

How to Book via www.Maersk.com

Easily Book Your Shipment, Anytime, Anywhere

Dear Valued Customer,

At Maersk, we constantly strive to improve our customers' experience. To offer more ease of doing business and enhance better customer experience, recently we have combined the booking journey in www.maersk.com. You can also follow below steps to place your instant booking.

Step-by-step guide

To Book your Shipment

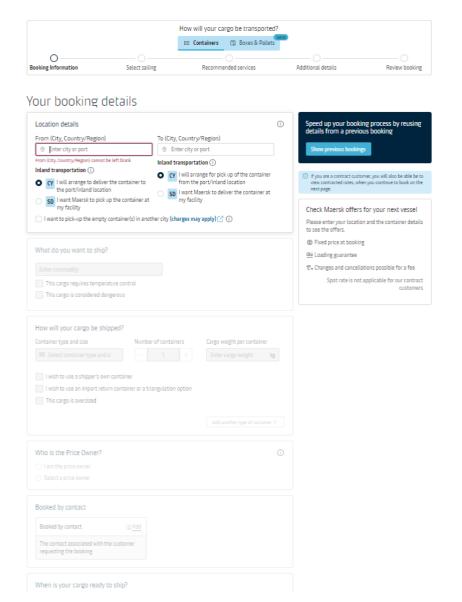
STEP #1



Click **BOOK Tab** (New booking, Duplicate booking).

STEP #2

Input your BOOKING INFORMATION in this page then click **CONTINUE TO BOOK**



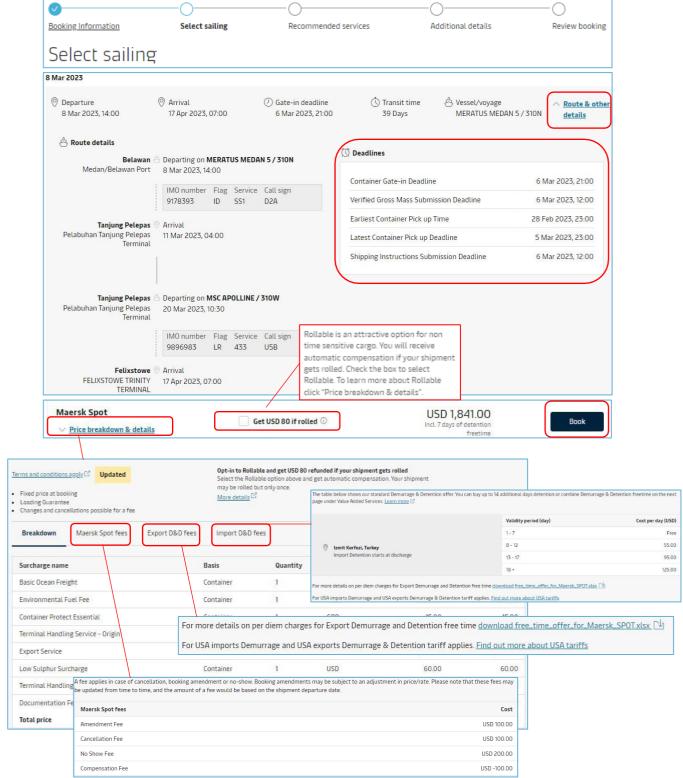
Classification: Public



The SELECT SAILING page will display all the options available based on your booking Information submission. If you have contract with us, we offer you both Contract rate and or Maersk Spot rate. If you have no contract with us, we offer you both Market Rate and or Maersk Spot rate.

You can click the **Price breakdown & details** to see the full price breakdown of each product and click **Route & other details** to check the route details and deadlines.

• **Maersk Spot Rate** is offering you a fixed price at booking and guaranteed loading. But it's subject to amendment or cancellation or no-show fees if you request to make amendment or cancellation or no-show on your confirmed bookings. Please review the full Maersk Spot Terms and Conditions for details and fee schedules. *The terms and conditions are available at https://terms.maersk.com/terms-spot-booking*

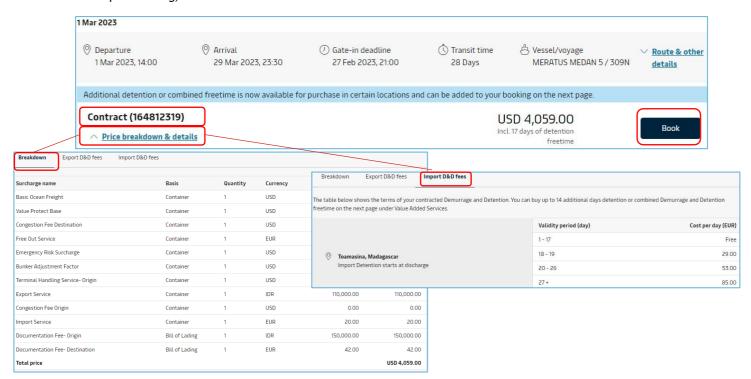


Customer

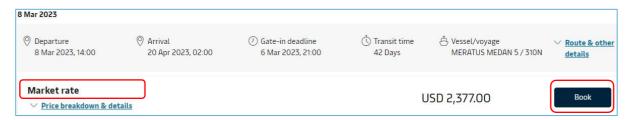




• **Contract Rate:** Agreed rates prior to booking. (Kindly indicate correct Price Owner and Service Contract number upon booking)

