated confirmation e-mail will be sent to you

Take a picture of your cargo and upload it to quote request and enter a service contract number if available.



MAERSK





SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 4 5



☐ Dangerous cargo

Additional information (Optional)

0 / 300

Supporting Files (Optional)

Max size 20 MB. File types supported: PDF, JPEG, GIF, PNG, Word, Excel and PowerPoint

CHOOSE FILE

+ ADD ADDITIONAL CONTAINER / CARGO DETAILS

SERVICE CONTRACT

Service contract (Optional)

Enter service contract

COMPANY

Company name

Your Location

Port Address

+ ADD ADDITIONAL EMAIL ADDRESS

SUBMIT

IMPORTANT INFORMATION

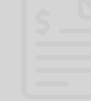
- Please do not enter personal or financial information, such as phone numbers, credit card details, or debit card numbers anywhere in your request.
- Please note that when you submit your quote request, an automated confirmation e-mail will be sent to you

Submit your quote request by clicking **SUBMIT** to receive a quote by email.



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SCHEDULE

STANDARD
QUOTE

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QUOTE

INLAND
TRANSPORT

1 2 3 4 5



Transportation and logistics services prices

Click the **INLAND TRANSPORT PRICE** button.



Ocean or Maersk Spot prices
Find ocean freight and Maersk Spot rates instantly online that suit your specific shipping needs.

INSTANT PRICES



Shipping quote with add-ons
If you're looking for a standard shipping quote, please use this form.

SHIPPING QUOTE



Oversized cargo quotes
Request a quote for an ocean shipment that exceeds the dimensions of our standard containers.

OVERSIZED CARGO QUOTE



Inland price lookup
Use our inland price look-up feature to find inland rates online that are already included in your existing contract or look up our tariff rates.

INLAND TRANSPORT PRICE



Cargo insurance quotes
Take no chances. Get comprehensive cover for your cargo through Maersk Cargo Insurance, provided by Zurich Insurance.

CARGO INSURANCE



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SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 4 5



Inland Rate Lookup

Direction

Haulage direction

EXPORT

IMPORT

Location Details

Country of inland location



Germany

Inland location (From)

Munich (Bavaria), Germany

Gateway port (To)

Bremerhaven (Bremen), Germany

☐ Inland location is a container yard

Container

Container Type

20' Dry Standard

Help information

If you have questions about sales, bookings or shipments but can't find the answer to your question you can chat online now to our customer service team.

LAUNCH LIVE CHAT

Fill in your inland haulage country, inland location, gateway port and select the check box if you know the inland location is a container yard.



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SCHEDULE

STANDARD
QUOTE

SPECIAL CARGO
QUOTE

INLAND
TRANSPORT

1 2 3 **4** 5



Container

Container Type

20' Dry Standard

☐ Dangerous cargo

[+ ADD AN ADDITIONAL CONTAINER TYPE](#)

Date

Haulage date

10 OCT 2018

Enter service contract

LOOK UP



Select your container and haulage date and enter a service contract number if available.

Submit the request online by clicking **LOOK UP** to get the inland service contract or tariff rates instantly.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 4 5 6 < >



MAERSK

Prices

Book

Tracking

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Supply chain

Manage

EN



Book

New booking

Duplicate booking

Click **BOOK** in the top menu and select **NEW BOOKING**.

ETA Changes

Changes in the last

24 hrs

1

1-3 days

99+

3-7 days

99+

ETA changed by

1-3 days

20

3-7 days

99+

Over 7 days

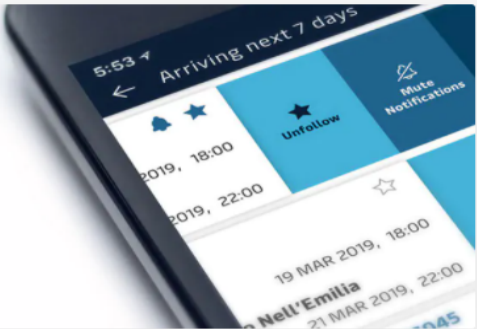
99+

View all

Maersk Shipment app

Download the app today and experience cargo visibility wherever you are.

Maersk Shipment app



Maersk Spot

Your Spot prices for 40FT DRY

Xingang

18 Feb 2021



Visakhapatnam

17 Mar 2021



Total price
USD 3667

Basic ocean freight
USD 3200

Book

Latest Advisories

[Maersk Essen 051N impacted by heavy weather](#)

08 FEB

[Sliding TA5 sailings to restore schedule performance](#)

05 FEB

E-Bookings and E-Booking amendments sent from 5:01pm to 7:59am, Booking confirmation will be sent until 10am the next business day



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

AMEND

CANCEL

1 2 3 4 5 6 < >

Your booking details

From

Service mode

CARRIER HAULAGE (SQ) MERCHANT HAULAGE (CY)

Location

Manila, Philippines

To

Service mode

MERCHANT HAULAGE (CY) CARRIER HAULAGE (SQ)

Location

Los Angeles (California), United States

☐ I want to pick up the empty container(s) in another city

Price owner

KUEHNE & NAGEL PHILS INC- (428100123KU)
PASAY, PHILIPPINES [Show full address](#)

Customer reference (optional)

REMOVE EDIT

Booked by contact

Alvin Reyes (42800273509)
Selected contact associated with the customer requesting the booking

REMOVE EDIT

Earliest departure date

24 SEP 2019

Containers within your booking

Commodity

Autoparts, car parts, vehicle parts, motorcycle parts, bicycle parts, new

☐ This cargo requires temperature control
☐ This cargo is considered dangerous

Container type & size

20 Dry Standard

Number of containers

1

Weight per container (kg - cargo only)

100

☐ I wish to use a shipper's own container, an import return container or a triangulation option
☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

CONTINUE

Fill in the online form and
click **CONTINUE**.

*E-Bookings and E-Booking amendments sent
from 5:01pm to 7:59am, Booking confirmation
will be sent until 10am the next business day*



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BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

AMEND

CANCEL

1 2 3 4 5 6 ◀ ▶

No customer allocation (commitment) agreement was found

You have following options:

AMEND BOOKING DETAILS

OR

☐ Specify a contract below

Enter contract number

☒ I do not have customer allocation (commitment) ⓘ

CONTINUE

You'll get a pop up where you can select your contract, specify a contract or mark if you have a customer allocation (commitment). Select the desired option and then click **CONTINUE**.

BOOKING CONFIRMATION in
2 WORKING HOURS

FREE

E-Bookings and E-Booking amendments sent from 5:01pm to 7:59am, Booking confirmation will be sent until 10am the next business day



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 **4** 5 6 ◀ ▶

✓ Booking information 2 Select sailing 3 Additional details 4 Review

Please select a sailing from Jawaharlal Nehru to Jebel Ali Dubai

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
16 APR 2020	19 APR 2020	MAERSK KAMPALA	016W	14 APR 2020, 18:00	MAERSK SPOT Details	1298 (USD)	BOOK
					CONTRACT 297019480 Details	3613.34 (USD)	BOOK
Show route and other details							

✓ Booking information 2 Select sailing 3 Additional details 4 Review

Please select a sailing from Pune to Jebel Ali Dubai

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
14 APR 2020	19 APR 2020	MAERSK KAMPALA	016W	Currently unavailable	MAERSK SPOT Details	1146 (USD)	BOOK
					MARKET RATE Details	45549.95 (USD)	BOOK
Show route and other details							

✓ Booking information 2 Select sailing 3 Additional details 4 Review

Please select a sailing from Ningbo to Salalah

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
03 MAY 2020	25 MAY 2020	CMA CGM IVANHOE	2059	Currently unavailable	MAERSK SPOT Details	1148 (USD)	BOOK
Show route and other details							

You can clearly see which is which & expand the details (red circle) to see the full price breakdown of each product, & also able to view the details which are common for SPOT, contract, market rate products such as route details and deadlines.

You can see the **PRICING DETAILS** and the deadlines based on the schedule that you selected.

SELECT the schedule that suits your requirement.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 4 5 6 < >



Booking information



Select sailing



3 Additional details



4 Review

Required details

These details are required to complete your booking

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Container pick-up depot



PRLI CY One-Stop CY
P. Aquino St., Letre Road, Barangay
Manila, Philippines

Pick-up date

DD MMM YYYY



Haulage reference (optional)

0 / 500

Note that additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard deals. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.

In this ADDITIONAL PAGE, fill out the information data, and you can add **VAS (Value Added Service)**.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 4 5 6 ◀ ▶

Booking information

Select sailing

Additional details

Review

Review booking

We need to perform additional checks and cannot confirm this booking instantly online. Please click submit in order to proceed and we will process the booking accordingly.

BOOKING INFORMATION

SAILING SELECTION

ADDITIONAL DETAILS

Booking information

From

Manila, Philippines

To

Los Angeles (California), United States

Commodity

Autoparts, car parts, vehicle parts, motorcycle parts, bicycle parts, new

Price owner

KUEHNE & NAGEL PHILS INC- (428100123KU)

Booked by contact

Alvin Reyes (42800273509)

Container type

20 Dry Standard

Container quantity

1

Container weight

100 KGS

Special conditions

None

EDIT

Payment details

All charges (excluding VAS)

SHOW DETAILS

Total price

2937

Exchange rate:

US Dollar (USD) 1.00

Contract number

⚠ We cannot find a contracted rate for this booking, hence market rate level will be applied. If you would like to change any of above booking parameters, please send your amendment before the pick-up of the empty container at origin

Notification preferences

Booking confirmation will be sent as per your communication preferences registered with us. If you want us to send booking confirmation to any additional email address, please specify it here:

☒ Add additional e-mail receiver

Enter email address

By clicking submit booking you agree that the [Terms & Conditions](#) will govern your booking

SUBMIT BOOKING

Review all the details again and then click **SUBMIT BOOKING**.

You can “**Add additional e-mail receiver**” to put other email address to receive the booking confirmation.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1

2

3



MAERSK

Prices

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Tracking

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Supply chain

Manage

EN



Book

New booking

Duplicate booking

Click **BOOK** in the top menu and select **DUPLICATE BOOKING**.

ETA Changes

Changes in the last

24 hrs

1

1-3 days

99+

3-7 days

99+

ETA changed by

1-3 days

20

3-7 days

99+

Over 7 days

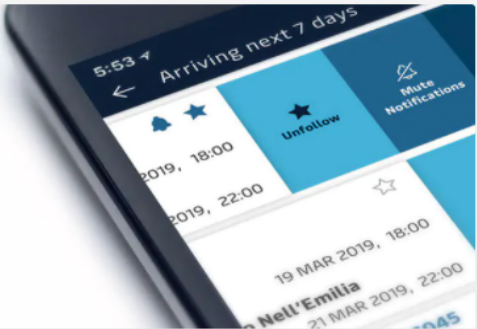
99+

View all

Maersk Shipment app

Download the app today and experience cargo visibility wherever you are.

Maersk Shipment app



Maersk Spot

Your Spot prices for 40FT DRY

Xingang

18 Feb 2021



Visakhapatnam

17 Mar 2021



Total price
USD 3667

Basic ocean freight
USD 3200

Book

Latest Advisories

Maersk Essen 051N impacted by heavy weather

08 FEB

Sliding TA5 sailings to restore schedule performance

05 FEB



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3

Duplicate Shipment

Booked by George D. Laporte

Previously used origins	Previously used destinations	Previously used consignees	
<div>All locations</div> <div>Abu Dhabi, AE</div> <div>Algeciras, ES</div> <div>Antwerp, BE</div>	<div>All locations</div> <div>Alexandria, EG</div> <div>Algeciras, ES</div> <div>Ambarli Port Istanbul, TR</div>	<div>All consignees</div> <div>Dow Saudi Arabia Product Marketin</div> <div>Gcss Booked By</div> <div>Gcss Consignee</div>	RESET FILTERS
Origin	Destination	Containers	Consignee
Bremerhaven, HB, DE	Hong Kong, HK	in1x 20ft Dry	Not Specified Yet Duplicate
Shanghai, 31, CN	Rotterdam, ZH, NL	in1x 20ft Dry	Not Specified Yet Duplicate
Shanghai, 31, CN	Rotterdam, ZH, NL	in1x 20ft Dry	Not Specified Yet Duplicate
Sydney, NS, AU	Felixstowe, GB	in1x 20ft Dry	Not Specified Yet Duplicate
Chengdu, 51, CN	Dekhella - Alexandria, EG	in3x containers	Not Specified Yet Duplicate
Belawan, ID	Oakland, CA, US	in1x 40ft High Cube Dry	Not Specified Yet Duplicate
Singapore, SG	Algeciras, ES	in1x 20ft Dry	Not Specified Yet Duplicate
Bremerhaven, HB, DE	Shanghai, 31, CN	in1x 20ft Dry	Gcss Consignee Duplicate
Jawaharlal Nehru, 27, IN	Salalah, OM	in1x 20ft Dry	Not Specified Yet Duplicate
Laem Chabang, TH	Bremerhaven, HB, DE	in1x 20ft Dry	Not Specified Yet Duplicate
Bremerhaven, HB, DE	Shanghai, 31, CN	in1x 20ft Dry	Gcss Consignee Duplicate
Algeciras, ES	Bremerhaven, HB, DE	in5x 20ft Dry	Not Specified Yet Duplicate
Yangon, MM	Bremerhaven, HB, DE	in1x 20ft Dry	Not Specified Yet Duplicate
Yangon, MM	Bremerhaven, HB, DE	in1x 20ft Dry	Not Specified Yet Duplicate
Ho Chi Minh City, 65, VN	Sydney, NS, AU	in1x 20ft Dry	Not Specified Yet Duplicate
Itajai, SC, BR	Busan, KR	in1x 40ft Dry	Not Specified Yet Duplicate

Scroll down the list of existing bookings to find the booking you want.

