

## Maersk Shipment – Mobile Solutions

Wherever you are, instantly track your shipments.

Dear Valued Customer,

At Maersk, we constantly strive to improve our customers' experience. To offer more ease of doing business and enhance better customer experience, we re-introduce you our mobile solution "**Maersk Shipment**".

Our app now offers a host of new features, including a powerful dashboard and task list. Other features like Quote, Book, Live Chat, & Share Information have also been updated. Real time tracking information you can trust is only a tap away. Download the app today and experience cargo visibility wherever you are.

### Download Maersk Shipment Application in your mobile phone



### Application Setup

#### 1. Select preferred language

Select Language

English ✓  
Español  
Français  
Português  
简体中文  
繁體中文

OK

#### 2. Accept terms and conditions


Terms & Conditions

Usage of the Maersk application requires accepting the terms and conditions of use.

View terms and conditions

Accept terms and conditions

#### 3. Select "Existing Customer"



We are making some improvements

To help us enhance your experience, please tell us your role

Existing Customer

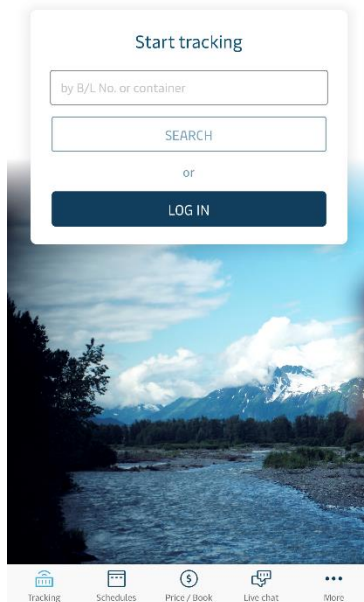
Third Party Agent

Trucker

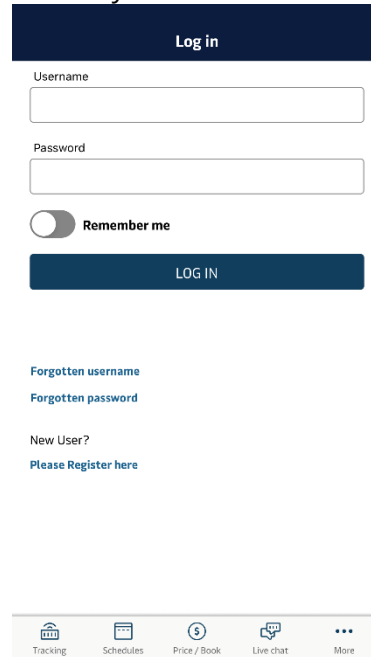
None Of The Above

## Logging In

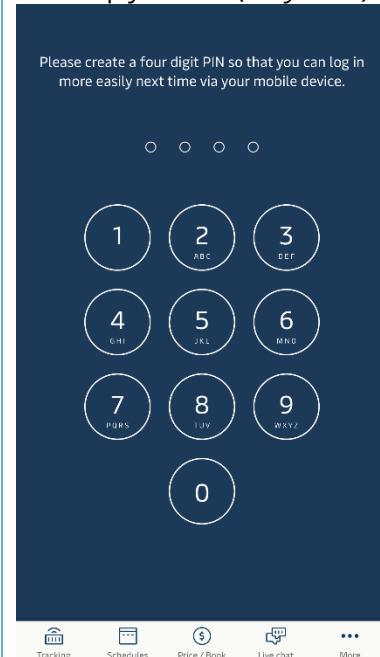
### 1. Select "LOG IN"



### 2. Enter your username



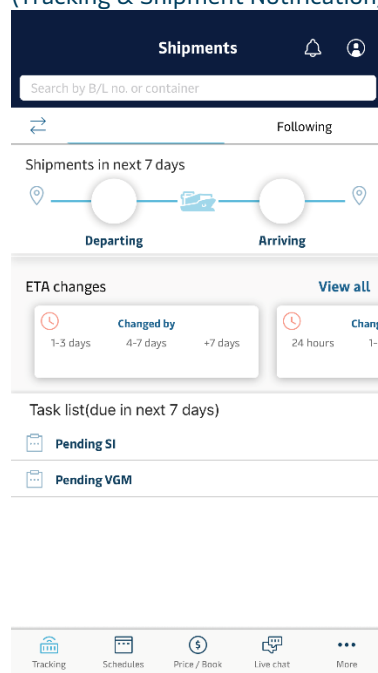
### 3. Set up your PIN (*Only once*)



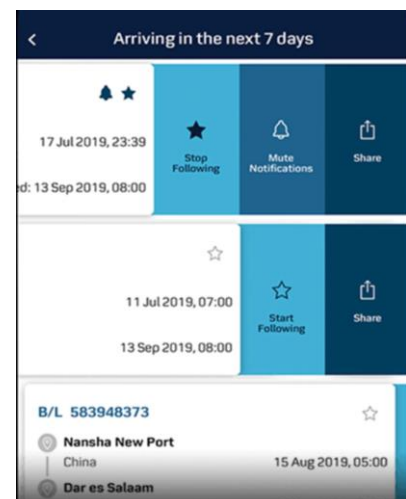
## Features – Manage your shipments

Get a better look at your shipments. Whether it is status of arrival, departure, or pending tasks, you can get a quick overview of them. Use your calendar to set a reminder for submissions. And access important shipments with ease.

### Shipment Overview (Tracking & Shipment Notification)



### Track & share information



It's always better to keep your peers updated. That's why, you can now track, notify and share data of your transportation plans and container lists. By just swiping the interactive cards on our app.

