

**How to Request Blank OBL Secure Paper via www.Maersk.com**

For eBL (electronic Bill of Lading) customer

Dear Valued Customer,

We at Maersk constantly strive to improve our service to our customers. The E-BL will ease you to print original BL/sea waybill directly from your side via web printing access. The E-BL agreement is free of charge, as well as the Secure Paper.

*Not yet have eBL access? Register now and get the benefits. Go to [here](#) & click **e-BL (Electronic Bill of Lading)** tab.*

For eBL customers, if you are located within these area: JABODETABEK, Surabaya, Semarang, and Medan you can get the blank secure paper directly at our counter. Kindly come to our Counter based on the address you stated on EBL agreement to pick up the Secure Paper with Surat Tugas and the copy ID (KTP only).

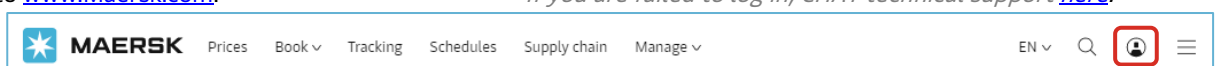
Location	Address	Business Work Day	Business Work Hour*
Jakarta	PT. Pelayaran Bintang Putih as Agent for MAERSK Menara Batavia 15th floor Jl. KH Mas Mansyur, Kav. 126 Jakarta 10220 – Indonesia	Monday - Thursday	08.00 – 11.25 (WIB) ; 12.35 – 16.00 (WIB)
		Friday	08.00 – 11.25 (WIB) ; 13:05-16:00 (WIB)
Surabaya	PT. Pelayaran Bintang Putih as Agent for MAERSK Sinar Mas Land Plaze 3th floor Jl. Pemuda No.60-70, Surabaya 60271 – Indonesia	Monday - Thursday	08.00 – 11.25 (WIB) ; 12.35 – 16.00 (WIB)
		Friday	08.00 – 11.25 (WIB) ; 13:05-16:00 (WIB)
Semarang	PT. Pelayaran Bintang Putih as Agent for MAERSK HSBC Building 4 th Floor Jl. Gajahmada No.135, Semarang 50134 – Indonesia	Monday - Thursday	08.00 – 11.25 (WIB) ; 12.35 – 16.00 (WIB)
		Friday	08.00 – 11.25 (WIB) ; 13:05-16:00 (WIB)
Medan	PT. Pelayaran Bintang Putih as Agent for MAERSK URO Building / Citibank 4 th floor Jl. Imam Bonjol No.23, Medan 2051 – Indonesia	Monday - Thursday	08.00 – 11.25 (WIB) ; 12.35 – 16.00 (WIB)
		Friday	08.00 – 11.25 (WIB) ; 13:05-16:00 (WIB)

**during pandemic situation, the working hour will be following this [schedule](#).*

If you are **outside of mentioned area**, you can order the Secure Paper to be delivered to your address by external courier. Follow below step to request Blank OBL Secure Paper via website, then we will proceed the Secure Paper delivery / sending in the next business work day.

Step-by-step guide

To Request Blank OBL Secure Paper via Website

STEP #1LOG IN to www.Maersk.com.-- If you are failed to log in, CHAT technical support [here](#).



STEP #2. After login, click **"MANAGE"** then **"ORDER SECURE PAPER"**

The screenshot shows the Maersk website's top navigation bar. The 'Manage' dropdown menu is open, and 'Order secure paper' is highlighted with a red box. Other options in the menu include 'Hub', 'New', 'Shipment overview - Export', 'Shipment overview - Import', 'All inbound', 'MyFinance', 'Captain Peter™', 'Payer standing instructions', and 'Case management'. The 'Maersk Flow' button is also visible at the bottom of the menu.

STEP #3.

Fill up **"ADDRESS"** and click **"SUBMIT"**. *Ensure the logged in / username is the registered username with eBL printing access.*

The screenshot shows the 'Order Original Bill of Lading Secure Paper' form. The 'Address' field is highlighted with a red box, containing the following text: PT. PELAYARAN BINTANG PUTIH, Menara Batavia 15th floor, Jl. KH Mas Mansyur, Kav 126, Jakarta 10220 - Indonesia, TO: DIANA CHRISTINA, Phone number: 08123456789. To the right of the form, there is a red box containing the text: Company Name, Complete Address, Recipient Name / To, Phone Number. The 'SUBMIT' button is also highlighted with a red box.

Note: for Indonesia, the blank OBL Secure Paper will be 250 sheets/pack

Website Feature Guidance

Click below button to find out more website feature guidance.

Simple Guidance



Illustrated Guidance



Should you have any concerns or questions, please do not hesitate to reach us:

E-MAIL ✉

id.export@maersk.com for export enquiries,
id.import@maersk.com for import enquiries,
idsales.support@maersk.com for sales matters.

PHONE ☎ +62 21 5093 9470

CHAT 💬 click [here](#) for guideline

WEB PAGE 🌐

[Indonesia Local Information Page:](#)
[Global Information Page:](#)
[Simple Guideline, Complete Guideline](#)

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,
Maersk Indonesia