When you have found the booking you want, click Duplicate.



BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

AMEND

CANCEL

1

2

3



Your booking details

From (City, Country/Region)

Service mode

STORE DOOR (SD) CONTAINER YARD (CY)

Location

Jakarta, Indonesia

To (City, Country/Region)

Service mode

CONTAINER YARD (CY) STORE DOOR (SD)

Location

Venlo (Limburg), Netherlands

☐ I want to pick up the empty container(s) in another city

Price owner

PVH EUROPE BV (12200273420)

AMSTERDAM, NETHERLANDS

Show full address

Customer reference (optional)

REMOVE EDIT

Booked by contact

Booked by contact

The contact associated with the customer requesting the booking

+ ADD

Earliest departure date

DD MMM YYYY

Containers within your booking

Commodity

Garments, apparel, new

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Container type & size

40 Dry Standard

Number of containers

- 1 +

Weight per container (kg - cargo only)

- 2750 +

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

Container type & size

40 Dry High

Number of containers

- 4 +

Weight per container (kg - cargo only)

- 3000 +

DELETE

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

Check that the booking details & click **CONTINUE** to proceed further.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 4 5



MAERSK

Prices

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Book

New booking

Duplicate booking

Click **BOOK** in the top menu and select **NEW BOOKING**.

ETA Changes

Changes in the last

24 hrs

1

1-3 days

99+

3-7 days

99+

ETA changed by

1-3 days

20

3-7 days

99+

Over 7 days

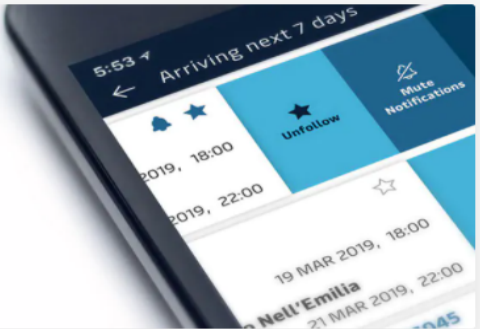
99+

View all

Maersk Shipment app

Download the app today and experience cargo visibility wherever you are.

Maersk Shipment app



Maersk Spot

Your Spot prices for 40FT DRY

Xingang

18 Feb 2021



Visakhapatnam

17 Mar 2021



Total price
USD 3667

Basic ocean freight
USD 3200

Book

Latest Advisories

[Maersk Essen 051N impacted by heavy weather](#)

08 FEB

[Sliding TA5 sailings to restore schedule performance](#)

05 FEB

Submission MDGF deadline available in [Indonesia LocalInfo](#) click tab **Document Submission Deadline** – (SI, VGM, Charcoal, DG)



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

**DANGEROUS
GOODS (DG)**

AMEND

CANCEL

1 2 3 4 5

Your booking details

From

Service mode

CARRIER HAULAGE (SQ)

MERCHANT HAULAGE (CY)

Location

Manila, Philippines

To

Service mode

MERCHANT HAULAGE (CY)

CARRIER HAULAGE (SQ)

Location

Los Angeles (California), United States

☐ I want to pick up the empty container(s) in another city

Price owner

KUEHNE & NAGEL PHILS INC- (428100123KU)
PASAY, PHILIPPINES
Customer reference (optional)

REMOVE EDIT

Show full address

Booked by contact

Alvin Reyes (42800273509)
Selected contact associated with the customer requesting the booking

REMOVE EDIT

Earliest departure date

24 SEP 2019

Containers within your booking

Commodity

Autoparts, car parts, vehicle parts, motorcycle parts, bicycle parts, new

☐ This cargo requires temperature control
☐ This cargo is considered dangerous

Container type & size

20 Dry Standard

Number of containers

1

Weight per container (kg - cargo only)

100

☐ I wish to use a shipper's own container, an import return container or a triangulation option
☐ The cargo is oversized
[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

CONTINUE

On page one of the booking form,
check the box **"The cargo is considered dangerous"**.

Complete all other required information in the form and
click **CONTINUE**.

Submission MDGF (Multimodal Dangerous Good Form) deadline
<https://maersk.com/local-information/indonesia/export> click tab **Procedure**



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

**DANGEROUS
GOODS (DG)**

AMEND

CANCEL

1 2 3 4 5



☒ 20' Dry Standard (1500 kg) Chemical products, nos
☒ Edit container details

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container	Commodity	Show All
20' Dry Standard (15000 kg)	Chemical products, nos	Show Details
<input checked="" type="checkbox"/> Add haulage details		Apply to all
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details
<input checked="" type="checkbox"/> Add haulage details		Apply to all
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details
<input checked="" type="checkbox"/> Add haulage details		Apply to all

Dangerous Cargo Details

Please provide further information regarding the dangerous cargo. This information is required for approval.

Container	Commodity	Show All
20' Dry Standard (15000 kg)	Chemical products, nos	Show Details
<input checked="" type="checkbox"/> Add IMO Details		Apply to all
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details
<input checked="" type="checkbox"/> Add IMO Details		Apply to all
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details
<input checked="" type="checkbox"/> Add IMO Details		Apply to all

Additional notes(optional, applies to all containers)

0/4000

Click on “**add IMO details**” for the container.

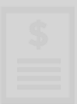
It is possible to add different IMO/UN details into the container.

Submission MDGF (Multimodal Dangerous Good Form) deadline <https://maersk.com/local-information/indonesia/export> click tab **Procedure**



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

**DANGEROUS
GOODS (DG)**

AMEND

CANCEL

1 2 3 **4** 5



QUOTE BOOK MANAGE

Help Contact English George D. Laporte Settings

Add IMO Details

IMDG Amendment

IMDG Amendment 38-16

IMO Classification

Select IMO Class

UN or NA Number

Select UN or NA Number

Select as

☐ UN Number ☐ NA Number

Outer packaging

Quantity

Packing type

Select package type

Inner packaging (if applicable)

Quantity

Packing type

Select package type

Commodity packing

Packaging Group (if applicable)

Select packaging group

Pack Quantity Type (if applicable)

Select packing quantity

Weights and measures

Gross weight

kg

Net weight

kg

Net explosive content

(if applicable)

kg

Volume

(if applicable)

Other information

Proper shipping name

Technical name (if applicable)

CANCEL

SAVE

Input the required IMO/UNI details and click **SAVE**.

Submission MDGF (Multimodal Dangerous Good Form) deadline <https://maersk.com/local-information/indonesia/export> click tab **Procedure**



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

**DANGEROUS
GOODS (DG)**

AMEND

CANCEL

1 2 3 4 **5**



☒ 20' Dry Standard (1500 kg) Chemical products, nos
☒ Edit container details

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container	Commodity	Show All
20' Dry Standard (15000 kg)	Chemical products, nos	Show Details Apply to all
<input checked="" type="checkbox"/> Add haulage details		
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details Apply to all
<input checked="" type="checkbox"/> Add haulage details		
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details Apply to all
<input checked="" type="checkbox"/> Add haulage details		

Equipment release time and place are to be confirmed by Maersk Line

Dangerous Cargo Details

Please provide further information regarding the dangerous cargo. This information is required for approval.

Container	Commodity	Show All
20' Dry Standard (15000 kg)	Chemical products, nos	Show Details Apply to all
<input checked="" type="checkbox"/> Add additional IMO Details		
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details Apply to all
<input checked="" type="checkbox"/> Add IMO Details		
20' Dry Standard (1500 kg)	Chemical products, nos	Show Details Apply to all
<input checked="" type="checkbox"/> Add IMO Details		

Additional notes(optional, applies to all containers)

0/4000

After you have updated the IMO/UN details, it is easy to copy the same details into all containers on the booking.

Submission MDGF (Multimodal Dangerous Good Form) deadline <https://maersk.com/local-information/indonesia/export> click tab Procedure



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

AMEND

CANCEL

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MAERSK

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Dashboard

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Shipment overview - Import

All inbound

MyFinance

Remote container management

Payer standing instructions

Order bill of lading

Case management

Maersk Flow

New

Click on **MANAGE** in the top menu and select *Shipment Overview - Export* to track shipments or to search for a shipment.

E-Bookings and E-Booking amendments sent from 5:01pm to 7:59am, Booking confirmation will be sent until 10am the next business day



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 4



Shipment Overview - Export

All Pending tasks Awaiting Maersk ETA changes Export customs

Shipment, B/L, Container no.

SEARCH

Confirmed

SAVED FILTERS

SHOW ADVANCED OPTIONS

Shipment no.	From	To	Vessel	Booked By Ref	Cargo
968799944	Xingang, 12, CN On May 04 departing from Xingang, 12, ...	Chornomorsk, UA On Jun 18 arriving at Chornomorsk, UA	MAERSK YAMUNA Flag: SG, Built: 2004		Autoparts, car parts, vehicle parts... in1x 20ft Dry
968799971	Xingang, 12, CN On May 04 departing from Xingang, 12, ...	Chornomorsk, UA On Jun 18 arriving at Chornomorsk, UA	MAERSK YAMUNA Flag: SG, Built: 2004		Autoparts, car parts, vehicle parts... in3x containers
968825049	Xingang, 12, CN On May 04 departing from Xingang, 12, ...	Chornomorsk, UA On Jun 18 arriving at Chornomorsk, UA	MAERSK YAMUNA Flag: SG, Built: 2004		Leather accessories in1x 40ft High Cube Dry
968856655	Xingang, 12, CN On May 11 departing from Xingang, 12, ...	Chornomorsk, UA On Jun 25 arriving at Chornomorsk, UA	MAERSK YANGTZE Flag: PT, Built: 2003		Furniture, nos in1x 40ft High Cube Dry
968856670	Xingang, 12, CN On May 11 departing from Xingang, 12, ...	Chornomorsk, UA On Jun 25 arriving at Chornomorsk, UA	MAERSK YANGTZE Flag: PT, Built: 2003		Furniture, nos in1x 40ft High Cube Dry
582527213	Shanghai, 31, CN On May 29 departing from Shanghai, 31, ...	Kaliningrad, RU On Jun 29 arriving at Kaliningrad, RU	MAGLEBY MAERSK Flag: DK, Built: 2014		Multiple commodities in2x containers

6 shipments in total

When you have found the relevant shipment, click it to access [the Shipment Binder](#).

