



How to Manage Subscriptions via www.Maersk.com

For Container Movement, Transport Plan Changes, Arrival Notice & Bill of Lading

Dear Valued Customer,

We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, and enhancing better customer experience by managing subscription for Container Movement, Transport Plan Changes, Arrival Notices & Bill of Lading via www.Maersk.com. It will really help you to stay up to date & be informed as your preference customization!

You can stay up to date on:



New port and
terminal changes



New vessel and
voyage changes



New departure
dates



New arrival
dates



Document
update

Step-by-step guide

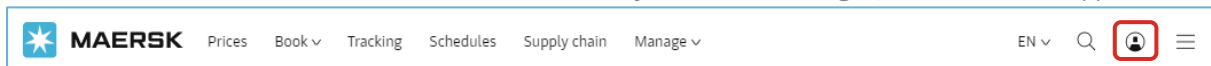
To your custom notifications

Setting up a new notification

STEP #1

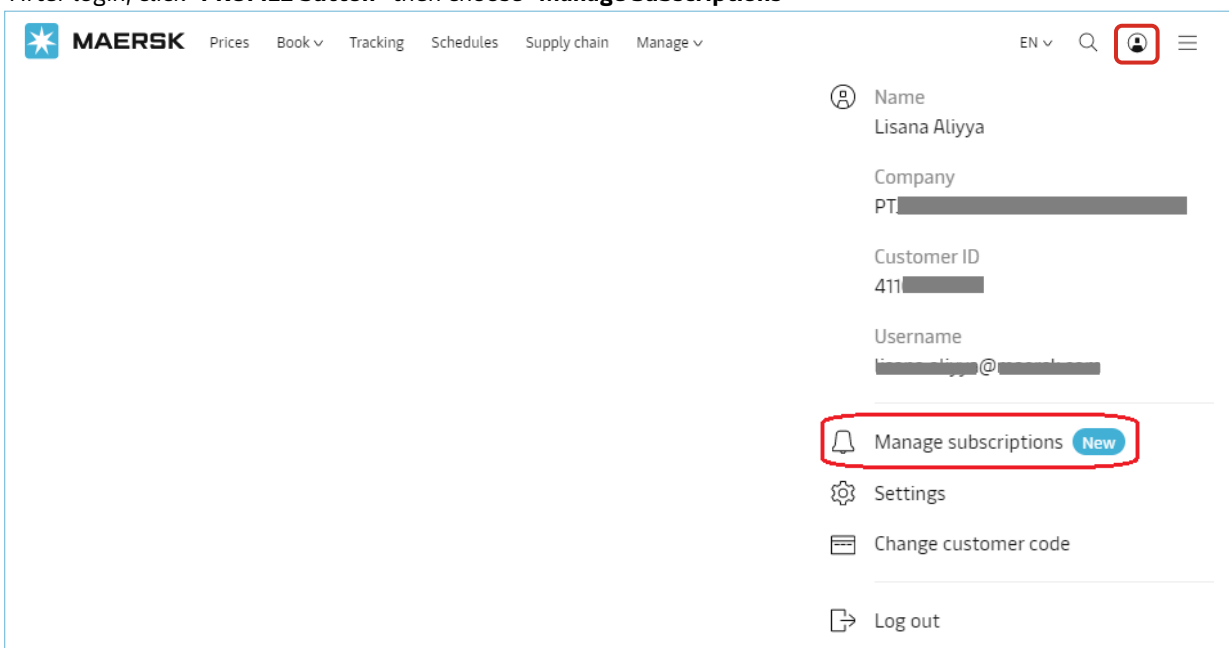
LOG IN to www.Maersk.com.

-- If you are failed to log in, CHAT technical support [here](#).



STEP #2

After login, click "**PROFILE button**" then choose "**Manage Subscriptions**"





STEP #3

Now you can receive daily email for movement : gate in port, load, gate out or/and discharge. It can be filtered by specific origin and destination. And also receive specific notification based on your role in the shipment.

Manage subscriptions

Details to receive notifications

Email id
lisana.aliyya@maersk.com

Select which events you'd like to receive notifications.

Events

Subscription on/off

→ Gate in to Terminal/Port

On ☒

Channels: Email (daily)

Channels: Where & when you want to receive notifications

☒ Email (daily)

Filters: set criteria for shipments on which you would like to receive notifications

Origin
Facility name
All facilities

Destination
Facility name
All facilities

Receive notifications only for shipments where my company plays the following role(s). [Click here](#) to find out more about each role.

☐ Booked by

☐ Price Owner

☐ Outward forwarder

☐ Shipper

☐ First notify party

☐ Inward forwarder

☐ Consignee

☐ Release to

Load

Not subscribed

Off ☐

▼

Discharge

Not subscribed

Off ☐

▼

Gate Out

Not subscribed

Off ☐

▼

☒ Bill of Lading

☐ Arrival Notice

☐ Transport Plan Changes

You will be redirected to the old Notification page

You can go to Step#4 if you click here

Subscribe here

Classification: Public



On Web Notification, you can have online summary that alert the customer about their shipment status. It's another channel to get this useful visibility for Gate in, Gate out, Load and Discharge movements.