## Features – Easy Scheduling

Scheduling should be simple. Be it from point to point, for specific ports, or for a particular vessel, we have made it easy for you.

Go ahead, find your schedule in a few clicks.

### Schedule Search

Schedules

Point-to-Point

Port Calls

Vessels

Search for schedules

From(City, Country/Region)

City, Country/Region

Haulage

Merchant CY Carrier SD

To(City, Country/Region)

City, Country/Region

Haulage

Merchant CY Carrier SD

Advanced search

Search

Tracking

Schedules

Price / Book

Live chat

More

### Schedules

14 sailings for

Jakarta - CY	Indonesia
Apapa - CY	Nigeria
Earliest departure	11 Aug 2020
Number of weeks	4
Container type	40' Dry Standard

Departure	10 Aug 2020	12:00
Arrival	22 Sep 2020	00:01

43 days GSL VINIA 032N

Departure	11 Aug 2020	16:00
Arrival	22 Sep 2020	00:01

42 days SPIRIT OF LISBON 032N

Departure	14 Aug 2020	00:30
Arrival	22 Sep 2020	00:01

39 days NAVIOS TEMPO 033N

Departure	17 Aug 2020	13:00
Arrival	29 Sep 2020	00:01

45 days CONTI DARWIN 033N

Tracking

Schedules

Price/Book

Live chat

More

## Features – Book Maersk SPOT

Get loading guarantee and a fixed price in just a few easy steps. Now you can also book inland. Place your order on the go and get your cargo moving the simplest way.

### Book Maersk SPOT

Price and Book

Maersk Spot

for dry cargo

Get a fixed price, booking up to 6 weeks in advance and loading guarantee.

CHECK OUR SPOT OFFER

Explore USA locations and special cargo

Tracking

Schedules

Price/Book

Live chat

More

### View Prices & Available Shipment

#### Spot selection

Haulage

Merchant CY Carrier SD

To (City, Country/Region)

Sudamel,Spain

Haulage

Merchant CY Carrier SD

Commodity

Adhesive tape, plastic

Container type

40' Dry Standard

Number of containers (Max 10)

1

Weight (Min 1000kg - Max 95000kg)

18000

VIEW PRICES

Tracking

Schedules

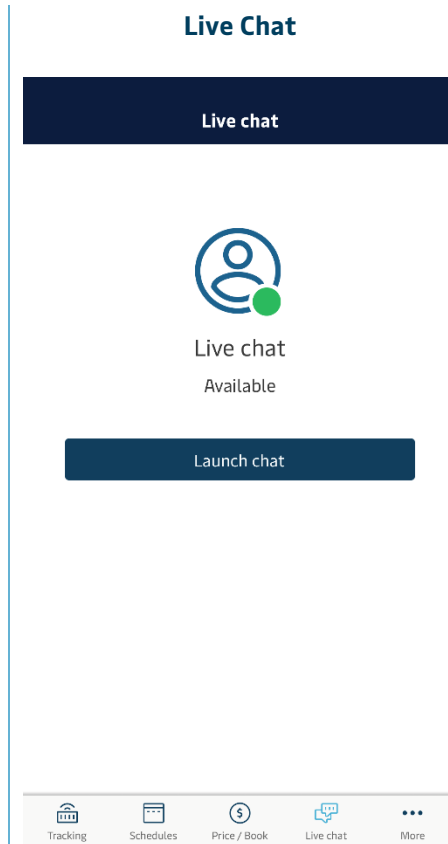
Price/Book

Live chat

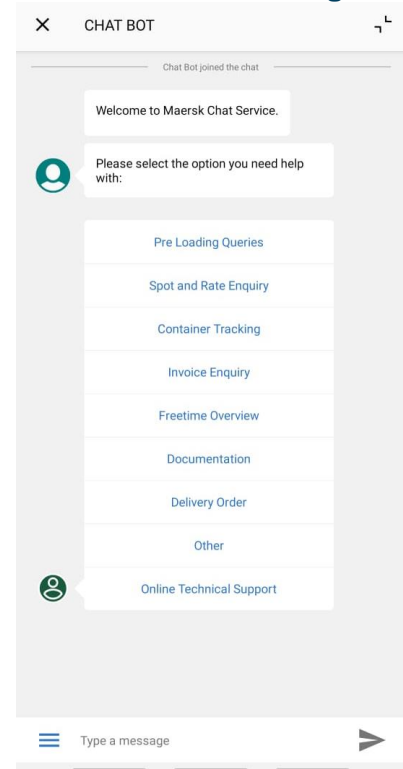
More

## Features – Live Chat

If you have questions, then we have answers. Our dedicated customer service experts are here to resolve any issues locally. Log into our app and chat with us any time during our business hours. We'll be happy to help you out.



## 24/7 with Chatbot & during business hour with CS Agent



Now, wherever you are, you can instantly track your shipments.

[FIND OUT MORE](#)
[VIDEO GUIDANCE](#)

Should you have any concerns or questions, please do not hesitate to reach us:

### E-MAIL

[id.export@maersk.com](mailto:id.export@maersk.com) for export enquiries,  
[id.import@maersk.com](mailto:id.import@maersk.com) for import enquiries,  
[id.sales@maersk.com](mailto:id.sales@maersk.com) for sales matters.

### PHONE

+6221 30065444, +6221 50837911

### CHAT

click [here](#) to see Chat Features guideline.

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,  
 Maersk Indonesia