E-Bookings and E-Booking amendments sent from 5:01pm to 7:59am, Booking confirmation will be sent until 10am the next business day



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

AMEND

CANCEL

1 2 **3** 4



[back to overview](#)

Shipment Binder 582527213

Departing on **30 May 2019**
Shanghai, 31, CN

Arriving on **29 Jun 2019**
Kaliningrad, RU

Multiple Commodities
2 containers

Overview

Documents

Containers

Pricing

Log

Additional services

Place of receipt
Shanghai
on 30 May 2019, 00:30

Port of loading
 Shanghai, 31, CN
Departing 30 May 2019, 00:30

Ocean Transit Time **31 Days**

Port of discharge
Kaliningrad, RU
Arriving 29 Jun 2019, 07:00

Place of delivery
Kaliningrad
on 29 Jun 2019, 07:00

[View detailed transport plan](#)

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no. 582527213

Booked by	George D. Laporte on 22 May 2019 17:06 (local time)
Contract ID	123456789
Price Calculation Date	29.May.2019
Booked By Reference	
Service Mode	Merchant Haulage (CY) - Merchant Haulage (CY)
Additional References	None
Deadline - CY	23.May.2019 22:00
Deadline SI-Non AMS	N/A
Deadline SI-AMS	22.May.2019 14:00
Deadline-VGM	23.May.2019 15:00

Shipping instructions

Your booking has not yet been confirmed

Actions

DUPLICATE BOOKING

AMEND BOOKING

CANCEL BOOKING

IMPORT DELIVERY ORDER

R/L RELEASE

Click **AMEND BOOKING** and enter the amendment details.

E-Bookings and E-Booking amendments sent from 5:01pm to 7:59am, Booking confirmation will be sent until 10am the next business day



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3 4



Amendment Request 592605775

Configure your amendment details below

Booking Details

Contact person: Darathun Damanhuri
Booked By Reference (Optional): PO number, order number etc.
Send a copy of the amendments to below email: Diana.Christina@maersk.com

Parties

Show Party Details

Service Contract Number (Optional)

297924344

Schedule

Departure	Arrival	Ocean Transit Time	Vessel / Voyage	
16 Mar	13 Apr	28 Days	MAERSK YAMUNA / 011N	Show details and deadlines
23 Mar	20 Apr	28 Days	TINA I / 012N	Show details and deadlines
30 Mar	27 Apr	28 Days	CONTI CANBERRA / 013N	Show details and deadlines
06 Apr	04 May	28 Days	GSL VINIA / 014N	Show details and deadlines

Show more schedules

Container Details

Show Container Details

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container	Commodity	
40' Dry High (4000 kg) Edit haulage details	Handbags, leather, trunks, suitcase, briefcase, wallets, purses, back-packs, school bags	Show Details

Equipment release time and place are to be confirmed by Maersk

Additional References

For amendment of Additional References section please use the Additional Comments field.

Additional Comments

Overview

REQUEST AMENDMENT

Container
1x 40' Dry High

Commodity
Handbags, leather, trunks, suitcase, briefcase, wallets, purses, back-packs, school bags

From (City, Country/Region)
Jakarta, Indonesia

To (City, Country/Region)
Antwerp, Belgium

Edit shipment details

Overview

REQUEST AMENDMENT

Container
1x 40' Dry High

Commodity
Paper, paperboard, packing material

From
Strophenheim (Baden-Wuerttemberg) Germany

Click **REQUEST AMENDMENT**.

E-Bookings and E-Booking amendments sent from 5:01pm to 7:59am, Booking confirmation will be sent until 10am the next business day



MAERSK





BOOK NEW
SHIPMENT

DUPLICATE
BOOKING

DANGEROUS
GOODS (DG)

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Shipment overview - Export

Shipment overview - Import

All inbound

MyFinance

Remote container management

Payer standing instructions

Order bill of lading

Case management

Maersk Flow New

Click on **MANAGE** in the top menu and select **Shipment Overview - Export** to track shipments or to search for a shipment.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

1 2 3



Shipment Overview - Export

All Pending tasks Awaiting Maersk ETA changes Export customs

Shipment, B/L, Container no.

SEARCH

Confirmed

SAVED FILTERS

SHOW ADVANCED OPTIONS

Shipment no.	From	To	Vessel	Booked By Ref	Cargo
968799944	Xingang, 12. CN On May 04 departing from Xingang, 12, ...	Chornomorsk. UA On Jun 18 arriving at Chornomorsk, UA	MAERSK YAMUNA Flag: SG, Built: 2004		Autoparts, car parts, vehicle parts... in1x 20ft Dry
968799971	Xingang, 12. CN On May 04 departing from Xingang, 12, ...	Chornomorsk. UA On Jun 18 arriving at Chornomorsk, UA	MAERSK YAMUNA Flag: SG, Built: 2004		Autoparts, car parts, vehicle parts... in3x containers
968825049	Xingang, 12. CN On May 04 departing from Xingang, 12, ...	Chornomorsk. UA On Jun 18 arriving at Chornomorsk, UA	MAERSK YAMUNA Flag: SG, Built: 2004		Leather accessories in1x 40ft High Cube Dry
968856655	Xingang, 12. CN On May 11 departing from Xingang, 12, CN	Chornomorsk. UA On Jun 25 arriving at Chornomorsk, UA	MAERSK YANGTZE Flag: PT, Built: 2003		Furniture, nos in1x 40ft High Cube Dry
968856670	Xingang, 12. CN On May 11 departing from Xingang, 12, CN	Chornomorsk. UA On Jun 25 arriving at Chornomorsk, UA	MAERSK YANGTZE Flag: PT, Built: 2003		Furniture, nos in1x 40ft High Cube Dry
582527213	Shanghai, 31. CN On May 29 departing from Shanghai, 31, ...	Kaliningrad, RU On Jun 29 arriving at Kaliningrad, RU	MAGLEBY MAERSK Flag: DK, Built: 2014		Multiple commodities in2x containers

6 shipments in total

When you have found the relevant shipment, [click on it](#) to access the Shipment Binder.



MAERSK





BOOK NEW SHIPMENT

DUPLICATE BOOKING

DANGEROUS GOODS (DG)

AMEND

CANCEL

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[back to overview](#)

Shipment Binder 582527213

Departing on **30 May 2019**
Shanghai, 31, CN

Arriving on **29 Jun 2019**
Kaliningrad, RU

Multiple Commodities
2 containers

Overview

Documents

Containers

Pricing

Log

Additional services

Place of receipt
Shanghai
on 30 May 2019, 00:30

Port of loading
 Shanghai, 31, CN
Departing 30 May 2019, 00:30

Ocean Transit Time **31 Days**

Port of discharge
Kaliningrad, RU
Arriving 29 Jun 2019, 07:00

Place of delivery
Kaliningrad
on 29 Jun 2019, 07:00

[View detailed transport plan](#)

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no. 582527213

Booked by	George D. Laporte on 22 May 2019 17:06 (local time)
Contract ID	123456789
Price Calculation Date	29.May.2019
Booked By Reference	
Service Mode	Merchant Haulage (CY) - Merchant Haulage (CY)
Additional References	None
Deadline - CY	23.May.2019 22:00
Deadline SI-Non AMS	N/A
Deadline SI-AMS	22.May.2019 14:00
Deadline-VGM	23.May.2019 15:00

Shipping instructions

Your booking has not yet been confirmed

Actions

DUPLICATE BOOKING

AMEND BOOKING

CANCEL BOOKING

IMPORT DELIVERY ORDER

B/L RELEASE

Click on **CANCEL BOOKING**.



MAERSK





SHIPMENT

SHIPMENT
OVERVIEW

SHIPMENT
BINDER

SUBMIT SI

ACCOUNT
SETTINGS

RE-SUBMIT SI

NOTIFICATION

APPROVE OR
AMEND

TRACKING

SUBMIT VGM

PRINT FINAL
TANSPORT DOC

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Shipment overview - Import

All inbound

MyFinance

Remote container management

Payer standing instructions

Order bill of lading

Case management

Maersk Flow

New

Click **MANAGE** in the top menu and select **Shipment Overview – Export** in the list.



MAERSK





Shipment Overview - Export

ALL	PENDING TASKS	AWAITING MAERSK LINE	ETA CHANGES	EXPORT CUSTOMS
<div> <input type="text" value="Shipment, B/L, Container no."/> <input type="button" value="SEARCH"/> </div> <div> Confirmed SAVED FILTERS SHOW ADVANCED OPTIONS </div>				
Shipment no.	From	To	Vessel	Cargo
577866808	Itajai, SC, BR On Aug 18 departing from Itajai...	Busan, KR On Sep 29 arriving at Busan, KR	PENDING MOTHER VSL Built: 1993	Coffee, non-roasted, non-frozen in1x 40ft Dry
578136111	Jawaharlal Nehru, 27, IN On Aug 30 departing from Jaw...	Salalah, OM On Sep 06 arriving at Salalah, O...	MAERSK KLAIPEDA Flag: HK, Built: 2001	Cotton, textiles in1x 20ft Dry
578147879	Bremerhaven, HB, DE On Sep 02 departing from Bre...	Shanghai, 31, CN On Oct 03 arriving at Shanghai...	MARIBO MAERSK Flag: DK, Built: 2014	Garments, apparel, new in1x 20ft Dry
577965441	Yangon, MM On Sep 05 departing from Yang...	Bremerhaven, HB, DE On Oct 06 arriving at Bremerha...	MCC KYOTO Flag: LR, Built: 2008	Cotton, textiles in1x 20ft Dry
4 shipments in total				

Now you can select:

- **Search** – to search for a specific shipment
- **Filter** – to filter the overview
- **Shipment no.** – to view the shipment details
- **Pending Tasks** – to get an overview of the pre-shipment tasks you need to complete
- **Awaiting Maersk** – to see an overview of the tasks awaiting completion by us
- **ETA Changes** – to view schedule changes and new schedule updates

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The Shipment Binder contains all the information you need about a shipment, including any tasks that still need to be completed. If you want to take any actions on a shipment – such as change the shipment details or submit or amend the Shipping Instruction or VGM (Verified Gross Mass) – this is the place to do it.

- Information in the Shipment Binder includes:
- A transport plan, with ports, vessels, arrival/departure times, etc.
- Tracking information for individual containers
- A link to all documents, including the Bill of Lading and Arrival Notice
- A log of all interactions related to the shipment

All information in the Shipment Binder reflects the information in our systems and is fully up to date.



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Click **MANAGE** and select **Shipment Overview** or use Track shipments to search for a shipment.

When you have found the relevant shipment, click on it to access the Shipment Binder.



Shipment Overview - Export

ALL	PENDING TASKS	AWAITING MAERSK LINE	ETA CHANGES	EXPORT CUSTOMS
<input type="text" value="Shipment, B/L, Container"/> <input type="button" value="SEARCH"/>				
Confirmed SAVED FILTERS SHOW ADVANCED OPTIONS				
Shipment no.	From	To	Vessel	Cargo
577866808	Itapua, SC, BR On Sep 29 departing from Itajai...	Busan, KR On Sep 29 arriving at Busan, KR	PENDING MOTHER VSL Built: 1993	Coffee, non-roasted, non-frozen in1x 40ft Dry
577885970	Bremerhaven, HB, DE On Oct 03 departing from Bre...	Haiphong, 62, VN On Oct 03 arriving at Haiphong...	MUNKEBO MAERSK Flag: DK, Built: 2014	Chemical products, nos in1x 20ft Dry
578147879	Bremerhaven, HB, DE On Oct 03 departing from Bre...	Shanghai, 31, CN On Oct 03 arriving at Shanghai...	MARIBO MAERSK Flag: DK, Built: 2014	Garments, apparel, new in1x 20ft Dry
577965441	Yangon, MM On Sep 05 departing from Yang...	Bremerhaven, HB, DE On Oct 06 arriving at Bremerha...	MCC KYOTO Flag: LR, Built: 2008	Cotton, textiles in1x 20ft Dry
ZHANGTONY 578424296	Shanghai, 31, CN On Sep 14 departing from Shan...	Kolkata, 19, IN On Oct 04 arriving at Kolkata, 1...	MSC IRENE Flag: PA, Built: 2009	White goods in1x 40ft High Cube Dry
	Bremerhaven, HB, DE On Sep 16 departing from Brem...	Hong Kong, HK On Oct 16 arriving at Hong Kon...	MARGRETHE MAERSK Flag: DK, Built: 2015	Berries nos, frozen in1x 20ft Dry
6 shipments in total				

Now you can select:

- **Overview** – to see an overview of the shipments details
- **Documents** – to see the shipment documentation
- **Containers** – to see an overview of the containers within a shipment
- **Pricing** – to see prices and payment information
- **Log** – to see a list of actions taken regarding the shipment
- **Additional Services** - to see a list of Value Added Services that are available

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← back to overview

Shipment Binder 578254325

Departing on 20 Sep 2018
Hamburg, HH, DE

Arriving on 28 Oct 2018
Ho Chi Minh City, ...