In addition to the email notification channel, the web notification will have:

1. One online view, aside, or instead, of getting multiple emails with their container event information.
2. Being able to filter the updates based on a shipment level and /or shipment event date. They can adjust the filters as well to see this by date/ container / event type. etc.
3. Launching our Notification Icon (Bell Icon) 🔔 to Pop-up alerts to the customer about new / unread events of their container statuses

The screenshot shows the Maersk Web Notifications page. The interface includes a search bar for shipment numbers, a filter dropdown, and a list of shipment events. A table displays container details for a specific shipment, including container numbers, vessel names, gate-out locations, ports of load, and gate-out times. Callouts highlight key features: instant access to notifications, personalization of notifications, tracking and tracing for E2E container journey, and the ability to manage subscriptions and view shipment details.

Customers will have instant access to notifications anywhere on Maersk.com

Customers can personalize the notifications basis shipment & events

Customers can go to track&trace for a E2E container journey

Customers can go&manage their subscriptions

Customers can go to shipment detail for

Container Number	Vessel	Gate-Out location	Port of Load	Gate-Out Time (local time)
PONU0565790	Maersk EMMA	Shanghai Mingdong Terminal	Cape Town Container Terminal	17 July 20:23 13:42
MEU0033537	Maersk EMMA	Shanghai Mingdong Terminal	Cape Town Container Terminal	17 July 20:23 20:07
PONU0565458	Maersk EMMA	Shanghai Mingdong Terminal	Cape Town Container Terminal	17 July 20:23 12:08
PONU0565321	Maersk EMMA	Shanghai Mingdong Terminal	Cape Town Container Terminal	17 July 20:23 21:32



STEP #4 – We will redirect you to the old notification page for subscribing BL, Arrival Notice or TPC.

We are reshaping the experience for Notifications

Please click the redirect button to navigate to the old Notifications page to access the subscriptions listed below, or click stay here button to stay on the current Subscription Manager page.

- Bill of Lading
- Arrival Notice
- Transport Plan Changes

Stay here **Redirect**

Here are the button functionalities

Notifications

A CREATE NEW NOTIFICATION

B Filter: All notifications Sort: Latest

15 of 21 notifications

Email address	Notification type	Last Updated
diana.christina@maersk.com	Transport plan change: ETA, ETD, Vessel and voyage, Port and terminal	27 May 2020 02:14 Diana.Christina@maersk.com

C **D**

- A. **"CREATE NEW NOTIFICATION"** → Click to create **new subscription**
- B. **"FILTER"** → Click to filter based on notification type; **"SORT"** → Click to sort based on your needs

Filter: All notifications

- All notifications
- Transport plan
- Bill of lading
- Arrival notice

Sort: Latest

- Latest
- Oldest
- Email

- C. **"V"** → click to see existing notification details

Email address	Notification type	Last Updated
diana.christina@maersk.com	Arrival notice	27 May 2020 02:14 Diana.Christina@maersk.com

Notification details

Creator
Diana.Christina@maersk.com

Additional filters

Location

From: ALL To: ALL

Roles
Consignee, First notify party, Additional notify, Release to party, Inward forwarder, Inward customs broker

DELETE EDIT

- D. **" : "** → click to EDIT or DELETE (unsubscribe) the existing notification

EDIT

DELETE



STEP #5

After click " **CREATE NEW NOTIFICATION** " button,
Select ❶ the type of notification you would like to receive

Create new notification

Notification type

Select the type of notification you would like to receive.

☒ Transport plan changes ⓘ

☐ Bill of lading ⓘ

☐ Arrival notice ⓘ

❶ **TRANSPORT PLAN CHANGES** → Select which type of transport plan changes you would like to receive notifications for changing on Estimated Time to Arrival (ETA) -or/and- Estimated Time of Departure (ETD) - or/and- Vessel & Voyage -or/and- Port & Terminal. You can customized the frequency you want to receive email notification, and adjust the filter based on the location or roles.

❷ **BILL OF LADING** → Select which document you want to get notified about (Draft BL/Verify Copy -or/and- Waybill -or/and- Original BL -or/and- Approved Copy) and adjust the filter based on the location.

❸ **ARRIVAL NOTICE** → adjust the filter based on the location & or roles.

Now you can "**SUBMIT**" after completing customize information as per requirement.

If your partner/colleagues do not have maersk.com account, you can register their email also to subscribe the notification & manage the subscription needs (Edit/Delete).

Should you have any concerns or questions, please do not hesitate to reach us:

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,
[Maersk Indonesia](#)