

How to Get Invoice in MyFinance – via Website

Easily download the Invoice

Dear Valued Customer,

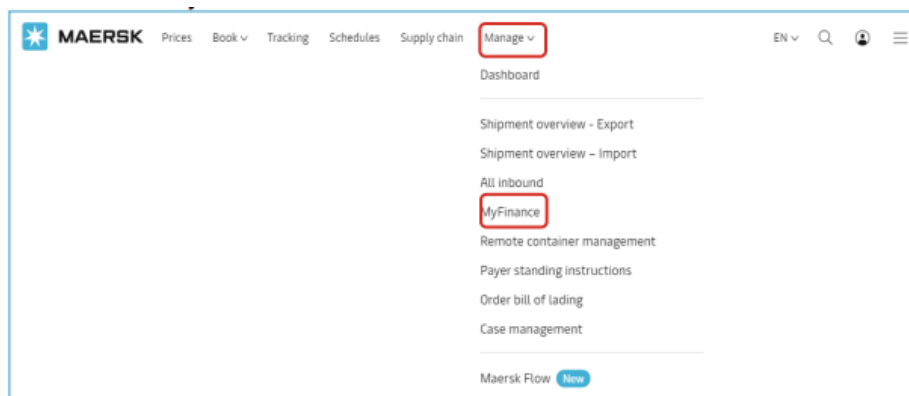
We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, and enhancing better customer experience, we are re-introducing e-finance solution “MyFinance”. You can easily search & download your invoice (which still open or already paid).

- For Export shipment, invoice will be generated once Final SI has been submitted and BL was processed (with charges updated as Prepaid) & after all containers loaded & vessel depart from Port of Loading.
- For Import shipment, invoice will be generated automatically on ETA-2. It is once feeder already departed from last transshipment port, since we use Tanjung Pelepas & Singapore.

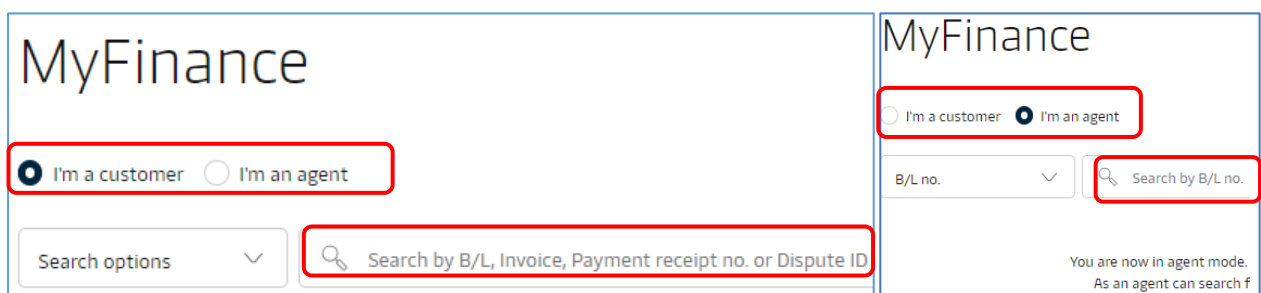
To avoid unnecessary delays & costs it is essential that you have paid your invoice in full by the due date.

Steps :

1. Go to www.maersk.com and log in or [create new user](#) if you do not have an account.
2. Click on the **Manage** button and select **MyFinance**



3. Choose **I'm a customer** if you are the invoice payer party or choose **I'm an agent** if you are third party who will pay the invoice on behalf of invoice payer.





4. Tick the invoice that you want to proceed. **Open** tab means invoice not yet being paid, **Paid** tab means invoice already paid or being processed for payment with remark "Payment Arranged".

Dashboard

Open (98)

Overdue

Paid

Disputed

Credits

E-statement

See more

OPEN INVOICES

SORT BY: Invoice Date (latest)

FILTER

<input type="checkbox"/>	Invoice number	Bill of lading no.	Customer reference	Due date	Open amount	Dispute status
<input type="checkbox"/>	Export		5680204901	28 NOV 2020 Inv. date 16 NOV 2020	IDR 120,750.00 Inv. amount IDR 120,750.00	-
<input checked="" type="checkbox"/>	Import		5521030635	28 OCT 2020 Inv. date 22 OCT 2020	IDR 250,000.00 Inv. amount IDR 250,000.00	-
<input checked="" type="checkbox"/>	Dert-inv		2024183230,001	21 OCT 2020 Inv. date 21 OCT 2020	IDR 3,000,000.00 Inv. amount IDR 3,000,000.00	-

Note: You can click double arrow button to sort the open invoice based on nearest / farrest Due Date

Go to the bottom page, & you can see the button to proceed further :

- Click down arrow to download invoice.
- Click envelope to share the invoice to other email.
- Click the notepad to dispute

<input checked="" type="checkbox"/> 2 Invoice selected	Total: IDR 3,250,000.00			
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Other Feature ePayment: Easier & Faster Payment Solution

- **No need to send Payment Proof anymore** to id.import@maersk.com / id.export@maersk.com
- **Automatically get payment confirmation mail (Official Receipt) sent to your mailbox** or in **MyFinance** once payment settled.
- **Instant online B/L release** with minimal paperwork (for Web BL customers)
- **Faster DO release to terminal** (payment made prior vessel arrival & already registered on Yearly CGL (Container Guarantee Letter) with BL type SeawayBill/OBL has been surrendered)
- **As easy as online shopping** from your own home.
- Accessible **24 hours**
- View invoices, check your account, & do payment all in one platform (MyFinance)

Should you have any concerns or questions, please do not hesitate to reach us.

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,
[Maersk Indonesia](#)