Iron, steel, iron and steel a...
1 x 20ft Dry

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DOCUMENTS

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ADDITIONAL SERVICES

Latest event: Gate in in Hamburg, HH, DE on 14 Sep 2018, 09:33

Place of receipt
Bremerhaven
on 20 Sep 2018, 13:00

Port of loading
 Bremerhaven, HB, DE
Departing 20 Sep 2018, 13:00
Ocean Transit Time **38 Days**

Port of discharge
Haiphong, 62, VN
Arriving 28 Oct 2018, 08:00

Place of delivery
Haiphong
on 28 Oct 2018, 08:00

View detailed transport plan

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no. 578254325

Booked by **George D. Laporte** on 05 Sep 2018 11:47 (local time)
Contract ID -
Price Calculation Date 20.Sep.2018
Booked By Reference 123456789
Service Mode Merchant Haulage (CY) - Merchant Haulage (CY)
Additional References None
Deadline - CY 18.Sep.2018 01:00
Deadline SI-Non AMS 17.Sep.2018 07:00
Deadline SI-AMS N/A
Deadline-VGM 17.Sep.2018 15:00

Actions

DUPLICATE BOOKING
AMEND BOOKING
CANCEL BOOKING
SUBMIT VGM
IMPORT DELIVERY ORDER
B/L RELEASE

Bill of Lading 578254325

Shipping instructions submitted on 18 Sep 2018 12:19 (local time).

We are processing the draft bill of lading based on your instruction including the payment terms, it will be available soon.

APPROVE VERIFY COPY

AMEND VERIFY COPY

RE-SUBMIT SHIPPING INSTRUCTIONS

To make amendments to the booking or submit documents, select the Overview tab. From here you can:

- Amend your booking/shipment details
- Cancel bookings
- Submit documents, including the Verified Gross Mass (VGM)
- Duplicate an existing booking
- Import delivery orders



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In order to load your container(s), we need information about the shipper/consignee and the cargo. All this should be provided in the Shipping Instruction. (Container stuffing details can be uploaded via an Excel file.) You can see the deadlines for submitting Shipping Instructions in the Overview and Binder tabs.

If your shipment was created as a duplicate of a previous shipment, all of the details will be copied into the Shipping Instruction.

Get your Verify Copy within
8 working hours via website

FREE

SI submission
Deadline in [here](#)



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Click **MANAGE** in the top menu and select **Shipment Overview - Export** or perform a tracking to flow to the Shipment Binder.



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Shipment Overview - Export

ALL PENDING TASKS AWAITING MAERSK LINE ETA CHANGES EXPORT CUSTOMS

Shipment no.	From	To	Vessel	Deadline SI-Non AMS	Deadline SI-AMS	Submit SI
THUNHI888	Ho Chi Minh Cit... On Oct 08 departing f...	Montgomery, A... On Nov 10 arriving at ...	CORNELIA MAERSK Flag: DK, Built: 2002	N/A	N/A	SUBMIT
966237379	Chengdu, 51, CN On Nov 05 departing f...	Dekheila - Alex... On Dec 05 arriving at ...	MAERSK ELBA Flag: SG, Built: 2011	N/A	02 Nov 10:00	SUBMIT
577996843	Laem Chabang... On Sep 29 departing f...	Bremerhaven, ... On Oct 27 arriving at ...	CHRISTA SCHULTE Flag: SG, Built: 2014	28 Sep 9:00	27 Sep 6:00	SUBMIT
577988946	Bremerhaven, ... On Oct 14 departing fr...	Shanghai, 31, CN On Nov 14 arriving at ...	MARSTAL MAERSK Flag: DK, Built: 2014	11 Oct 22:00	N/A	SUBMIT
577965491	Yangon, MM On Sep 19 departing f...	Bremerhaven, ... On Oct 20 arriving at ...	MCC DHAKA Flag: PT, Built: 2007	22 Sep 12:00	N/A	SUBMIT
577965441	Yangon, MM On Sep 05 departing f...	Bremerhaven, ... On Oct 06 arriving at ...	MCC KYOTO Flag: LR, Built: 2008	08 Sep 12:00	N/A	SUBMIT
577227874	Dalian, 21, CN On Jul 03 departing fr...	Douala, CM On Aug 23 arriving at ...	HAMMONIA BERO... Flag: LR, Built: 2006	N/A	N/A	SUBMIT
EMILY0002	Xingang, 12, CN On Jul 16 departing fr...	Gdansk, PL On Aug 24 arriving at ...	MARIBO MAERSK Flag: DK, Built: 2014	N/A	13 Jul 0:00	SUBMIT
965357108	Xiamen, 35, CN On Aug 03 departing f...	New Delhi, 07, IN On Aug 21 arriving at ...	OOCL NINGBO	01 Aug 1:30	N/A	SUBMIT
GDSM00012	Shanghai, 31, CN On Jun 29 departing f...	Long Beach, C... On Jul 12 arriving at L...	MSC BERYL Flag: PA, Built: 2010	N/A	26 Jun 10:00	SUBMIT
575320835	Bremerhaven, ... On Jun 12 departing f...	Shanghai, 31, CN On Jul 09 arriving at ...	MARIBO MAERSK Flag: DK, Built: 2014	08 Jun 22:00	N/A	SUBMIT
575180065	Bremerhaven, ... On Apr 24 departing f...	Shanghai, 31, CN On May 21 arriving at ...	MSC ELOANE Flag: LR, Built: 2016	21 Apr 0:00	N/A	SUBMIT
574455510	Bremerhaven, ... On Dec 31 departing f...	Shanghai, 31, CN On Jan 29 arriving at ...	MARGRETHE MAE... Flag: DK, Built: 2015	N/A	N/A	SUBMIT
574436078	Bremerhaven, ... On Dec 31 departing f...	Shanghai, 31, CN On Jan 29 arriving at ...	MARGRETHE MAE... Flag: DK, Built: 2015	N/A	N/A	SUBMIT
574210617	Shanghai, 31, CN On Dec 03 departing f...	St Petersburg, ... On Jan 07 arriving at ...	EDITH MAERSK Flag: DK, Built: 2007	N/A	N/A	SUBMIT

Click **PENDING TASK** on Shipment Overview and select “**Submit**” to view list of bookings with missing Shipping Instruction or view the Overview page in Shipment Binder.

Click **SUBMIT SHIPPING INSTRUCTION**.



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1 Document Properties — 2 Cargo Details — 3 Parties — 4 Payment Details — 5 Review —

NEXT

Document Properties

Document Type

Waybill - Shipped on Board

Issue Bill of Lading to

KUEHNE & NAGEL PHILS INC-
428100123KU
KUEHNE & NAGEL PHILS INC-
507 5/F UNIT 501H 508H HARBOR DRIVE
5 E-COM CENTER PACIFIC DRIVE EXT MQA
1300 Pasay

CHANGE CLEAR

Mandatory requirements for submitting a shipping instruction
can be downloaded [here](#)

Advanced options (Optional)

Request Certificate(s)

To request certificates

Request Alternate Spelling of Locations

To request alternate "port translations"

Additional References

To give a reference or TO INDICATE YOU ARE A
MASTER BL (for NVOCCs)

Request Multiple Bills Of Lading

To request multiple BL for 1 booking

Combine multiple shipments into one bill of lading

To request 1 BL for multiple bookings

If the customer don't provide al **mandatory information** in the Shipping Instruction, it will be rejected.

You can see the mandatory information by click [HERE](#) (red round). The link is to a PDF file with list of countries & information mandatroy details needed for both export & import.



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Shipping Instructions for Shipment no. THUNHI888

Document Properties Cargo Details Parties Payment Details **Review**

This is a preview of your transport document

Please review it and go back to correct any misinformation

By clicking Submit, you agree to the "Shipping Instructions Terms".



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LINE

Document Type

Waybill - Shipped on Board

SCAC

MAEU

Shipper

Iaportika

Booking no:

THUNHI888

B/L No.

THUNHI888

Export Reference

Svc Contract

123456789

Consignee

Gcss
Dampfaergevej
Pakhus D, 2nd Floor
Copenhagen
2100
Denmark

Notify Party

-

Onward Inland Routing

-

Vessel

MAERSK SHANGHAI

Voyage No.

841W

Place of Receipt:

Ho Chi Minh City

Port of loading

Vung Tau

Port of Discharge

Savannah

Place of Delivery

Montgomery

PARTICULARS FURNISHED BY SHIPPER

Kind of packages; Description of goods; Container No./Seal No.

1 Container said to Contain 5 jhhkj

Weight

10000 KGS

Measurement

-

65465464 40 DRY 8'6 5 jhhkj 10000 KGS Tare Weight - 3705 KGS

FREIGHT COLLECT

CY/SD

☐ I do not require Verify Copy
(Considered as approved)

SUBMIT

SAVE

PREVIOUS

After updating the required details, you can choose to "save" the Shipping Instruction information for later submission or click on **SUBMIT** and the information are send to our backend system.



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Click **MANAGE** in the top menu and select **Shipment Overview** or use Track shipments to search for a shipment.



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ETA CHANGES

EXPORT CUSTOMS

Shipment, B/L, Container

SEARCH

Confirmed

SAVED FILTERS

SHOW ADVANCED OPTIONS

Shipment no.	From	To	Vessel	Cargo
577866808	Itapirica, SC, BR On Aug 10 departing from Itajaí...	Busan, KR On Sep 29 arriving at Busan, KR	PENDING MOTHER VSL Built: 1993	Coffee, non-roasted, non-frozen in1x 40ft Dry
577885970	Bremerhaven, HB, DE On Aug 10 departing from Bre...	Haiphong, 62, VN On Oct 03 arriving at Haiphong...	MUNKEBO MAERSK Flag: DK, Built: 2014	Chemical products, nos in1x 20ft Dry
578147879	Bremerhaven, HB, DE On Aug 10 departing from Bre...	Shanghai, 31, CN On Oct 03 arriving at Shanghai...	MARIBO MAERSK Flag: DK, Built: 2014	Garments, apparel, new in1x 20ft Dry
577965441	Yangon, MM On Sep 05 departing from Yang...	Bremerhaven, HB, DE On Oct 06 arriving at Bremerha...	MCC KYOTO Flag: LR, Built: 2008	Cotton, textiles in1x 20ft Dry
ZHANGTONY 578424296	Shanghai, 31, CN On Sep 14 departing from Shan...	Kolkata, 19, IN On Oct 04 arriving at Kolkata, 1...	MSC IRENE Flag: PA, Built: 2009	White goods in1x 40ft High Cube Dry
	Bremerhaven, HB, DE On Sep 16 departing from Brem...	Hong Kong, HK On Oct 16 arriving at Hong Kon...	MARGRETHE MAERSK Flag: DK, Built: 2015	Berries nos, frozen in1x 20ft Dry

6 shipments in total

When you have found the relevant shipment that you want to re-submit, click on it to access the Shipment Binder.

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Place of receipt
Bremerhaven
on 20 Sep 2018, 13:00

Port of loading
 Bremerhaven, HB, DE
Departing 20 Sep 2018, 13:00
Ocean Transit Time **38 Days**

Port of discharge
Haiphong, 62, VN
Arriving 28 Oct 2018, 08:00

Place of delivery
Haiphong
on 28 Oct 2018, 08:00

View detailed transport plan

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no. 578254325

Booked by **George D. Laporte** on 05 Sep 2018 11:47 (local time)
Contract ID -
Price Calculation Date 20.Sep.2018
Booked By Reference 123456789
Service Mode Merchant Haulage (CY) - Merchant Haulage (CY)
Additional References None
Deadline - CY 18.Sep.2018 01:00
Deadline SI-Non AMS 17.Sep.2018 07:00
Deadline SI-AMS N/A
Deadline-VGM 17.Sep.2018 15:00

Actions

DUPLICATE BOOKING
AMEND BOOKING
CANCEL BOOKING
SUBMIT VGM
IMPORT DELIVERY ORDER
B/L RELEASE

Bill of Lading 578254325

Shipping instructions submitted on 18 Sep

We are processing the draft bill of lading based on your instruction including the payment terms, it will be available soon.

APPROVE VERIFY COPY

AMEND VERIFY

RE-SUBMIT SHIPPING INSTRUCTIONS



Parties

First Notify Party

Booked By

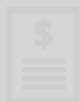
Transport Document Receiver

In the Shipment Binder click **RE-SUBMIT SHIPPING INSTRUCTIONS.**



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When a Shipping Instruction has been processed, you will be able to see a Verify Copy in PDF format. You can download the Verify Copy, print it or forward it to any relevant parties.

