

## How to Cancel Booking via [www.Maersk.com](http://www.Maersk.com)

Faster & Easier Way to Cancel your Booking

Dear Valued Customer,

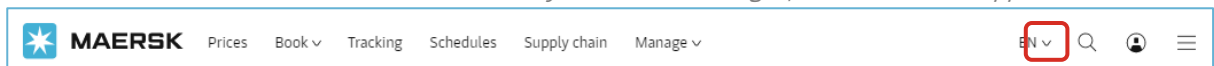
We at Maersk constantly strive to improve our service to our customers. To offer more ease in doing business, & enhancing better customer experience by enabling you, our valued customer to cancel your booking directly via [www.Maersk.com](http://www.Maersk.com).

### Step-by-step guide To Cancel your Booking via Website

#### STEP #1

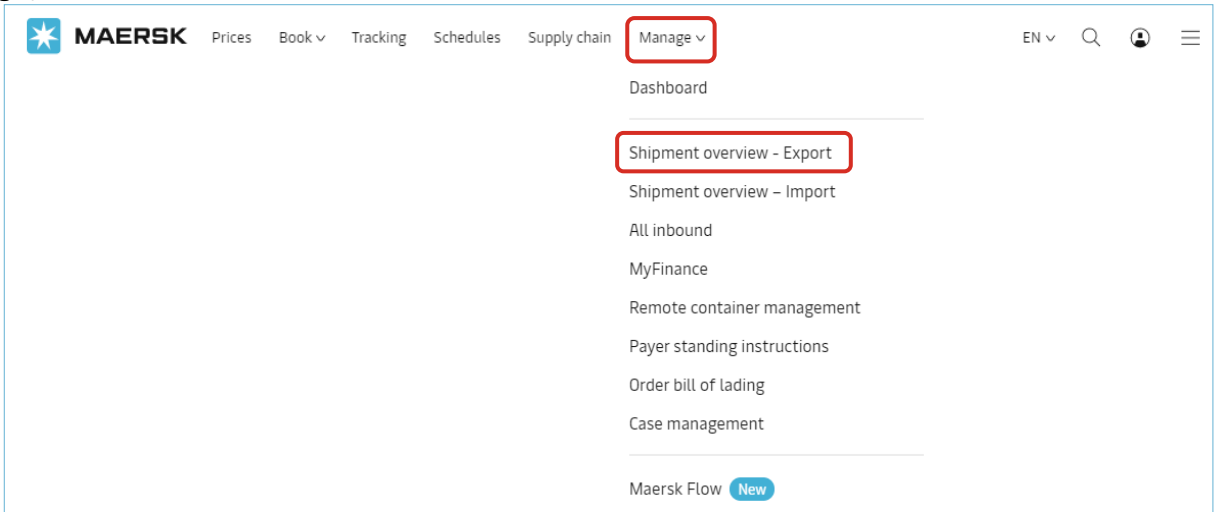
LOG IN to [www.Maersk.com](http://www.Maersk.com).

-- If you are failed to log in, CHAT technical support [here](#).



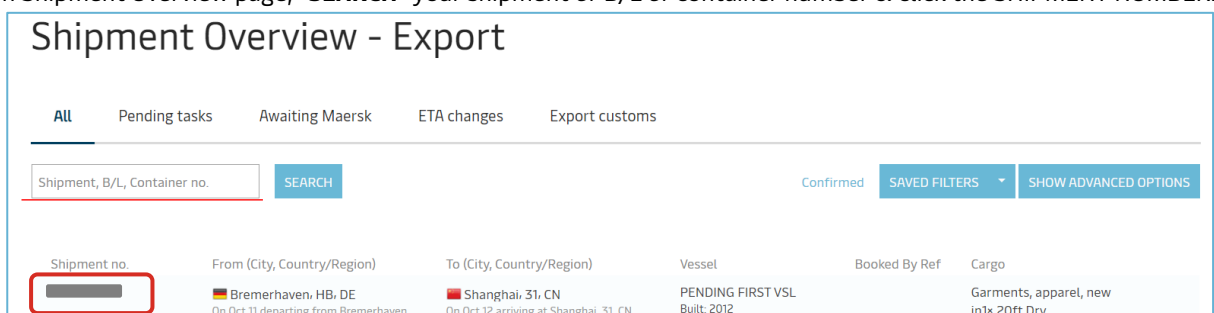
#### STEP #2

After login, click "**MANAGE**" then "**SHIPMENT OVERVIEW - EXPORT**"



#### STEP #3

On Shipment Overview page, "**SEARCH**" your shipment *or* B/L *or* container number & click the SHIPMENT NUMBER.





## STEP #4

On Shipment Binder page, click "CANCEL BOOKING" button

[back to overview](#)

Departing on **11 Oct 2020**  
 Bremerhaven, HB, ...

Arriving on **12 Oct 2020**  
 Shanghai, 31, CN

Garments, apparel, new  
 1 x 20ft Dry

Shipment Binder **205567226**

[Overview](#)
[Documents](#)
[Containers](#)
[Pricing](#)
[Log](#)
[Additional services](#)

Place of receipt  
**Bremerhaven**  
 on 11 Oct 2020, 00:00

Port of loading  
**Bremerhaven, HB, DE**  
 Departing 11 Oct 2020, 00:00  
 Transit time **1 Days**

Port of discharge  
**Shanghai, 31, CN**  
 Arriving 12 Oct 2020, 00:00

Place of delivery  
**Shanghai**  
 on 12 Oct 2020, 00:00

[View detailed transport plan](#)
All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no. **205567226**

Booked by **IBM IBM-GCSS** on 30 Sep 2020 16:23 (local time)  
 Contract ID To be determined  
 Price Calculation Date 11.Oct.2020  
 Product Type  
 Booked By Reference  
 Service Mode Merchant Haulage (CY) - Merchant Haulage (CY)  
 Additional References None  
 Deadline - CY N/A  
 Deadline SI-Non AMS N/A  
 Deadline SI-AMS N/A  
 Deadline-VGM N/A

Actions
 

DUPLICATE BOOKING

AMEND BOOKING

**CANCEL BOOKING**

SUBMIT VGM

IMPORT DELIVERY ORDER

B/L RELEASE

For SPOT bookings, terms & condition may apply. Click here to see full explanation of [SPOT Products](#).

## Website Feature Guidance

Click below button to find out more website feature guidance.

Simple Guidance



Illustrated Guidance



Should you have any concerns or questions, please do not hesitate to reach us:

### E-MAIL

[id.export@maersk.com](mailto:id.export@maersk.com) for export enquiries,  
[id.import@maersk.com](mailto:id.import@maersk.com) for import enquiries,  
[id.sales@maersk.com](mailto:id.sales@maersk.com) for sales matters.

### PHONE

+6221 30065444, +6221 50837911

### CHAT

click [here](#) for guideline

### WEB PAGE

[Indonesia Local Information Page:](#)  
[Global Information Page:](#)  
[Simple Guideline](#)  
[Complete Guideline](#)

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best Regards,  
Maersk Indonesia