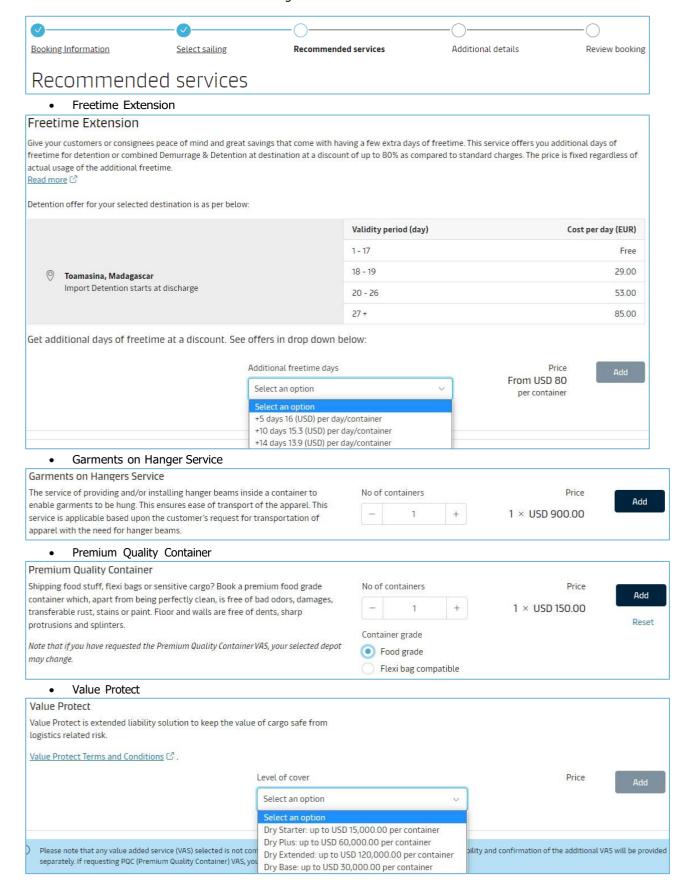


• Market Rate: This rate is subject to change if there are any vessel changes.



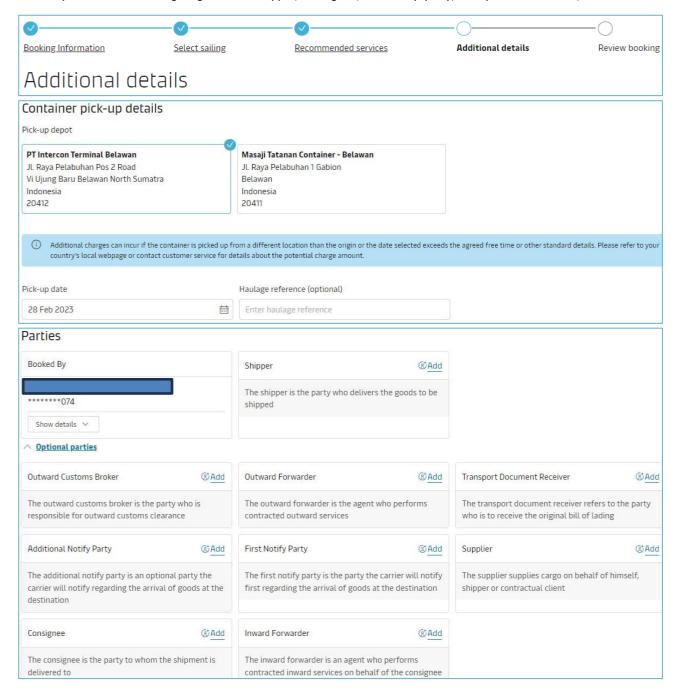


Once select your preferred sailing product and click BOOK, you can continue the booking by completing the RECOMMENDED SERVICES which offer following items.



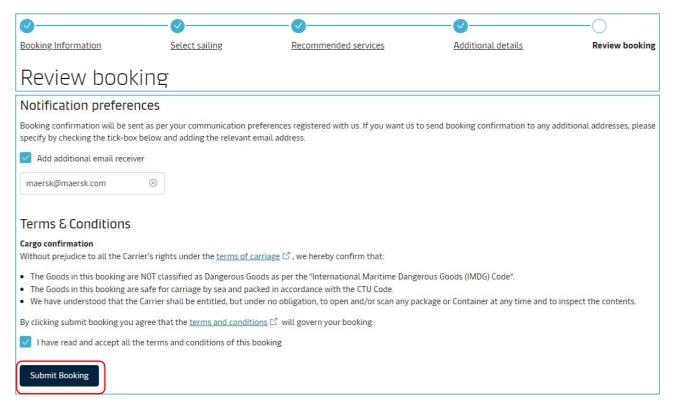


Please fill ADDITIONAL DETAILS that covered Container pick-up depot, Pick-up date, and Haulage reference. You also can add parties in this booking stage such as shipper, consignee, first notify party, transport doc receiver, etc.





Please review your booking before do the submission



Website Feature

Guidance

Click below button to find out more website feature guidance.



Should you have any concerns or questions, please do not hesitate to reach us:

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards, Maersk Indonesia

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