If anything is incorrect in the Verify Copy, you can amend the information by repeating the steps for submitting a shipping instruction.

You can receive an email notification when your Verify Copy is ready

If you have any further questions, please [contact your local office](#).

Note:

BL release can only be done once:

1. Containers are loaded and Feeder vessel departed
2. Final SI is submitted, BL is approved
3. . Prepaid Charges settled and payment is posted



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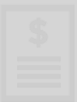
Payer standing instructions

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Maersk Flow New

Click **MANAGE** and **select Shipment Overview - Export**.



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Shipment Overview - Export

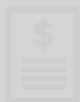
EXPORT CUSTOMS				
ALL	PENDING TASKS	AWAITING MAERSK LINE	EXPORT CUSTOMS	EXPORT CUSTOMS
Submit 186 Verify 52 Print Original B/L Print Waybill 268 VGM 187				
SHOW ADVANCED OPTIONS				
B/L no.	From	To	Ship	
606018308 View PDF	Paranagua, PR, BR On Sep 15 departing from Para...	Manila, PH	CAP SAN LORENZO Flag: DK, Built: 2013	✓ APPROVE AMEND
578353083 View PDF	Hamburg, HH, DE On Sep 13 departing from Ham...	Keelung, TW	MAREN MAERSK Flag: DK, Built: 2014	✓ APPROVE AMEND
577990655 View PDF	Doha, QA On Sep 15 departing from Doha...	Ningbo, 33, CN	HYUNDAI HOPE Flag: MH	✓ APPROVE AMEND
578171783 View PDF	Bremerhaven, HB, DE On Sep 16 departing from Brem...	Balboa, PA	MAERSK NIJMEGEN Flag: HK, Built: 2009	✓ APPROVE AMEND
578342033 View PDF	Bremerhaven, HB, DE On Sep 17 departing from Brem...	Melbourne, VI, AU	MUMBAI MAERSK Flag: DK, Built: 2018	✓ APPROVE AMEND
578257428 View PDF	Kuppenheim, BW, DE On Sep 17 departing from Antw...	Dar es Salaam, TZ	MAREN MAERSK Flag: DK, Built: 2014	✓ APPROVE AMEND
578122195 View PDF	Metzingen (Wuertt), BW... On Sep 20 departing from Bre...	Cincinnati, OH, US	MSC SAO PAULO Flag: LR	✓ APPROVE AMEND
577856285 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Newark, NJ, US	MSC SAO PAULO Flag: LR	✓ APPROVE AMEND
577905182 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Newark, NJ, US	MSC SAO PAULO Flag: LR	✓ APPROVE AMEND
578126947 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Newark, NJ, US	MSC SAO PAULO Flag: LR	✓ APPROVE AMEND
578180342 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Port Everglades, FL, US	MSC SAO PAULO Flag: LR	✓ APPROVE AMEND
578449229 View PDF	Rotterdam, ZH, NL On Sep 25 departing from Rott...	Shanghai, 31, CN	EUGEN MAERSK Flag: DK, Built: 2008	✓ APPROVE AMEND
577854495 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Chicago, IL, US	MAERSK KENTUCKY Flag: US, Built: 1999	✓ APPROVE AMEND
578257429 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Shanghai, 31, CN	EUGEN MAERSK Flag: DK, Built: 2008	✓ APPROVE AMEND

Click **PENDING TASKS** on Shipment Overview - Export and select "Verify".



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ALL PENDING TASKS AWAITING MAERSK LINE ETA CHANGES EXPORT CUSTOMS

Submit 186 Verify 62 Print Original B/L Print Original VGM

SHOW ADVANCED OPTIONS

B/L no.	From	To	Vessel
606018308 View PDF	Paranagua, PR, BR On Sep 15 departing from Para...	Manila, PH	CAP SAN LORENZO Flag: DK, Built: 2013
578353083 View PDF	Hamburg, HH, DE On Sep 13 departing from Ham...	Keelung, TW On Oct 23 arriving at Keelung, ...	MAREN MAERSK Flag: DK, Built: 2014
577990655 View PDF	Doha, QA On Sep 15 departing from Doha...	Ningbo, 33, CN On Oct 07 arriving at Ningbo, 3...	HYUNDAI HOPE Flag: MH
578171783 View PDF	Bremerhaven, HB, DE On Sep 16 departing from Brem...	Balboa, PA On Oct 03 arriving at Balboa, PA	MAERSK NIJMEGEN Flag: HK, Built: 2009
578342033 View PDF	Bremerhaven, HB, DE On Sep 17 departing from Brem...	Melbourne, VI, AU On Nov 02 arriving at Melbourn...	MUMBAI MAERSK Flag: DK, Built: 2018
578257428 View PDF	Kuppenheim, BW, DE On Sep 17 departing from Antw...	Dar es Salaam, TZ On Oct 24 arriving at Dar es Sal...	MAREN MAERSK Flag: DK, Built: 2014
578122195 View PDF	Metzingen (Wuertt), BW... On Sep 20 departing from Bre...	Cincinnati, OH, US On Oct 01 arriving at Newark, N...	MSC SAO PAULO Flag: LR
577856285 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Newark, NJ, US On Oct 01 arriving at Newark, N...	MSC SAO PAULO Flag: LR
577905182 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Newark, NJ, US On Oct 01 arriving at Newark, N...	MSC SAO PAULO Flag: LR
578126947 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Newark, NJ, US On Oct 01 arriving at Newark, N...	MSC SAO PAULO Flag: LR
578180342 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Port Everglades, FL, US On Oct 08 arriving at Port Ever...	MSC SAO PAULO Flag: LR
578449229 View PDF	Rotterdam, ZH, NL On Sep 25 departing from Rott...	Shanghai, 31, CN On Oct 26 arriving at Shanghai...	EUGEN MAERSK Flag: DK, Built: 2008
577854495 View PDF	Rotterdam, ZH, NL On Sep 18 departing from Rott...	Chicago, IL, US On Oct 11 arriving at Norfolk, VA...	MAERSK KENTUCKY Flag: US, Built: 1999
578257429 View PDF	Rotterdam, ZH, NL On Sep 25 departing from Rott...	Shanghai, 31, CN On Oct 26 arriving at Shanghai...	EUGEN MAERSK Flag: DK, Built: 2008

✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
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✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND
✓ APPROVE	AMEND

If you have many bookings, then you can click **SHOW ADVANCED OPTIONS** to filter on location and/or vessel names to easy find the booking needed.

Click **APPROVE** next to the relevant transport document or alternatively, if you need to make an amendment, click **AMEND**, perform the changes needed and Submit the amendments. A new Verify Copy will then be issued with the amended details.

Get you Amended BL in
1 - 2 working hour



MAERSK





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The VGM (Verified Gross Mass) is the total weight of the container (cargo and tare weight). This information is usually submitted in the Shipping Instruction. However, if you need to submit the VGM separately, you can do so via the Shipment Binder.

You can read more about the VGM [here](#).





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Remote container management

Payer standing instructions

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Maersk Flow New

ick **MANAGE** and select **Submit VGM**.



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AWAITING MAERSK LINE

ETA CHANGES

EXPORT CUSTOMS

Submit 17

Verify

Print Original B/L

Print Waybill

VGM 3

The Verified Gross Mass (VGM) is the weight of the cargo including dunnage and bracing plus the tare weight of the container carrying this cargo. SOLAS requires the shipper to provide VGM in a "shipping document", either as part of the shipping instruction or in a separate communication, before vessel loading. [Click here to read more](#)

Shipment no.	From	To	Vessel	Deadline-VGM
578443047	Bremerhaven, HB, DE On Oct 07 departing from Brem...	Hong Kong, HK On Nov 06 arriving at Hong Kon...	MORTEN MAERSK Flag: DK, Built: 2014	04 Oct 12:00
THUNHI888	Ho Chi Minh City, 65, VN On Oct 08 departing from Vung ...	Montgomery, AL, US On Nov 10 arriving at Savannah...	CORNELIA MAERSK Flag: DK, Built: 2002	N/A
966237379	Chengdu, 51, CN On Nov 05 departing from Shan...	Dekheila - Alexandria, EG On Dec 05 arriving at Dekheila - ...	MAERSK ELBA Flag: SG, Built: 2011	03 Nov 23:00

3 items awaiting vgm

Submit VGM

SUBMIT

SUBMIT

SUBMIT

Click **Submit VGM** next to the relevant shipment.

OUR SOLUTIONS

- Supply Chain Design
- Shipping and Cargo Services
- Freight Forwarding Services

ABOUT MAERSK

- Core Values
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- Executive Board
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- Sustainability
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GLOBAL PRESENCE

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- Americas
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- Oceania

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< back to overview

Shipment Binder 578443047

Departing on 08 Oct 2018
Bremerhaven, HB...

Arriving on 06 Nov 2018
Hong Kong, HK

Computers, computer par...
1 x 20ft Dry

OVERVIEW

DOCUMENTS

CONTAINERS

PRICING

LOG

ADDITIONAL SERVICES



(1)
20ft Dry

Commodity:
Computers, computer p...

Cargo Weight
23338 kg

VGM
kg

Volume
20 m³

Dangerous
No

Oversized
No

Own
No

☒ Update VGM

☒ Show details

Update VGM

Container

Cargo Weight

VGM (kg)

VGM Method

23333 kg

Please specify...

20ft Dry

CLOSE

SUBMIT VGM

OUR SOLUTIONS

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Used Container Sales
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Privacy and cookie policy



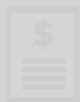
© 2018 The Maersk Group



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Click **Update VGM** next to relevant container.



SHIPMENT

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TRANSPORT DOC



Once your shipment has been loaded and the vessel has departed, the Final Transport documents will be issued. You can print these online, or download them and forward them to relevant parties.

You can also receive email notifications when your documents are ready, or if a shipment undergoes a schedule change.

First time to print original bill of lading?

For security purposes, printing original bill of lading requires printing agreement with Maersk.

e-BL (Electronic Bill of Lading)

Complete the e-BL agreement, and you will have access to print Bill of Lading on Secure Paper directly on your site.

How to Register?

Click [here](#) & go to e-BL tab

FREE!



MAERSK



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 **MAERSK** Prices Book Tracking Schedules Supply chain Manage

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Shipment overview - Import

All inbound

MyFinance

Remote container management

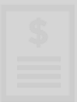
Payer standing instructions

Order bill of lading

Case management

Maersk Flow New

Click **MANAGE** and select **Shipment Overview - Export**.



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Shipment Overview - Export

ALL PENDING TASKS AWAITING MAERSK LINE ETA CHANGES EXPORT CUSTOMS

Submit 186 Verify 53 Print Original B/L Print Waybill 269 VGM 187

SHOW ADVANCED OPTIONS

By opening the document it will be considered as printed and removed from the list. you can still access the document via the Shipment Binder.

B/L no.	From	To	Vessel
577856287 View waybill	Rotterdam, ZH, NL On Sep 11 departing from Rotterdam, ZH, NL	Newark, NJ, US On Sep 24 arriving at Newark, NJ, US	LEXA MAERSK Flag: DK, Built: 2001
578000159 View waybill	Steti, CZ On Sep 17 departing from Bremerhaven, HB, DE	Kobe, 28, JP On Oct 23 arriving at Kobe, 28, JP	MUMBAI MAERSK Flag: DK, Built: 2018
577735579 View waybill	Bremerhaven, HB, DE On Sep 13 departing from Bremerhaven, HB, DE	Newark, NJ, US On Sep 24 arriving at Newark, NJ, US	LEXA MAERSK Flag: DK, Built: 2001
577518822 View waybill	Rotterdam, ZH, NL On Sep 11 departing from Rotterdam, ZH, NL	Dalian, 21, CN On Sep 29 arriving at Dalian, 21, CN	MSC REEF Flag: LR
577660820 View waybill	Rotterdam, ZH, NL On Sep 11 departing from Rotterdam, ZH, NL	Dalian, 21, CN On Sep 29 arriving at Dalian, 21, CN	MSC REEF Flag: LR
577503965 View waybill	Hamburg, HH, DE On Sep 19 departing from Hamburg, HH, DE	Jawaharlal Nehru, 27, IN On Oct 17 arriving at Jawaharlal Nehru, 27, IN	MAERSK STADELHORN Flag: SG, Built: 2015
578236070 View waybill	Bremerhaven, HB, DE On Sep 16 departing from Bremerhaven, HB, DE	Charleston, SC, US On Sep 26 arriving at Charleston, SC, US	E.R. LOS ANGELES Flag: LR, Built: 2001
577314214 View waybill	Antwerp, BE On Jul 17 departing from Antwerp, BE	Charleston, SC, US On Sep 26 arriving at Charleston, SC, US	E.R. LOS ANGELES Flag: LR, Built: 2001
577491490 View waybill	Rotterdam, ZH, NL On Sep 20 departing from Rotterdam, ZH, NL	Umm Qasr, IQ On Aug 15 arriving at Umm Qasr, IQ	MSC TINA Flag: LR, Built: 2017
577275861 View waybill	Hamburg, HH, DE On Aug 09 departing from Hamburg, HH, DE	Auckland, NZ On Nov 06 arriving at Tauranga, NZ	MARGRETHE MAERSK Flag: DK, Built: 2015
578246520	Rotterdam, ZH, NL	Shanghai, 31, CN On Sep 15 arriving at Shanghai, 31, CN	ELLY MAERSK Flag: DK, Built: 2007
		Nagoya, 23, JP	MARGRETHE MAERSK

Click **PENDING TASKS** and select "Print Original B/L" or "Print Waybill"

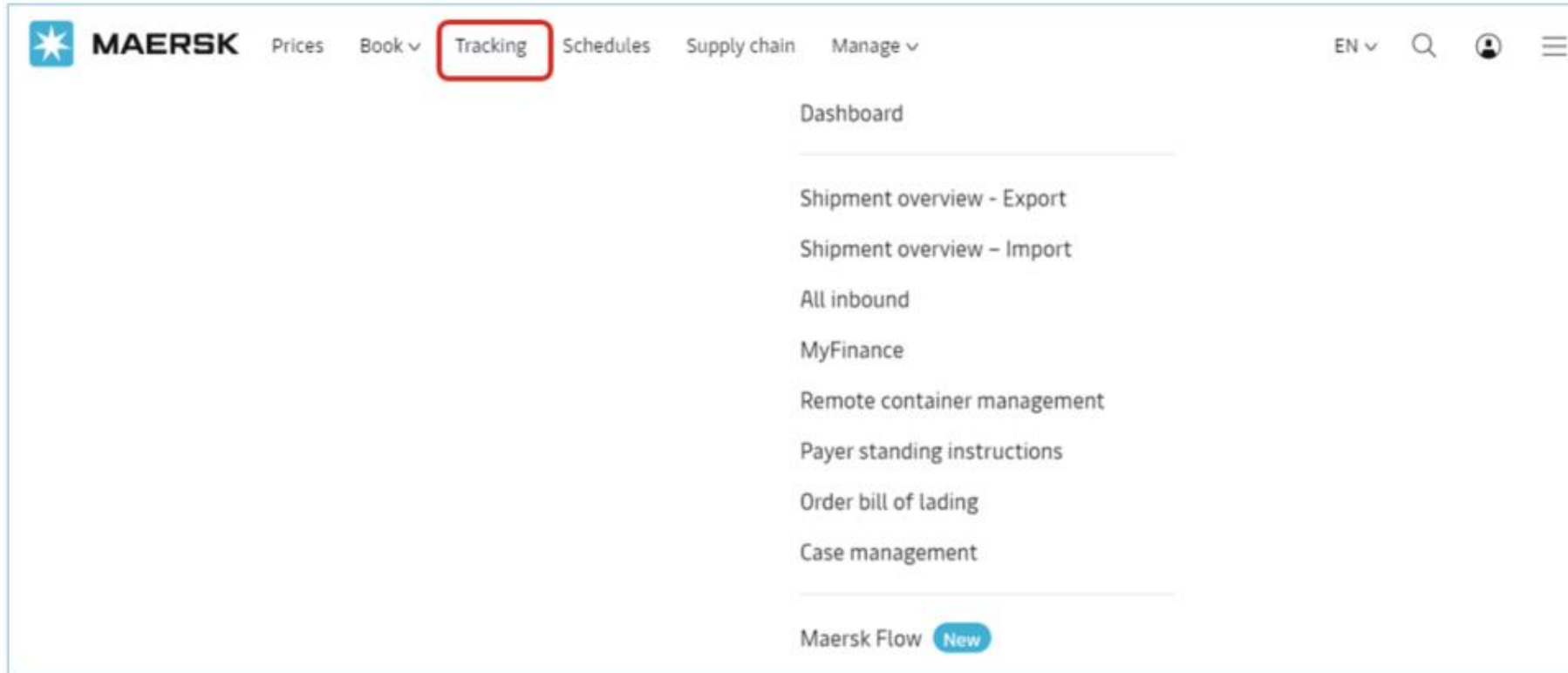
If you have many transport documents, then you can click **SHOW ADVANCED OPTIONS** to filter on location and/or vessel names to easy find the transport document needed.

Click "**View Bill of Lading/Waybill**".



MAERSK





It is easy to track your shipments or individual containers within a shipment.

(Note: You can track a shipment or container without logging in. However, you will only see its current location, previous movements and expected schedule.)

Click **MANAGE** in the top menu and use Track shipments to search for a shipment.



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MAERSK

Prices

Book ▾

Tracking

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Supply chain

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Tracking results

Enter container or transport document number

SEARCH



Print

Enter the Shipment, Bill of lading or container number and click **SEARCH**.





MAERSK





PricesBook▼TrackingSchedulesSupply chainManage▼

EN 🔍  

Name

Diana Christina

Company

PT

Customer ID

411

Username

Diana.Christina@maersk.com

Notifications

Settings

Change customer code

Log out

Click **SETTINGS** in the top menu.



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Settings overview

Settings for Diana Christina (Diana.Christina@maersk.com)

Account settings

Your profile

Your company

Permissions

Customer search

Site settings

Click [MANAGE YOUR ACCOUNT SETTINGS](#).

Please change your [SETTINGS](#), [PROFILE](#), and [other needs](#) as required.



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PricesBookTrackingSchedulesSupply chainManage

EN

Name

Diana Christina

Company

PT

Customer ID

411

Username

Diana.Christina@maersk.com

Notifications

Settings

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Log out

Notifications allows you to choose if you want to receive email notifications when new documentation is ready or if a shipment schedule has been changed.

Click **ACCOUNT BUTTON**, in the top menu & select **NOTIFICATION**.



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Notifications

A CREATE NEW NOTIFICATION

B Filter: All notifications Sort: Latest

C

D

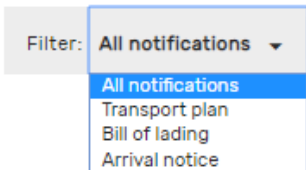
Email address
diana.christina@maersk.com

Notification type
Transport plan change:
ETA, ETD, Vessel and voyage, Port and terminal

Last Updated
27 May 2020 02:14
Diana.Christina@maersk.com

15 of 21 notifications

- Click **CREATE NEW NOTIFICATION** & select type of notification you want to subscribe – Transport plan changes, Bill of lading or Arrival notice.
- "FILTER"** → Click to filter based on notification type; **"SORT"** → Click to sort based on your needs



- "V"** → click to see existing notification details
- ": "** → click to EDIT or DELETE (unsubscribe) the existing notification



MAERSK





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After click " **CREATE NEW NOTIFICATION** " button,
Select ❶ the type of notification you would like to receive

Create new notification

Notification type

Select the type of notification you would like to receive.

☒ Transport plan changes ⓘ☐ Bill of lading ⓘ☐ Arrival notice ⓘ

❶ **TRANSPORT PLAN CHANGES** → Select which type of transport plan changes you would like to receive notifications for changing on Estimated Time to Arrival (ETA) - or/and- Estimated Time of Departure (ETD) -or/and- Vessel & Voyage -or/and- Port & Terminal. You can customized the frequency you want to receive email notification, and adjust the filter based on the location or roles.

❷ **BILL OF LADING** → Select which document you want to get notified about (Draft BL/Verify Copy -or/and- Waybill -or/and- Original BL -or/and- Approved Copy) and adjust the filter based on the location.

❸ **ARRIVAL NOTICE** → adjust the filter based on the location & or roles.

Now you can "**SUBMIT**" after completing customize information as per requirement.



MAERSK





**VIEW INVOICES
& DISPUTES**

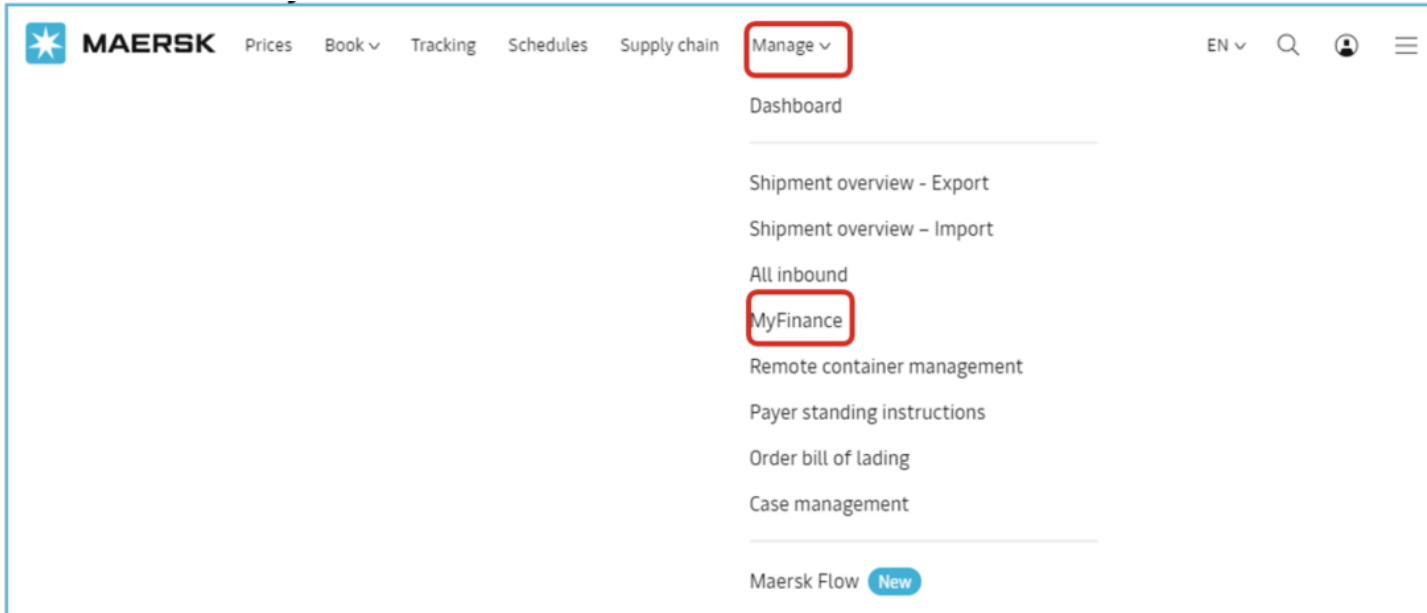
E-STATEMENT

EPAYMENT

**AGENT
SOLUTION**

1

2



View, save or print your invoices in just a few clicks.

Click **MANAGE** in the top menu & click **MYFINANCE** in the drop-down.

We generate your invoice once:

- Final SI has been submitted and BL was processed (with charges updated as Prepaid)
- After all containers loaded & vessel depart from Port of Loading
- Feeder already departed



MAERSK



VIEW INVOICES
& DISPUTES

E-STATEMENT

EPAYMENT

AGENT
SOLUTION

1

2



Dashboard Open (98) Overdue Paid Disputed Credits E-statement See more ▾

OPEN INVOICES

SORT BY: Invoice Date (latest) ▾

FILTER

<input type="checkbox"/>	Invoice number	Bill of lading no.	Customer reference	Due date	Open amount	Dispute status
<input type="checkbox"/>	Export		5680204901	28 NOV 2020 Inv. date 16 NOV 2020	IDR 120,750.00 Inv. amount IDR 120,750.00	-
<input checked="" type="checkbox"/>	Import		5521030635	28 OCT 2020 Overdue Inv. date 22 OCT 2020	IDR 250,000.00 Inv. amount IDR 250,000.00	-
<input checked="" type="checkbox"/>	Dert-Inv		2024183230;001	21 OCT 2020 Overdue Inv. date 21 OCT 2020	IDR 3,000,000.00 Inv. amount IDR 3,000,000.00	-

Note: You can click double arrow button to sort the open invoice based on nearest / farrest Due Date

2 Invoice selected Total: IDR 3,250,000.00

Click tab **OPEN**

Inside MyFinance you can save, print and get an overview of your invoices, and upload payment proof

Go to the bottom page, & click button to proceed further

- **Down arrow** to download invoice.
- **Envelope** to share invoice to other email.
- **Notepad** to dispute.*

Save time to submit your dispute via MyFinance for a timely resolution
* Time taken to resolve the disputes along with promise to pay (where are invoices are correct) is in 5-7 working days range.



VIEW INVOICES
& DISPUTES

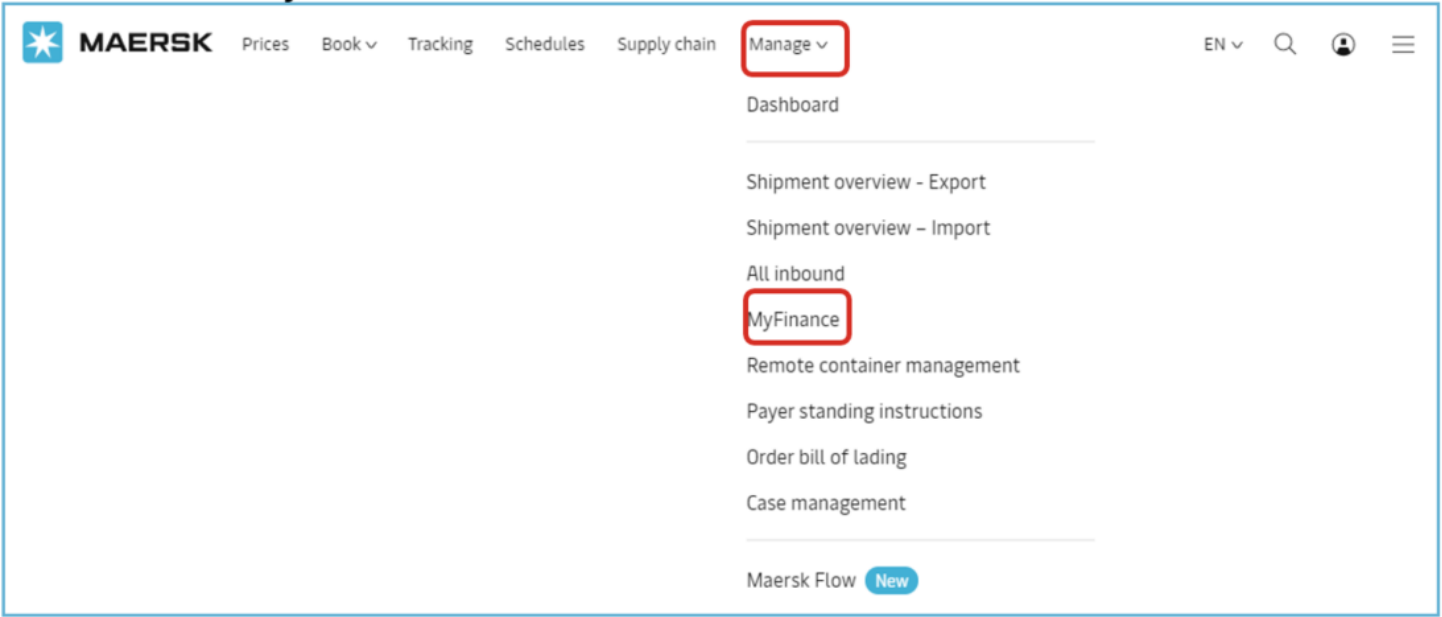
E-STATEMENT

EPAYMENT

AGENT
SOLUTION

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View, save or print your SOA (Statement of Account) in just a few clicks.

Click **MANAGE** in the top menu & click **MYFINANCE** in the drop-down.



MAERSK





VIEW INVOICES
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E-STATEMENT

EPAYMENT

AGENT
SOLUTION

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MyFinance

EXPORT E-STATEMENT

Search options



Search by B/L, Invoice, Payment receipt no. or Dispute Id



Dashboard Open Overdue Paid Disputed Credits **E-statement (2486)** See more

Account Statement
08 FEB 2021

Client
PT [REDACTED]ICS
NO 6 JL [REDACTED]V
JAKARTA ID 12950

MAERSK
Maersk A/S
Esplanaden
Copenhagen DK 1263
Account [REDACTED]
Accounter -
Telephone -

Currency	Credit	Open	Balance
IDR	IDR -5,634,790.00	IDR 1,084,667,346.00	IDR 1,079,032,556.00

HIDE DETAILS

<input type="checkbox"/>	Invoice no.	Bill of lading no.	Customer reference	Due date	Dispute case id	Open amount
<input type="checkbox"/>	[REDACTED]251 Export	[REDACTED]2	[REDACTED]251	15 FEB 2021 Inv. date 27 JAN 2021	-	IDR 2,297,200.00 Available credit IDR 0.00
<input type="checkbox"/>	[REDACTED]252 Export	[REDACTED]0	[REDACTED]252	15 FEB 2021 Inv. date 27 JAN 2021	-	IDR 2,362,200.00 Available credit IDR 0.00

Click tab *e-STATEMENT*

Inside MyFinance you can see
your SOA (State of Account).



VIEW INVOICES
& DISPUTES

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ePayment: Easier & Faster Payment Solution

- ✓ **No need to send Payment Proof anymore** to id.import@maersk.com / id.export@maersk.com
- ✓ **Automatically get payment confirmation mail (Official Receipt) sent to your mailbox or in MyFinance** once payment settled.
- ✓ **Instant online B/L release** with minimal paperwork (for e-BL customers)
- ✓ **Faster DO release to terminal** (payment made prior vessel arrival & already registered on Yearly CGL (*Container Guarantee Letter*) with BL type SeawayBill/OBL has been surrendered)
- ✓ **As easy as online shopping** from your own home.
- ✓ Accessible **24 hours**
- ✓ View invoices, check your account, & do payment all in one platform (MyFinance)

ePayment For Customer



ePayment For EMKL / Agent



MAERSK





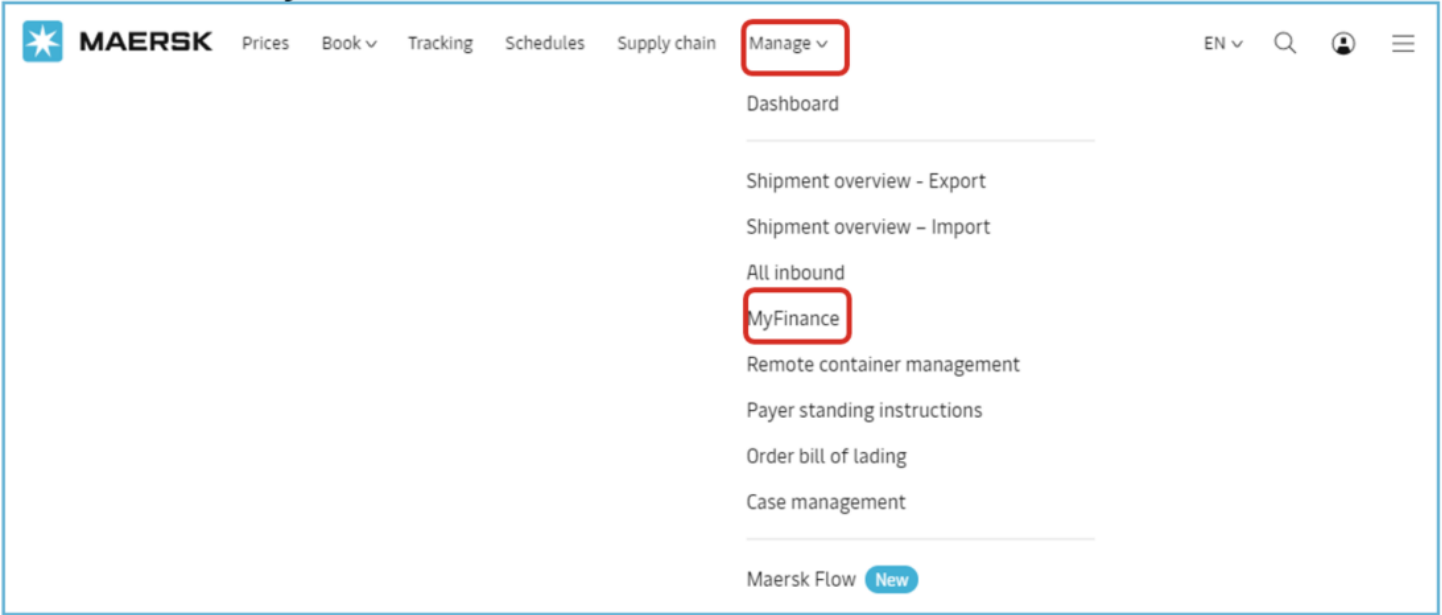
VIEW INVOICES
& DISPUTES

E-STATEMENT

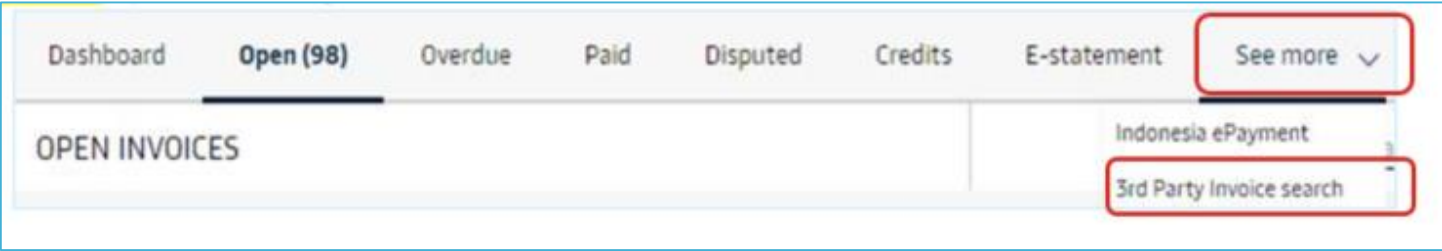
EPAYMENT

AGENT
SOLUTION

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Click **MANAGE** in the top menu & click **MYFINANCE** in the drop-down.



Click **SEE MORE** in the top menu & click **3RD PARTY INVOICE SEARCH** in the drop-down.



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Search

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Dispute Cases

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India

Maersk Line:UNIWORLD LOGISTICS PVT LTD

Extend Search

	Invoice No.	Bill of Lading No.	Invoice Type	Customer Ref. No.	Invoice Date	Due	Invoiced Amount	Open	Business Area	Business Area Description	Action
<input type="checkbox"/>	5111465497	605745850	EXPORT	5111465497	17 Apr, 2018	17 Apr, 2018	INR 84,493.20	INR 84,493.20	IN00	India	
<input type="checkbox"/>	5111665379	579573210	IMPORT	5111665379	14 Jan, 2019	14 Jan, 2019	INR 35,754.00	INR 35,754.00	IN00	India	
<input type="checkbox"/>	5111821350	606636993	EXPORT	5111821350	21 Aug, 2019	21 Aug, 2019	INR 18,125.98	INR 18,125.98	IN00	India	
<input type="checkbox"/>	5111822818	584919962	EXPORT	5111822818	23 Aug, 2019	23 Aug, 2019	INR 8,324.90	INR 8,324.90	IN00	India	
<input type="checkbox"/>	5111824441	606636993	EXPORT	5111824441	26 Aug, 2019	26 Aug, 2019	INR 10,620.00	INR 10,620.00	IN00	India	

If invoices you have paid are not available here, you may still choose to submit payment remittance by selecting 'Create Payment remittance' tab providing BL number.

INR 157,318.08 INR 157,318.08

Select All Deselect All Download Selected Entries Export to Excel Mass Dispute Create Payment Remittance Add Shipment Party

New Customer Search

Bill of Lading No.

Add New

OR

Invoice No.

Add New

Search

SEARCH with Bill of Lading or Invoice number
ADD NEW would help to search multiple BOL & Invoices

Search for Your Documents

☐ I'm a Customer

☒ I'm an Agent

Select **I'M AN AGENT** button



MAERSK





VIEW INVOICES
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EPAYMENT

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1 2 **3** 4 5



Search

Open Invoices

ePayment

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Paid Invoices

Dispute Cases

eStatement

Account Statement

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Profile

India

Approved Invoice

Select	Invoice No.	Bill of Lading No.	Customer Name	Due Date	Invoice Amount	Open Amount	Invoice Type	Invoice Status	Business Area	Business Area Description	Action
<input type="checkbox"/>	5431862526	585356681	LAXMI INTERNATIONAL	Sep 25, 2019	3,540.00 INR	3,540.00 INR	LOCAL	Open	IN00	India	

Select Displayed Items Deselect Selected Items Download Selected Entries Email

Approval Required

Select	Invoice No.	Bill of Lading No.	Customer Name	Due Date	Invoice Type	Invoice Status	Business Area	Business Area Description	Status
<input type="checkbox"/>	5111489589	964916612	TIMESCAN LOGISTICS PVT LTD	May 26, 2018	FREIGHT	Paid	IN00	India	APPROVAL REQUIRED

The Invoice which you are trying to request includes Freight charges and requires Customer’s approval. Please request for the Customer’s consent view or extract the invoice copy.

Enter Your Email Id:* Add New

Send

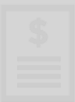
All Invoices available in *Approved Open Invoices* table can be downloaded and shared via email

All invoices appear in *Open Invoices Requesting approval* table requires consignee approval to view or download it



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VIEW INVOICES
& DISPUTES

E-STATEMENT

EPAYMENT

AGENT
SOLUTION

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Search

Open Invoices

ePayment

Credits

Paid Invoices

Dispute Cases

eStatement

Account Statement

Refunds

Profile

India

Approved Invoice

Select	Invoice No.	Bill of Lading No.	Customer Name	Due Date	Invoice Amount	Open Amount	Invoice Type	Invoice Status	Business Area	Business Area Description	Action
<input type="checkbox"/>	5431862526	585356681	LAXMI INTERNATIONAL	Sep 25, 2019	3,540.00 INR	3,540.00 INR	LOCAL	Open	IN00	India	

Select Displayed Items

Deselect Selected Items

Download Selected Entries

Email

Click on **PDF icon**, respective invoice will be displayed on the screen.

Select Invoices from **Approved invoices** tab & click on email.

Enter your email ID & **add new** to send it to multiple email ID's.

Select Multiple Invoices from **Approved invoices** tab & click on email.

Enter your email ID & **add new** to send it to multiple email ID's. Selected Invoices will be sent to the email ID's entered with all the PDF attachments

Approval Required

Select	Invoice No.	Bill of Lading No.	Customer Name	Due Date	Invoice Type	Invoice Status	Business Area	Business Area Description	Status
<input checked="" type="checkbox"/>	5111489589	964916612	TIMESCAN LOGISTICS PVT LTD	May 26, 2018	FREIGHT	Paid	IN00	India	APPROVAL REQUIRED

The Invoice which you are trying to request includes Freight charges and requires Customer's approval. Please request for the Customer's consent view or extract the invoice copy.

Enter Your Email Id:*

Add New



Enter Customer Email Id:TIMESCAN LOGISTICS PVT LTD

Add New



Send

Email has been sent successfully

Email will be sent to your email ID with the PDF attachment of the Invoice copy Besides given notification appears for successful email sent



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VIEW INVOICES
& DISPUTES

E-STATEMENT

EPAYMENT

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SOLUTION

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Approval Required

Select	Invoice No.	Bill of Lading No.	Customer Name	Due Date	Invoice Type	Invoice Status	Business Area	Business Area Description	Status
<input checked="" type="checkbox"/>	5111489589	964916612	TIMESCAN LOGISTICS PVT LTD	May 26, 2018	FREIGHT	Paid	IN00	India	APPROVAL REQUIRED

The Invoice which you are trying to request includes Freight charges and requires Customer's approval. Please request for the Customer's consent view or extract the invoice copy.

Enter Your Email Id:* sbh143@gamil.com Add New



Enter Customer Email Id:TIMESCAN LOGISTICS PVT LTD sbh143@gmail.com Add New



Send

Open Invoices Requesting approval

Invoices which requires customer approval for view & Download would be listed here. Select multiple or single Invoice of same customer for requesting approval Enter Your Email ID & Consignee's Email ID to send the request. By clicking on **Add New** can send multiple emails notifications for the request.

Email has been sent successfully

Email Notification sent to the customer on the entered Email ID requesting approval. Also, would receive email notification for the successful submission on the email entered. Once Consignee approves/rejects your request, requestor would receive notification on the email id entered.

Open Invoices Requesting Approval

Select	Invoice No.	Bill of Lading No.	Customer Name	Due	Invoice Type	Status
<input type="checkbox"/>	54 9	98. 7	ARIDIM SARL	Dec 19, 2017	FREIGHT	APPROVAL REQUIRED

The Invoice which you are trying to request includes Freight charges and requires Customer's approval. Please request for the Customer's consent view or extract the invoice copy.

Enter Your Email Id:* Add New

Check in **Open Invoices Requesting approval** table, status changed to **Pending Approval**.

Upon Rejection, the status would change to **Request Rejected**. If **Approved** then Invoice will move into **Approved Invoices** table & ready for Download.





LIVE SUPPORT

CASE WITH CS

MANAGE YOUR
CASE

SEARCH FOR
SUPPORT

CONTACT
LOCAL OFFICE

1

2



Click **HAMBURGER MENU** in the top men to access our **SUPPORT** page.

Transportation services

Ocean Transport

Inland Transport

Intercontinental Rail

Air Freight **New**

Supply Chain & Logistics

Supply Chain Management

Warehousing & Distribution

Supply Chain Development

Maersk Flow **New**

4PL Logistics Solutions

Cold Chain Logistics

E-Commerce Logistics

EDI Solutions

Customs House Brokerage

International Development

Tradelens

Financial services

Value Protect

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Local offices & information

Industry sectors

Sales enquiry

Support

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1 2



Contact us



Chat online

Register online to chat with a member of our support team and get immediate answers during official office hours.

CHAT ONLINE



Case management

Our Customer Service Agents will handle your case as quickly as possible.

CASE MANAGEMENT



Find your local office

Enter country/region name

FIND

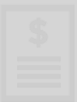
On the support page, scroll down to menu **CONTACT US** and click **CHAT ONLINE**.

A Live Help Agent will then respond via the pop-up chat window. Explain the issue, and the Help Agent will help you to resolve it.



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Prices

Book ▾

Tracking

Schedules

Supply chain

Manage ▾

EN ▾



Transportation services

Ocean Transport

Inland Transport

Intercontinental Rail

Air Freight

New

Supply Chain & Logistics

Supply Chain Management

Warehousing & Distribution

Supply Chain Development

Maersk Flow

New

4PL Logistics Solutions

Cold Chain Logistics

E-Commerce Logistics

EDI Solutions

Customs House Brokerage

International Development

Tradelens

Financial services

Value Protect

Cargo Insurance

MyFinance

Local offices & information

Industry sectors

Sales enquiry

Support

News & advisories

If you do not want to chat with a Live Help Agent, you can create a customer service case. Our Customer Service Agents will handle your case as quickly as possible.

You can always access the details of your case by selecting **MY CASES** after clicking **HELP** in the top menu.

Click **HAMBURGER MENU** in the top men to access our **SUPPORT** page.



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Support

MY CASES CREATE CASE SEARCH FOR HELP CONTACT US

Create Case

Please provide a detailed description of the challenge you're facing. To help you with a quick response, use our drop downs to direct your case to the right team.

Case category

Please Select... ▼

Case sub-category

Please Select... ▼

Case description

Please provide as much detail as possible so we can quickly help with your case.

0 / 500

Would you like to add an attachment?

YES

NO

CANCEL

SUBMIT

Fill in the form with the case details and click **SUBMIT**.



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Prices

Book ▾

Tracking

Schedules

Supply chain

Manage ▾

EN ▾



Transportation services

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Intercontinental Rail

Air Freight

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Supply Chain & Logistics

Supply Chain Management

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EDI Solutions

Customs House Brokerage

International Development

Tradelens

Financial services

Value Protect

Cargo Insurance

MyFinance

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Industry sectors

Sales enquiry

Support

News & advisories

My Cases provides you with an overview of your customer service case(s).

You can see detailed information about each case, update the information as needed or reopen a case if it has not been resolved to your satisfaction.

Click **HAMBURGER MENU** in the top men to access our **SUPPORT** page.



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Support

MY CASES

CREATE CASE

SEARCH FOR HELP

CONTACT US

Search your case numbers



Filter



If you cannot see the case you want, you can search by entering the case details or via the category filters in the case overview. You can then click the case you want to view and update the case details as desired.

OUR SOLUTIONS

Supply Chain Design
Shipping and Cargo Services
Freight Forwarding Services

ABOUT MAERSK

Core Values
Our History
Executive Board
Digital Innovation
Sustainability
Donations

GLOBAL PRESENCE

Africa
Americas
Asia
Europe
Oceania

Local Information
News and advisories
Glossaries
Careers
Press
Investors



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Transportation services

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Air Freight **New**

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Supply Chain Management

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Customs House Brokerage

International Development

Tradelens

Financial services

Value Protect

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Industry sectors

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News & advisories

Find answers to your questions via our help database. You can search by keyword(s), browse by category or view our FAQs (Frequently Asked Questions) section. You can share help articles with others or give us feedback – which we will use to improve our help articles.

Click **HAMBURGER MENU** in the top men to access our **SUPPORT** page.



LIVE SUPPORT

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Support

MY CASES CREATE CASE SEARCH FOR HELP CONTACT US

Browse categories

Prior to booking

Booking

Finance

Documentation

Cargo

Technical support

Popular questions

- What is the maximum value I can claim?

▼
- What should I do if my cargo arrived and is damaged (or lost)?

▼
- Where do I send the claim and supporting documents?

▼
- What if I do not have one of the required documents listed on this page?

▼

Search for a topic by keyword(s) or browse the categories.



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CONTACT
LOCAL OFFICE

1 2 3 4



Support

MY CASES CREATE CASE SEARCH FOR HELP CONTACT US

← Finance

All Keywords ✓ Statement of Account + Demurrage and detention + Container + Local restrictions + Payment +

MORE TAGS

- Who is my credit controller/finance contact/accountant?
- What are Demurrage and Detention (D&D) costs?
- Can I pay my freight in any other currency than what is specified?
- If I pay using the designated online portal or bank, how long will it take to reflect in your system?
- What are the D&D (Demurrage and Detention) costs?
- How do I make a payment?
- What is the RoE (rate of exchange) used for this shipment invoice?
- I cannot find my invoice online. What do I do?

Select the article you want to view.



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LOCAL OFFICE

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Support

MY CASES CREATE CASE **SEARCH FOR HELP** CONTACT US

← Finance

All Keywords ✓

Statement of Account +

Demurrage and detention +

Container +

Local restrictions +

Payment +

MORE TAGS

Who is my credit controller/finance contact/accountant?

Details of a finance contact at Maersk can be found on you online statement in MyFinance.

Category: Finance

Tags: Statement of Account

What are Demurrage and Detention (D&D) costs?

Can I pay my freight in any other currency than what is specified?

If I pay using the designated online portal or bank, how long will it take to reflect in your system?

What are the D&D (Demurrage and Detention) costs?

How do I make a payment?

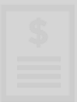
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Shipping to and from Indonesia

Your complete guide to shipping to and from Indonesia. Find the right route, get Maersk office locations, discover local solutions, payment options and more.

FIND SCHEDULES

FIND A PRICE

Overview Import Export Payment Local solutions Routes

Local information

View: All



Office
Bandar Lampung



Port
Belawan International Container Terminal



Port
Jakarta



Main office
Jakarta



Office
Medan



Main office
Jakarta

Address

Office:
International Financial
Center Tower 2 (IFC 2
Tower) 41st Fl,
Jl. Jendral Sudirman Kav
22-23, 10220, Jakarta,
Indonesia

Contacts

+6221 30065444, +6221
50837911

Import related queries:
id.import@maersk.com
Export related queries:
id.export@maersk.com

Opening hours

Mon-Fri 08:00-12:00 ,
13:00 - 17:00

Counter:

Menara Batavia 15th Fl ,
Jl. K.H. Mas Mansyur Kav.
126 , 10220,

If you want to see specific information related to local regulation or process in specific country (such as demurrage & detention, BC 1.1, ROE (Rate of Exchange), payment information, and others local information, you can directly go to [LOCAL INFORMATION \(Indonesia\)](#) page.



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THANK YOU